

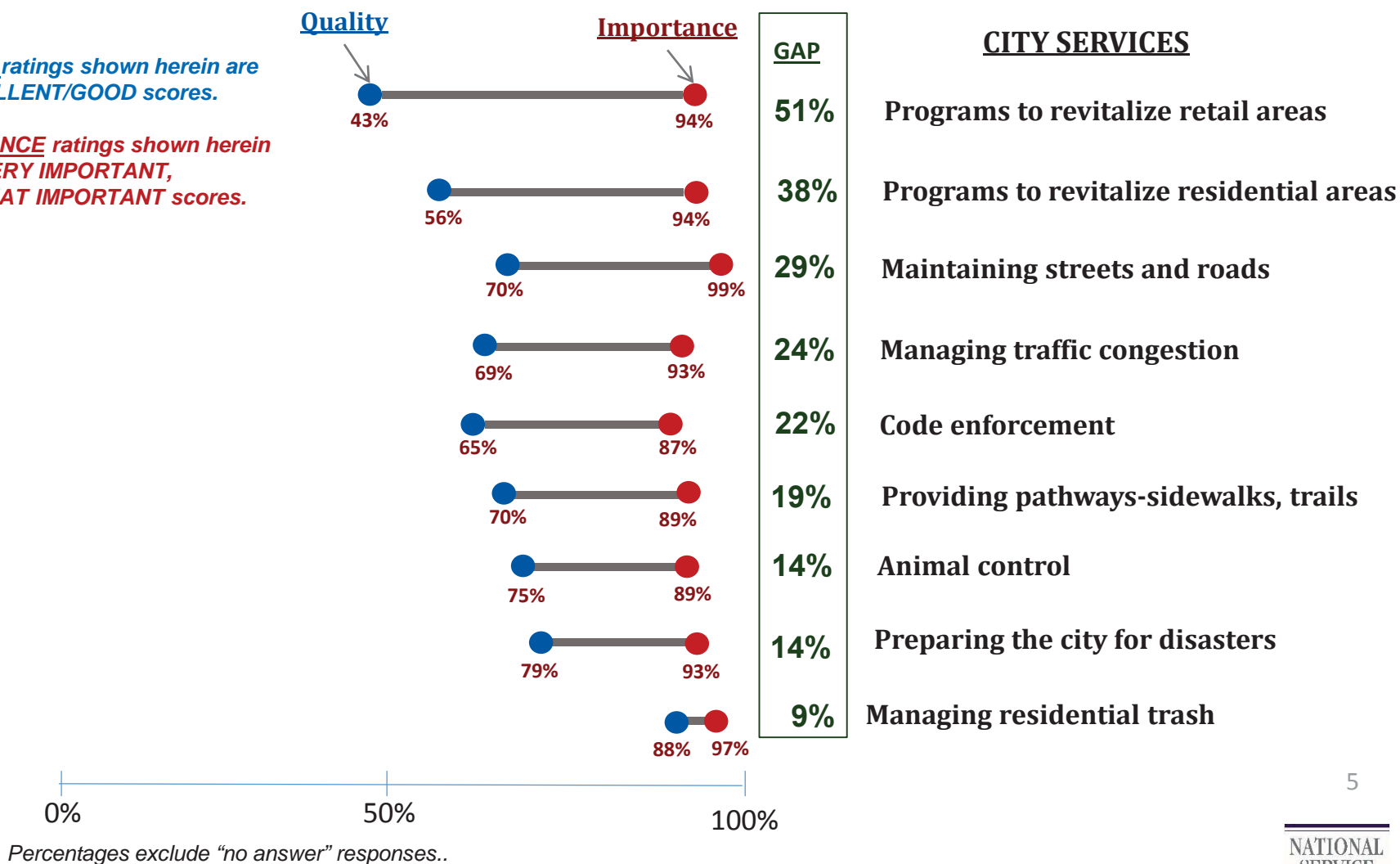
THE GAP – City Service Importance vs. Quality Rating

Largest Gaps (High Importance and Lower Quality)

Q. How IMPORTANT are these city services? Q. How would you rate the QUALITY of these City of Farmers Branch Services?

QUALITY ratings shown herein are for EXCELLENT/GOOD scores.

IMPORTANCE ratings shown herein are for VERY IMPORTANT, SOMEWHAT IMPORTANT scores.



2017 Farmers Branch Resident Satisfaction Survey Conducted by: National Service Research April 2017