



Harnessing Innovation for Lifelong Communities

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AARP[®]
Real Possibilities



Universal Mobility

as a service



- ▶ A single, integrated network of traditional and non-traditional services that together serve EVERYONE
- ▶ Universal Design
- ▶ With or without AVs
- ▶ One stop shopping
 - ▶ Easy Discovery
 - ▶ Easy Booking
 - ▶ Easy Mode Transfers
 - ▶ Easy Payment



Result of our 2-Class Transportation System

- Advance reservation requirements
- Inadequate funding & programmatic rules => trip and trip purpose limits
- Unreliable pick-up/drop-off times
- Jurisdictional boundaries become arbitrary barriers
- Fragmentation
- Inefficiency due to rules & regulations

Modernize Demand Responsive Transportation (DRT)





FlexDanmark

www.aarpinternational.org/flexdanmark

FlexTrafik Services

Flex Patient
Municipality
Handicap
Route
Tur
Plus Tur



FlexDanmark

- “On-demand” transportation for all citizens
- 5.7 million annual trips
 - 15,000 trips/day on average
 - Peak day at +24,000 trips
 - 250,000+ returning customers every year
- 95% on-time performance defined as 15 min window
- Portal used by hospitals, medical offices, and human service agencies to connect clients to transportation
- High level of institutional coordination
 - 5 public transit authorities
 - 1 Nationwide system
 - 550+ providers (all private sector)
- Cost allocation built into the software
- Cost savings of 20-40%
- Automated interface and common data format

The AARP logo is displayed in a light gray, bold, sans-serif font. The letters 'A', 'A', and 'R' are connected, and the 'P' is separate. A registered trademark symbol (®) is located at the top right of the 'P'.

AARP®

G-16 Transactional Data Spec

A common data format that allows customers to *schedule* DRT service



Advanced Options

Specialized Services

Wheelchair

Other Services

I will travel with a companion

Special Vehicle Requirements

Lift equipped

Specialized Medical Travel

None

Are you eligible for ADA Paratransit?



Are you a veteran or active military?



Are you a senior (age 60+)?



Save

AARP Livable Communities Websites

www.aarp.org/livable

www.aarp.org/livablepolicy

www.aarp.org/futureoftransportation

www.aarpinternational.org/flexdanmark

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This report, Communities Are Embracing Development Near Transit:



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