

# Municipal Consortia: Building Value through Partnership

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GovIT Consortium







*United City of*  
**Yorkville** ILLINOIS





Priority Code	Description	Target Response Time	Target Resolution Time	Minimum SLA Adherence
Severity 1	Critical	15 Minutes	2 Hours	90%
Severity 2	High	30 Minutes	4 Hours	90%
Severity 3	Medium	2 Business Hours	9 Business Hours	90%
Severity 4	Low	4 Business Hours	16 Business Hours	90%
Severity 5	Request	8 Hours	Based on Request Type	90%



**STANDARDIZE**



**ALL THE THINGS!**





Intrusion testing	Standalone	Via Consortium
Glenview	\$1,500.00	\$1,136.25
Buffalo Grove	\$1,500.00	\$858.50
Lake Bluff	\$650.00	\$151.50
Kenilworth	\$500.00	\$101.00
Lincolnshire	\$750.00	\$277.75
Total	\$4,900.00	\$2,525.00

Shared Offsite backup	Standalone	Via Consortium
Kenilworth	\$1,500.00	\$0.00
Lake Bluff	\$1,500.00	\$0.00
Total	\$3,000.00	\$0.00

Application Monitoring	Standalone	Via Consortium
Glenview	\$10,000.00	\$5,977.35
Buffalo Grove	\$10,000.00	\$4,516.22
Lincolnshire	\$2,200.00	\$1,461.13
Lake Bluff	\$1,500.00	\$796.98
Kenilworth	\$1,500.00	\$531.32
Total	\$25,200.00	\$13,283.00

Email Archiving	Standalone	Via Consortium
Lincolnshire	\$1,999.00	\$800.00
Buffalo Grove		
Total	\$1,999.00	\$800.00

**PROJECTED 5  
YEAR SAVINGS  
\$91,455**



<b>Strategic Plan Year 1</b>	<b>261 days</b>	<b>Mon 1/1/18</b>	<b>Mon 12/31/18</b>
<b>Application</b>	<b>152 days</b>	<b>Thu 2/1/18</b>	<b>Fri 8/31/18</b>
Web Application Firewall	43 days	Thu 2/1/18	Sat 3/31/18
Shared Email Security	66 days	Tue 5/1/18	Tue 7/31/18
Auditing and Logging	66 days	Fri 6/1/18	Fri 8/31/18
<b>Disaster Recovery/Backup</b>	<b>66 days</b>	<b>Mon 10/1/18</b>	<b>Mon 12/31/18</b>
Consortium Wide Data Retention Policy	45 days	Mon 10/1/18	Fri 11/30/18
Consortium Wide Backup and Disaster Recovery Policy	43 days	Thu 11/1/18	Mon 12/31/18
<b>Data Center</b>			
<b>Infrastructure</b>			
<b>Security</b>	<b>261 days</b>	<b>Mon 1/1/18</b>	<b>Mon 12/31/18</b>
<b>Vulnerability Management</b>	<b>261 days</b>	<b>Mon 1/1/18</b>	<b>Mon 12/31/18</b>
CIS Critical Security Controls	261 days	Mon 1/1/18	Mon 12/31/18
Internal Vulnerability Scanning	45 days	Sun 4/1/18	Thu 5/31/18
Critical Incident Response Plan	44 days	Wed 8/1/18	Mon 10/1/18

**HELLO!**

*New Members!*



**KEEP  
CALM  
AND  
INNOVATE**