

THE MODEL POLICE OFFICER SURVEY

ICMA

The survey targeted communities of varying sizes in different regions of the country to better understand the characteristics sought in the “model” police officer.



Community Relations

Considering the current focus on open data, the survey asked the extent to which respondents felt that policing data was open to and viewable by the public. On a scale of **1 (not open)** to **10 (very open)**,

6.59

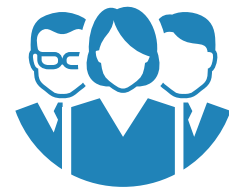
Average Response

Those who rated this transparency highest were police chiefs and community members.



Police Chiefs

7.46



Community Members

6.04

The survey asked the extent to which respondents feel that investigations of alleged police officer misconduct are handled fairly, on a scale of **1 (not handled fairly)** to **10 (handled very fairly)** or concluded in a timely manner, on a scale of **1 (not concluded in a timely manner)** to **10 (very timely)**.

The overall averages for both questions were toward the more positive end of the spectrum.

7.75
for fairness

7.46
for timeliness

The highest ratings came from police chiefs for fairness and managers/CAOs for timeliness.



7.46
Police
Chiefs



6.04
Managers/
CAOs

Community ratings averages.

6.82
for fairness

6.79
for timeliness

Community Engagement

Police chiefs were asked about what community policing programs are operated within the jurisdiction.



Police Chiefs were asked about the ways their department's community engagement efforts have been most successful. The top three activities were:



School programs, liaison and events



Building trust and relationships



Civic association outreach