ANIMAL CARE SERVICES

MISSION STATEMENT

ANIMAL CARE SERVICES' MISSION IS TO ENCOURAGE RESPONSIBLE PET OWNERSHIP BY PROMOTING AND PROTECTING THE HEALTH, SAFETY, AND WELFARE OF THE RESIDENTS AND ANIMALS OF SAN ANTONIO THROUGH EDUCATION, ENFORCEMENT AND COMMUNITY PARTNERSHIPS.

PROGRAM INFORMATION

Animal Care Services is responsible for protecting the health and safety of the citizens and their pets in San Antonio. The Department accomplishes this objective through the following three priorities: (1) enhanced enforcement of existing laws and codes; (2) controlling the stray animal population; (3) increasing the Department’s live release rate.

INTEGRATION OF DEPARTMENT GOALS WITH CITY OF SAN ANTONIO OBJECTIVES

City-Wide Goal: San Antonio will be a safe and clean community.
- Animal Care Services will enhance enforcement activities.
  - Respond to all call-for-service requests within a timely manner
  - Issue warnings and citations as violations are identified
  - Ensure permits and licenses are issued as directed in local laws and codes
  - Investigate animal cruelty and bite cases

City-Wide Goal: San Antonio neighborhoods will prosper through community’s long-term reinvestment and revitalization.
- Animal Care Services will continue to expand its control of the stray animal population.
  - Expand the availability of low/no cost spay/neuter services
  - Increase the number of stray dogs impounded
  - Provide reasonable medical care and treatment for animals under ACS care
  - Provide low/no cost vaccination clinics through collaboration of other agencies
  - Increase the number of animal adoptions

City-Wide Goal: San Antonio will provide the institutional foundation to support government and promote public trust and awareness.
- Animal Care Services will increase its live release efforts.
  - Increase the number of animals that are returned to owner
  - Increase the number of animal rescue and foster opportunities
  - Educate public of existing laws and codes dealing with the care and treatment of animals