Keep the Peace:
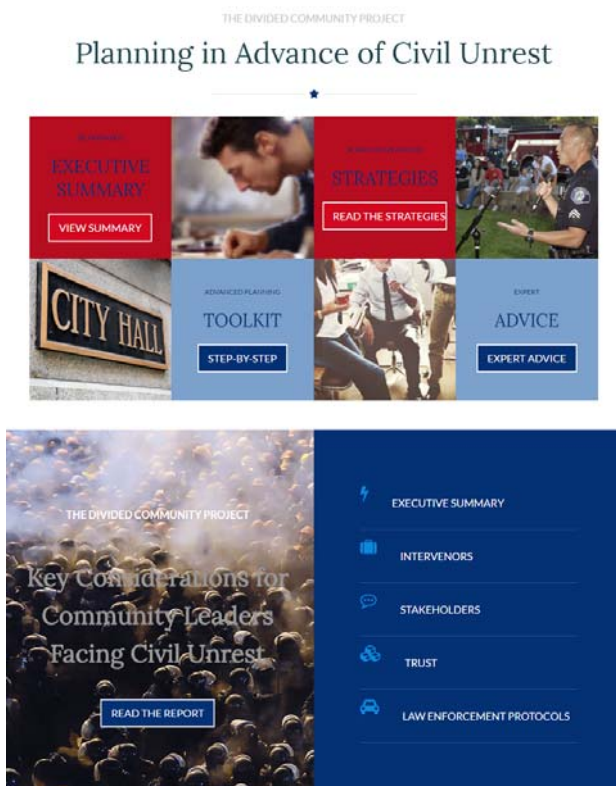## How to Prepare for and Manage Protest

William Froehlich

go.osu.edu/dcp   @TrustDCP

Divided Community Project @ The Ohio State University Moritz College of Law
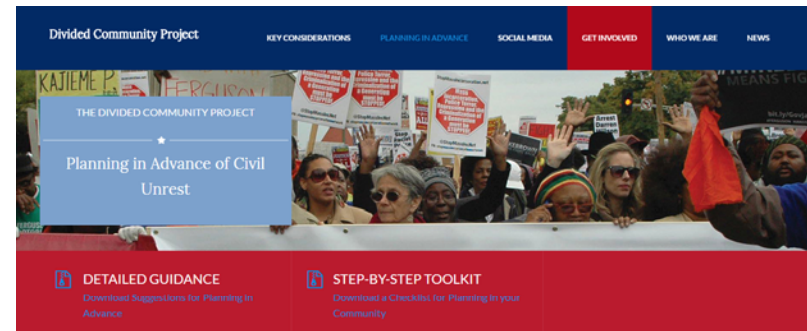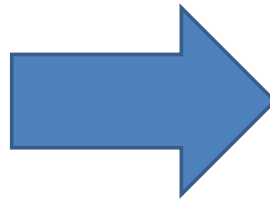
Why us – Our Method

Stakeholders Identify Ideas that have worked in other communities

- Academics
  - Dispute resolution
  - Data governance
  - Hate incidents
- Police Officials

- PIOs
- Social Media Experts
- Elected and Appointed Leaders
- Dispute Resolution Practitioners

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What is DCP?

Reacts to Civil Unrest   Supports Planning Ahead

Broad-Based Community Planning to Address Division

1. **Assess** the level of Division in Your Community

2. Assemble a **Planning Group** which Reflects the **Broader** Community

3. Develop an **early warning system** to identify divisive community issues

4. Develop processes for **residents to raise concerns** with public officials

5. Establish a **pattern of constructive practices**

6. Develop **concrete plans** unrest

Developing Case studies from Four Pilot Sites

Strengthening Communities
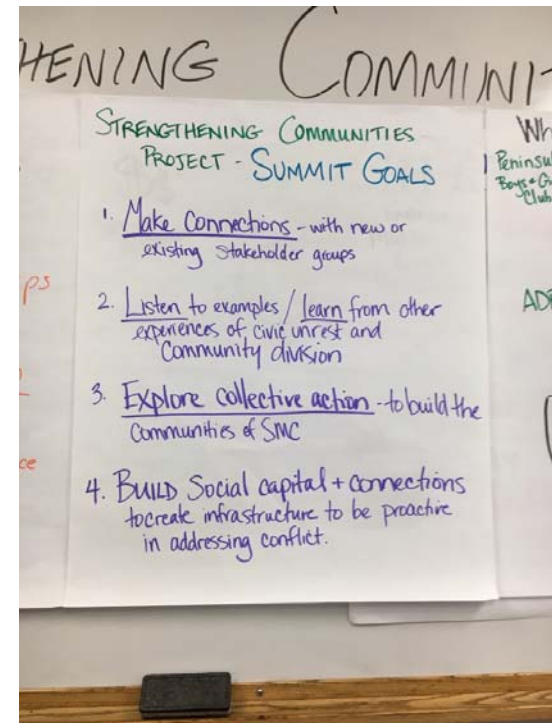
Simulation for Leadership During Civil Unrest

Key Takeaways:

- Local Police Chief: *I need to find additional groups to further develop relationships*

- Muslim Religious Leader: *develop relationships and collaboration now before a crisis*

- Former City Council Member: *we need to open up real conversations with youth in our community*

- Immigration Attorney: *there are gaps in information as government agencies make decisions*

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Community Preparedness & Assessment

Designed to

test appropriate protocols for determining a community's readiness for effectively addressing civil unrest

Used in

– **Rochester**

– **Columbus**

go.osu.edu/DCPcpat

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3. Has your community examined the **level of division** within the community? Please review the following statements clicking "yes, thoroughly", "partial examination" or "no, didn't think of this"

	Yes, thoroughly	Partial Examination	No, didn't think of this
The level of division generally	○	○	○
Your community's history of civil unrest	○	○	○
Clashing interests in the community	○	○	○
Recent changes in resident-community relations	○	○	○
Civil unrest in comparable communities around the nation	○	○	○

4A. Does the community **deal constructively with division** when compared to other communities?

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Resources - available to adapt and use

- **Community Assessment and Preparedness Test** go.osu.edu/DCPcpat password "DCP"
- **Simulation for Community Leaders:** http://moritzlaw.osu.edu/dividedcommunityproject/2017/05/18/project-to-release-simulation-for-community-leaders-2/
- **Step-by-Step** planning toolkit: http://moritzlaw.osu.edu/dividedcommunityproject/wp-content/uploads/sites/101/2016/05/Toolkit-Planning-In-Advance.pdf

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Resources – User-Friendly Guidance

- **Planning in Advance of Civil Unrest** (2016) *go.osu.edu/DCPpia*
- **Key Considerations for Community Leaders Facing Civil Unrest:** Effective Problem-Solving Strategies that Have been Used in other Communities (2016) *go.osu.edu/DCPkc*
- **Divided Communities and Social Media:** Strategies for Community Leaders (2017) *go.osu.edu/DCPsm*
- *Forthcoming (2018)*: **Facing Hate:** What Local Leaders Must Consider Before, During and After

Resources – Publications

Shorter Articles

- Nancy Rogers, Grande Lum and William Froehlich, *Planning in Advance of Civil Unrest, A role for Mediation-Wise Attorneys*, DISP. RESOL. MAG., Summer 2016, at 11.

- William Froehlich, *Support Planning: A Dispute Resolution Response to Civil Unrest?*, ACRESOLUTION, Spring 2017, at 7.

Longer Articles

- Nancy Rogers, *Beginning a Conversation about an American Spirit in the Midst of a Polarized Nation,* J. DISP. RESOL. (forthcoming)

- Nancy Rogers, *When Conflicts Polarize Communities: Designing Localized Offices that Intervene Collaboratively*, 30 OHIO ST. J. DISP. RESOL. 173 (2015).

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Other Resources

Community Relations Service - https://www.justice.gov/crs

UVA's Transforming Community Spaces Project – asking what to do about Civil War Monuments **-** http://www.arch.virginia.edu/news/node/2746

CRS has developed a form to assess racial division. (Community Relations Service, Distant Early Warning Signs (DEWS) System (2012), http://www.justice.gov/crs/resource-center).

Data miners have developed ways to use publicly-available data to discover community "hot spots" with potential for civil unrest. (See, e.g., Naren Ramakrishnan et al., "Beating the News" with EMBERS: Forecasting Civil Unrest using Open Source Indicators (2014), http://www.ncbi.nlm.nih.gov/pmc/articles/PMC4276118/).

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