



How do I whitelist the ICMA CoachConnect (Chronus) system emails?

Some organization's emails settings may automatically bounce email from Chronus. To avoid this, you will need to whitelist our domain and IP at the organizational level. Once Chronus is whitelisted, all emails will be received normally. This will help ensure that end users don't miss important emails from the program.

Here is the domain and IP that you need to whitelist in your organization to receive emails without any issues. It can be done by the system administrator.

Chronus mail address: *@chronus.com

Chronus Mail Server IP address: 209.61.151.55

Once this information has been whitelisted, you will not miss any emails from the Chronus system. Please reach out to support@chronus.com if you need any additional assistance.