Questions & Answers
February 21, 2018

1. Are the sample terms and conditions required at the time of submitting the Proposal? No, the terms and conditions are provided for the bidder's information only.

2. Is this application native? As the previous mobile app looks hybrid. We will explore all options.

3. What is the back-end technology? Drupal and netFORUM (Association Management System)

4. Will APIs be provided by ICMA team or will we need to create them? This will be determined during the project scoping discussion.

5. What is NetForum? Association Management System

6. Floor Plans? Admin should be able to create floor plans on the application or upload the floor plan images on the application? We will explore all options.

7. What information should be shown in exhibitors and Speakers list? Profile/ bio/ image? This will be determined during the scoping session.

8. Schedule, with multi filter: Can you please elaborate more on this? Ability to filter schedule by tracks, content tags etc.

9. Does "Blind Emails" means BCC? No, sender email will not be disclosed to recipient

10. Splash Pages, what will be the flow for these pages? This will be determined during the scoping session.

11. What kind of questions will be in the survey? Satisfaction survey

12. Registration level of fidelity- Is this a drop-down menu of confirming attendance? We are not sure what you are referring to here.

13. Will there be social media logins? This will be determined during the scoping session
Networking for Members, does that mean they should be able to add friends (In-app vs. LinkedIn)? This will be determined during the scoping session and will depend on OOB app capabilities

14. What is Boxwood Connect?
   Third Party application for our mentoring program

15. What are the criteria to match the mentor?
   This is part of our Boxwood Connect set up

16. What is “On Call” connection?
   The ability to in app message people active on the app

17. Ability to link to which event apps?
   We have 1 premiere event and 5 regional events

18. E-commerce: Need details and flow of the e-commerce component of ICMA
   This will be determined during the scoping session.

19. Will we be taking donations through the app? Preferred payment processor?
   This will be determined during the scoping session.