

ResultsNOLA

ResultsNOLA is the City's scorecard for tracking progress towards citywide and strategic goals. Each year, the Mayor and Council create a budget that plans how public dollars will fund services to address community priorities. ResultsNOLA is used by the City leaders and the public to measure the outcomes of those services.

Measures legend

On target

Near target

Needs improvement

No target

Not measured yet

ResultsNOLA Home

Result Area:
Public Safety

Result Area:
Open, Effective & Innovative
Government

Result Area:
Children and Families

Result Area:
Sustainable and Resilient
Communities

Result Area:
Economic Development

By Department:
Browse over 300 measures

About the ResultsNOLA
program

Explore measures by department

Over 300 quarterly measures

Find performance measures for 50 City departments and agencies

Explore measures by result area

1 Result Area: *Public Safety*

Ensure the public's safety and serve our citizens with respect and dignity

Objectives for this area:

- 1.1 Reduce the number of murders to the lowest number in a generation by 2018
- 1.2 Ensure safe and secure neighborhoods
- 1.3 Rebuild confidence in the NOPD
- 1.4 Prepare for and effectively respond to emergencies and special events
- 1.5 Right-size jail population to focus on offenders posing the highest risk to public safety

2 Result Area: *Open, Effective & Innovative Government*

ResultsNOLA Strategic Framework:

City Mission, Values
and Vision

Result Areas

Objectives
(Measured by outcome
indicators)

Strategies

Departmental
measures

<https://datadriven.nola.gov/results/>

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About the ResultsNOLA
program

Result Area: Open, Effective & Innovative Government

Objective 2.1

Effectively manage the City's resources

*Outcome measure for this
objective*

Bond Ratings

**Explore for more
information**

Click to explore

Strategy 2.11

+ Govern with integrity and accountability

There is **1** measure tracking this strategy

Strategy 2.12

+ Effectively manage financial resources

There are **18** measures tracking this strategy

Strategy 2.13

+ Responsibly maintain and track capital assets

— Effectively manage financial resources

There are **18** measures tracking this strategy

Budget

Quality of budget document as judged by the Government Finance Officers Association

Distinguished

Distinguished
Updated through Q4
[Click to explore](#)

Budget

Number of audit findings related to the City's budget in the financial audit

0
findings

Year to date goal:
Not more than 0 findings

Achieved goal
Updated through Q4
[Click to explore](#)

Budget

Percent of internal customers satisfied with the overall quality of service received

78
percent

Year to date goal:
At least 80 percent

Near target
Updated through Q4
[Click to explore](#)

Capital Projects

Percent of invoices paid on time

82.4
percent

Year to date goal:
At least 80 percent

Achieved goal
Updated through Q4
[Click to explore](#)

Finance

Audit opinion

Unqualified

Unqualified
Updated through Q4
[Click to explore](#)

Finance

Percent of internal customers satisfied with the overall quality of service received - Accounts Payable

89.26
percent

Year to date goal:
At least 88 percent

Achieved goal
Updated through Q4
[Click to explore](#)

Percent of internal customers satisfied with the overall quality of service received

Result area:	2	Result Area: Open, Effective & Innovative Government
Objective:	2-1	Effectively manage the City's resources
Strategy:	2-1-2	Effectively manage financial resources
This measure:	Percent of internal customers satisfied with the overall quality of service received	

Near target

78
percent

Year to date goal:
At least 80 percent

Why is this measure important?

A Budget Office that effectively serves other City organizations allows those organizations to operate more efficiently.

Definitions of key terms

Internal Customers: City Employees who receive services from the Budget Office

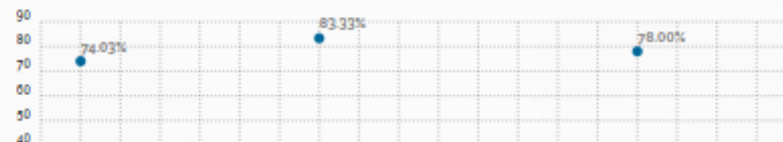
Current 2016 2015 2014

Progress toward 2017 target

Goal: At least 80 percent



Historical trend



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[About the ResultsNOLA program](#)

Result Area: Children and Families

Objective 3.1 *Promote equitable health outcomes*

Outcome measure for this objective

Percent of residents rating health services fair, good or very good

67
percent

[Click to explore](#)

Outcome measure for this objective

American Fitness Index Score

41.7
points

[Click to explore](#)

Outcome measure for this objective

Percent of adults reporting fair or poor health

23
percent

[Click to explore](#)

Strategy 3.1.1
+ Improve access to healthcare
There are **5** measures tracking this strategy

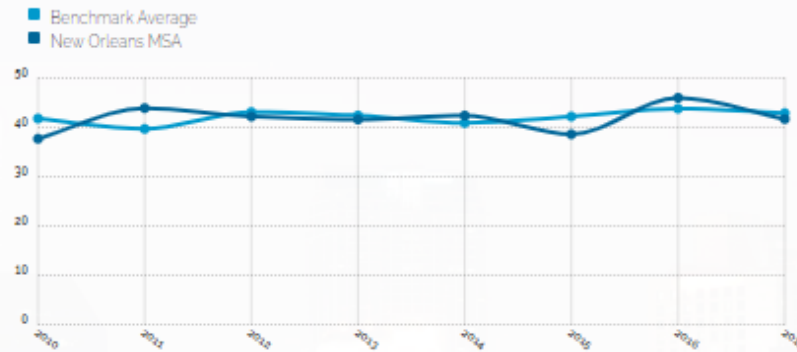
Strategy 3.1.2
+ Deliver public health services and community health education

American Fitness Index Score

Outcome measure for **Objective 3-1: Promote equitable health outcomes**

41.7 points

Last updated Feb. 2018



About this measure:

The American Fitness Index reflects a composite of personal health measures, preventive health behaviors, levels of chronic disease conditions, and environmental and community resources and policies that support physical activity. Communities with high scores in the AFI Data Report are considered to have strong community fitness, and therefore a high level of personal fitness. In contrast to earlier versions, which used city limits as the relevant geographic unit, the report now focuses on "metropolitan statistical areas," which represent a group of counties comprising the larger urban area where residents live, work, and access community resources.

Analysis:

New Orleans received a score of 41.7 in the 2017 report, which represents a 10.6 percent increase from 2010, the first year that New Orleans was included in the index. For the New Orleans MSA, several "areas of excellence" were identified by the report. The following areas of excellence were determined by comparing New Orleans' current performance to general trends across all 50 cities over the past three years.

- Lower death rate for diabetes
- Higher percentage of parkland as city land area
- More acres of parkland per capita
- Higher percentage bicycling or walking to work
- Higher Walk Score
- Higher percentage of residents within a 10 minute walk to a park
- More park playgrounds per capita
- More park units per capita
- More swimming pools per capita
- Higher park-related expenditures per capita
- Higher level of state requirement for physical education classes