



LHS-9

**Live online homework help**

Children who live in Glendale, Arizona (219,000), can get live, online help with their homework. The Glendale public library contracts with a private company that provides tutors who are typically certified teachers or others with subject matter expertise. Children in grades 4–12 must enter their library card numbers to enter the site from the Glendale library Web site. They indicate their grade and the subject matter (math, English, social studies, or science). They then “chat” with a tutor by typing in their questions, and the tutor helps the children understand the problem without providing the solution. The site also allows children and tutors to illustrate math or science problems using a drawing tool. Sessions typically last 20 minutes, and children may use the service for free for as many sessions as they want. About 100 children per month were using the service by the end of the 2002–2003 school year; Glendale expects this number to increase as more home-schooling families become aware of it. The library spends \$17,000 a year for the service, which is supported by a literacy grant.

Sue Komernicky  
Library Manager

Foothills Branch  
Glendale Public Library System  
19055 North 57th Avenue  
Glendale, AZ 85308

623/930-3868  
Fax: 623/930-3855  
E-mail: [skomernicky@glendaleaz.com](mailto:skomernicky@glendaleaz.com)  
Web site: [glendalelibrary.org/youthweb/homewk.htm](http://glendalelibrary.org/youthweb/homewk.htm)

## GOT HOMEWORK?

**Get Live Homework Help —  
Online at Your Library**

**STEP 1**

Enter your grade level and the subject you need help in: **MATH, SCIENCE, SOCIAL STUDIES OR ENGLISH.**

**STEP 2**

Connect to a qualified tutor in the Online Classroom for up to 20 minutes of live help.

**Tutors Are Available:**

Days MONDAYS-Thurs Friday-Sun

Hours 3:30-8:30 PM 1:00-6:00 PM