The Raleigh/Wake Community Voice Mail Program provides FREE voicemail service to people without phones seeking jobs, housing, healthcare or safety.

## Why?

Access to communication is vital to reclaiming stability, yet is often overlooked as a means to help people in need.



### **How Does It Work?**

Community Voice Mail (CVM) provides people in need with a personal, 7-digit phone number. CVM sounds just like an answering machine, allowing users to leave a personal and professional greeting for callers. A CVM phone number looks like any other number, and does not signal the user's status. Retrieving messages is easy. Simply dial the 7-digit number from any touchtone phone and enter a short PIN number. Users can then hear messages 24 hours a day, 7 days a week.

The Raleigh/Wake Community Voice Mail program is part of the CVM national network of sites, empowering people in crisis and transition by distributing free 24-hour voice mail nationwide - directly linking individuals to jobs, housing, safety and stability. CVM National Office website: <a href="http://www.cvm.org/">http://www.cvm.org/</a>.

#### Results

The Raleigh/Wake Community Voice Mail program is expected to help hundreds of people in our community to get jobs and housing.

## Why Do People Use CVM? Who Will Call Your CVM Number?

- Jobs
- Employers
- Housing
- Landlords
- Escape domestic abuse
- Case Managers
- Obtain healthcare results
- Healthcare Professionals
- Childcare & School Contacts
- Teachers & Child Workers
- Legal Services
- Lawyers or Advocates
- Friends & Family



- People Who Care about You



# How To Sign Up For CVM:

Community Voice Mail is available through social service agencies in our community. You may sign up for Community Voice Mail at the following location:

South Wilmington Street Center Wake County Human Services 1420 S. Wilmington Street Raleigh, NC 27603

Telephone: (919) 508-0718 Fax: (919) 857-3867

Contact: Carson Dean

Email: william.dean@co.wake.nc.us

Days and hours

of operation: Monday-Friday

9am-5pm