# ON THE ROAD TO DIGITAL TRANSFORMATION

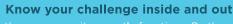
## TRANSFORMING THE CONSTITUENT EXPERIENCE

Today 89% of adults use the Internet. Technology is no longer about reaching the constituent of the future, it's about accommodating them now. Downloading forms is no longer considered an acceptable online solution. Users of local government services want to be able to track their requests and services from end to end. Digitally transforming the constituent experience from start to finish has the power to increase efficiency, improve transparency, reduce security threats, lower cost, and ensure the resilience and continuity of operations.

### GET TO YOUR DESTINATION FASTER BY FOLLOWING OUR DIGITAL TRANSFORMATION ROADMAP



### Choose a test case









### Choose a technology provider





### **Know your ROI**



### Learn. Act. Repeat.

