

## Questions/Answers

1. We saw that the Original app was built in 2011, was this a custom application or integrated from an off the shelf solution?

ICMA response: Off the shelf integration with some customizations.

2. Are these 2 projects to upgrade current app or develop completely new applications?

ICMA response: Develop new app(s)

3. Is there an incumbent involved in the bidding process?

ICMA response: Yes

4. ICMA states this contract is “over a 3 year period” is the expectation to deliver finished applications within a specified timeframe, as an example 9 months for project completion, then break/fix/feature update support for the next 2 years 3 months?

ICMA response: Yes, this is a 3 year term agreement to deliver finished applications within a specified timeframe.

5. When referring to Boxwood Connect, are you referring to the Boxwood Career Center solution or another application?

ICMA response: We use the Coach Connect product.

6. What do you mean by Mentor Matching?

ICMA response: This is part of the Boxwood Connect database

7. What Mentor Matching functionality are you looking for?

ICMA response: Networking and ability to connect members to each other

8. Can you please specify what you would like for us to integrate with Boxwood Connect for?

ICMA response: It depends on what you can do for us in the app!

9. Can you please elaborate on the “Session Mapping” requirement under the Annual Conference App?

ICMA response: ICMA wants an interactive map to provide direction to sessions and any other creative use.

10. Can you elaborate on the gamification requirements?

ICMA response: Engagement incentives such as badges, incentives, rewards. We will define the requirement during the development-we are interested in hearing about OOB capabilities.

11. Under the requirement “ability to link multiple event apps”, do you require the ability to link 3<sup>rd</sup> party apps or will these be only internal apps and can you further elaborate on this requirement?

ICMA response: This will depend on if we choose one vendor for events and one for the member app.

12. Can you please clarify what you mean by integration with netFORUM Registration?

ICMA response: Ability to view registered attendee list and to build personal schedules with real time updates with the website schedule builder.

13. Which Modules would you like for us to pull in data for?

ICMA response: netForum Event/CRM modules

14. Can you please clarify what you mean by integration with Mobile Calendar?

ICMA response: App to be integrate with any native mobile calendar app.

15. Can you please clarify what you mean by Who’s Who profile?

ICMA response: Member directory with personal contact information and BIOs loaded through netForum

16. Who is the database(s) content hosted with?

ICMA response: This is a Drupal 7 Site hosted by Blackmesh and member information, events, products are in netFORUM or other product sites (Boxwood, Webinar Vendor, Virtual Conference Vendor just to name a few). Please note, we do have a feed of events/products to drupal so it will depend on how your system will accept the information.

17. If you could share with us the API information it would be greatly appreciated.

ICMA response: This will be from multiple databases and shared at a later date when the feature set is defined.

18. Can you please clarify what you are looking from Affiliate / State Association Connections?

ICMA response: We host some State Affiliate Sites and we'd like the flexibility to develop "mini" apps for their site content or links to their mobile site.

19. Can you please clarify what you mean by manager "On Call" Connections?

ICMA response: Direct Messaging/chat functionality to get on the spot assistance from peers.