

ICMA

From Disruption to Connection ICMA University Workshop

This workshop focuses on natural, civic and political disruption using case studies & conversations with local government content experts. Participants will identify disruptions large and small, positive and not so positive, and create an action plan to better manage and to lead through disruption to connection and renewal.

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Leadership Challenge: Moving the community through disruption to connection and renewal

Disruption *noun*: Major disturbance, something that creates confusion or disorder, or the act of delaying or interrupting continuity

Natural disasters | civic tragedies | personal challenges
professional challenges | political challenges

The professional manager's leadership challenge is to navigate disruption while maintaining a reputation for serving equally and impartially all members of the governing body and local governments they serve regardless of political party.

Disruptions have tremendous impact on individuals, staff, teams, organizations, communities, the elected body in both personal and professional and happen in communities both large and small.

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What disruption has your community experienced in the past few months?

Outline your experiences and actions before sharing it with others at the table:

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Leadership Strategies: From Community Disruption to Connection and Renewal

Presenter	What I learned and what I will do as a result of attending this session	Notes
John A. Budsky County Administrator Goochland County, VA		
William "Pat" Pate City Manager City of Manassas, VA		
Christian R. Goodwin County Administrator Louisa County, VA		
Garrey W. Curry, Jr County Administrator Rappahannock County VA		

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Goochland County

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City of Manassas

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Louisa County

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Gloucester County

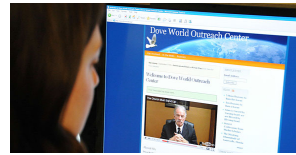
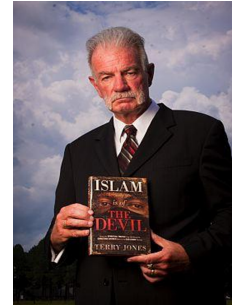
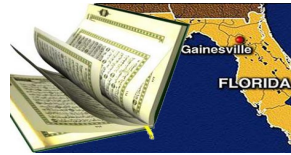


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Gainesville Florida....
"A tolerant community"



Act One: Threat of Book Burning Creates Civic Disruption



Act Two: The power of a single tweet or act of hate

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Act Four: Game Day and Aftermath

Lessons Learned

- Disruption always has a very human side
- Managers often feel ownership for the disruption, guilt and responsibility to "fix it"
- Those who do best during and after disruption find continuity in personal habits/values
- To move to renewal, connection is critical
- Honoring emotions, talking through impact, being mindful of opportunity that disruption brings will bring healing
- Continuing relationships created by or strengthened by disruption builds community

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Thank you

Thank you for engaging in the work of leadership today. To receive a certificate of completion for this workshop, please complete the survey sent to you via e-mail. You will find the certificate at the end of the Survey Monkey evaluation tool.

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