

This is to certify that

***«First\_Name» «Last\_Name»***

Has satisfactorily completed an ICMA University

# Case Study: Essential Management Skills

May 3, 2018





\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 Marc A. Ott Felicia C. Logan

 ICMA Executive Director ICMA Leadership Development