# ICMA conference

# JUST BEYOND THE CAMPUS

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# International Town & Gown Association (ITGA)

#### • Vision Statement

The International Town & Gown Association is the premier resource for addressing challenges, emerging issues and opportunities between and amongst institutions of higher education and the communities in which they reside.

#### Mission Statement

The International Town & Gown Association strengthens town/gown partnerships by providing a network of professionals and resources, identifying and sharing promising practices, innovative solutions and professional development opportunities for municipal and university communities.



# Just Beyond the Campus

- One Community Colleges/Universities, residential homes, local businesses, students, faculty, staff, permanent residents
- Common Conflicts and Concerns
  - Noise violations, parties, underage drinking
  - Trash disposal, bulk items
  - Public safety Policing, occupancy issues, building code violations
  - Traffic congestion and neighborhood parking
- Finding Common Ground
  - Communication, Cooperation, Collaboration
  - Best Practices



# TOWN/GOWN COLLABORATION-ONE COMMUNITY

Value of embracing the mutual benefits of academic institutions within residential communities Great responsibility with very little authority



# Town - Gown Relations

- Balancing competing priorities
- Mitigating impacts of university growth (student population and physical square footage)
- Providing clear and accurate information to the community
- Establishing relationships rooted in trust and transparency with internal and external stakeholders



### Creating Mutually Beneficial Relationships

Provides local residents with opportunities for educational enrichment, cultural experiences, and entertainment

#### BENEFITS

LOU LES

Students fulfill employment, internships, and volunteer needs for local businesses, schools, and service agencies



Economic benefits including: local spending, serving as a major employer within the geographic region, and retention of an educated workforce

#### #ICMA2019

Examining Off-Campus Students' Sense of Belonging and Behaviors, Michigan State University, 2018



# **Tensions with Educational Institutions**

- Financial concerns PILOTs and project-by-project support
- Infrastructure and public service challenges

• Problematic student behaviors: excessive alcohol consumption, parties, noise, garbage, litter, parking, over-occupancy in rental property, vandalism, personal injuries.



# OFF-CAMPUS IMPACTS

Dealing with the adverse affects of a student population on the surrounding neighborhood.

Student behavior concerns cause tension between the entities and generate bad press and negative public opinion.

"loud parties, rundown student boarding houses and trash generated by weekend melees" (NBC.com story)



"persistent problems of student parties and the attendant problems of noise, trash, abusive language, greater levels of debauchery than in past years, and excessive drinking" (Duke University's Community Relations Committee)



"underage drinking, drag racing, beer pong, drug dealing" (the Daily Athenaeun, the newspaper of West Virginia University)

### Noise violations, Parties, and Underage drinking

All colleges and universities have unique challenges when it comes to managing student behavior both on and off-campus.

Common concerns can vary from loud talking in the neighborhood to skateboarding in the street to massive house parties centered around sporting events or major holidays.







#### Trash Disposal and Bulk Item Pick-Up

Trash issues in a residential community adjacent to colleges and universities are common. This is usually attributed to parties or poor choices by the students.

However, it has been found that many occurrences stem from lack of education on city regulations such as pick-up schedules or rules for bulk trash disposal.



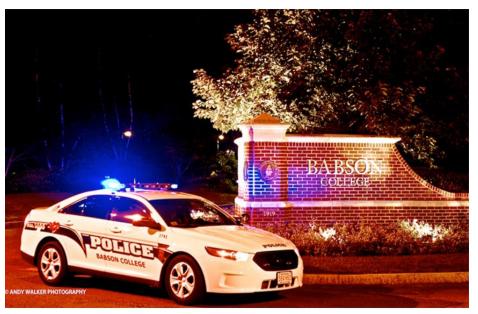
# **Public Safety Issues**

Code enforcement and the monitoring of rental licenses can prove to be a challenges for cities and for the universities being expected to oversee their off-campus students.

Capacity violations can lead to the direct endangerment of lives and properties within your jurisdictions.

Challenges can also arise from jurisdictional conflicts between campus police and local municipalities.





#### **Traffic and Parking Concerns**



Parking enforcement is a growing concern for college towns.

Many universities are committed to monitoring on-campus students parking in neighboring communities. This becomes particularly difficult to control for commuter students and off-campus students who have a residence in the neighborhood.

Managing the expectations of the community and the commitments of the various institutions becomes extremely important in addressing these issues.



# SUCCESSFUL TOWN GOWN

Being "in and of" the community and city in which your college/university resides



## Building a Partnership is a Balancing Act...

#### Balancing differing views and goals through:

- Mutual Respect and Trust,
- Transparency and Clear Communication,
- Flexibility of Schedules and Ideas,
- Appreciation of Difference,
- Shared Authority and Responsibilities, and
- Investment in Shared Goals.





A Discussion of Best Practices for Town Gown Initiatives: How to Implement In Large-Scale and Small-Scale Communities, State College, PA, 2018 Photo credit: Michigan State University, 2018

## **Community Building through Education**

- » Expectations for living in neighborhoods
- » Encourage positive interactions
- » "We are all in this together."
- » Process not a project
- » Become part of the everyday culture



- » Civic vitality is built on capacity of people to trust one another
- » Measuring results is not as important as knowing that you have done the work to bring people together and helping them make community connections

A Discussion of Best Practices for Town Gown Initiatives: How to Implement In Large-Scale and Small-Scale Communities, State College, PA, 2018 Photo credit: State College, PA 2018



Community Living Course University of Colorado at Boulder

# **COMMUNITY LIVING COURSE**



Yearly around 380 students complete the class

#### **Program Total**

4201 students have completed the class since it began in 2010 of participants will take the class a second time based on recidivism from August 2010 to July 2017



Neighborhood Enforcement & Alcohol Team (NEAT) Penn State University/State College, PA

» Began informally in August 2010

» Pairs a State College and PSU Police officer together; one team in the Highlands and one in the Holmes-Foster neighborhoods

» Two teams are assigned on Thurs-Fri-Sat nights

» NEAT is in addition to existing officers assigned to the 2 neighborhoods

» Focus on alcohol and noise enforcement





#### Miami University of Ohio

Lease Signing

Local Laws & Ordinances

Off-Campus Safety Tips -Parking

The Good Neighbor Policy

Subleasing

Off-Campus Listing Service



# **TENANT EDUCATION PROGRAM**

- The Tenant Education Program (TEP) is an exciting new initiative from
- the Miami University Office of Off-Campus Outreach and
- Communication. The TEP is an online workshop about lease signing
- and off-campus living to provide Miami students with the tools to be
- good neighbors, responsible community members, and better tenants.
- Students will earn a certificate once they have successfully completed
- the program, as well as access to various incentives from participating
- Iandlord partners.

To enroll, visit miamioh.edu/offcampus

Launching February 2018



Engaging Students as Residents - Citizenship in a College Town, Miami University of Ohio, 2019

#### Successful University/Community Partnerships





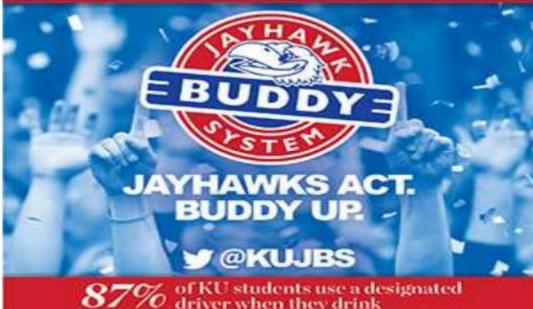








#### CELEBRATE LIKE A CHAMPION THIS SEASON



87% of KU students use a designated driver when they drink

#### WELCOME BACK TO SCHOOL

As you head into the fall semester, REMEMBER THAT MOST JAYHAWKS:



have 4 OR FEWER drinks when they go out (60%)



**KEEP TRACK of how many** drinks they consume (69%)



**EAT** before and or during drinking (83%)



use a DESIGNATED DRIVER when they drink (87%)



stay with the SAME GROUP while they drink (93%)



JAYHAWKS ACT. BUDDY UP. Agree to stay with your buddy Check in with your buddy regularly Take charge to return home together V FOLLOW @KUJBS

BUDD



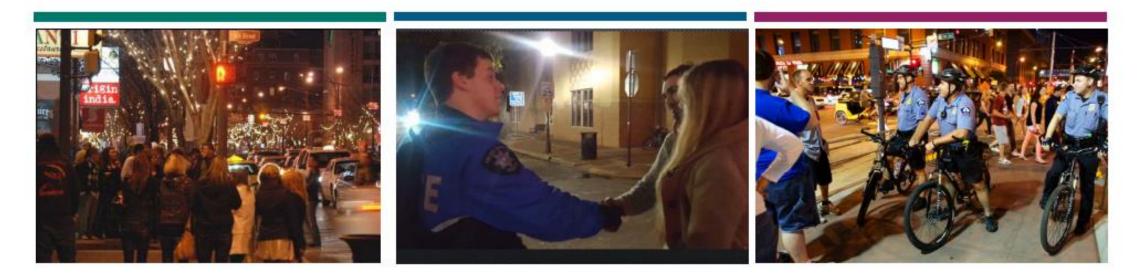
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PROTECTIVE BEHAVIORS & SOCIAL NORMS CAMPAIGN, University of Kansas, 2018 Photo credit: University of Kansas, 2018



A Discussion of Best Practices for Town Gown Initiatives: How to Implement In Large-Scale and Small-Scale Communities, State College, PA, 2018 Photo credit: State College, PA 2018



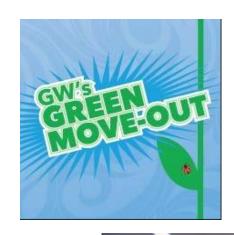


# **HOSPITALITY ORIENTED POLICING**

Adoption of a Sociability Paradigm Using Bicycles and Beat Officers as Effective Tools Building Effective Partnerships with Stakeholders Linking Campus and Municipal Police Strategies Constantly Scanning for Ways to Improve

Keeping the Social in Sociability: Nightlife Challenges in College Cities, City of Pittsburgh, PA, 2018 Photo credit: Pittsburgh, PA 2018













GW Today, George Washington University, 2015 Photo credit: GW Today, Campaign GW Facebook





# **GOING TO THE GAME THAT KEEPS OUR COMMUNITY SAFE!** 1. BUZZED DRIVING IS DRUNK DRIVING DON'T DRINK AND DRIVE! 2. IF YOU CHOOSE TO DRINK, REMEMBER TO EAT AND HYDRATE

- 3. BE A POSITIVE FAN REGARDLESS OF YOUR TEAM
- 4. FOLLOW STADIUM GUIDELINES
  - NO BAGS (INCLUDING PURSES, FANNY PACKS, ETC.)
  - NO CONTAINERS, FOOD OR DRINKS
  - VISIT MGOBLUE.COM FOR A COMPLETE LIST

MART



#### Neighborhood Partnership Committee University of Alabama

The mission of the Neighborhood Partnership Committee (NPC) is to improve relationships among students, law enforcement and off-campus neighbors.

• NPC is comprised of students, off-campus neighbors, business owners, community leaders, City of Tuscaloosa officials, University of Alabama police officers, Tuscaloosa Police Department, ABC Board officials, and University administrators.





#### Know your party

Inviting someone you don't know into your home is taking a potentially dangerous risk.

THIS SEMESTER students have reported burglaries with items stolen from their homes either during parties or while they are away. When you let people into your home you may be inviting a crime of opportunity.

Minimize risk to your safety and property by keeping your party small and limiting it to your close & trusted friends.



# One University, One Community

#### Halloween

Safe Halloween Kent, Ohio



#### #ICMA2019

KENT

5/19/2018

19



#### Social Media & Parties

Social media is the easiest way to lose control of your party. When ten of your friends invite ten(s) of their friends on Facebook or posts a tweet you may get hundreds unexpected guests at your party. That's just asking for trouble. Are you prepared to be responsible for that?

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#### Know Your Community

You have neighbors. Get to know them! If you have neighbors with little children a loud Halloween party may not be the best idea. Imagine your little brother, sister, niece, nephew, or cousin were that child next door. Would you want them to experience Halloween in Kent until two or three in the morning? Or trying to play in a yard littered with glass, cans, and other party leftovers. Is that the neighborhood you want to be proud of?



#### Kent Party Registration

Registering your party with the Kent City Police will give you advance warning if a resident or the police themselves think your party is a noise ordinance violation. Have a contact show their ID and fill out some simple paperwork at the Kent Police Station. If Kent Police receives a complaint about excessive noise the contact will get a call from a dispatcher informing them the police will be stopping by. This is your cue to clear out the party and minimize (or even eliminate) violations. Go to: http://www.kentpd.org/news

#### **Contact Information**

Todd Kamenash Assistant Dean of Students Kent State University Email: tkamenas@kent.edu Phone: 330-672-4054



#### #ICMA2019

# STRATEGIES FOR SUCCESS

Effective partnerships begin and end with open and consistent communication

# Strategies for Success

- Engaging students as residents
- Building an inclusive environment both on and off of campus
- Consistent and transparent communication
- "Top-down" support from leadership
- Use colleges/universities as a resource not an enemy



# THANK YOU

Questions?

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