

Software for Civic Engagement *

Company/Product	Link	Notes
Website Services		
CivicPlus	http://www.civicplus.com	
GovOffice	http://govoffice.com	
Vision Internet	http://www.visioninternet.com	
E-Gov Link	http://www.egovlink.com	
eGOV Strategies	http://www.egovstrategies.com	
MuniWeb	http://www.muniweb.com	
Virtual Towns & Schools	http://www.vt-s.ne	
VC3	http://www.vc3.com	
Mobile Apps		
CitySourced	http://www.citysourced.com/default.aspx	
Connected Bits	http://www.connectedbits.com/spot-311/	
GovPartner YourGov	http://www.govpartner.com/Solutions/Request-Partner.aspx	Has YourGov app.
PublicStuff	http://pro.publicstuff.com/	
SeeClickFix	http://en.seeclickfix.com/	
WebQA GovQA	http://govqa.com	
Broadcast E-Mail		
Constant Contact	www.constantcontact.com	
MailChimp	www.mailchimp.com	
VerticalResponse	www.verticalresponse.com	
 Blogging (May require users to register)		
WordPress	https://wordpress.com	Cloud or You Host
Google Blogger	https://www.blogger.com	Cloud
Yahoo Tumblr	http://yahoo.tumblr.com	Cloud
Surveys		
Qualtrics	www.qualtrics.com	
SurveyGizmo	www.surveygizmo.com	
SurveyMonkey	www.surveymonkey.com	
Social Media Management		
Hootsuite	https://hootsuite.com	
Measured Voice	http://measuredvoice.com	
Nixle	http://www.nixle.com	Also offers mass notification.

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Customer Relationship Management (CRM)		
Active Network	http://www.activegovernment.com/solutions/crm-311.htm	
Comcate	http://www.comcate.com	
GovPartner CarteGraph	http://www.govpartner.com/Solutions/Request-Partner.aspx	CarteGraph is a public works system offering the YourGov app.
KANA-Lagan	http://www.kana.com/lagan/local-government-software/311-software/stack.php	
Motorola PremierOne CSR	www.motorola.com/PremierOneCSR	
Oracle/Siebel	http://www.oracle.com/us/products/applications/siebel/overview/index.html	
QScend	http://www.qscend.com	
SalesForce	http://www.salesforce.com/industries/public-sector	
WebQA GovQA	http://govqa.com	
Civic Engagement Portal		
Granicus	http://www.granicus.com/	ICMA Strategic Partner
MindMixer	http://www.mindmixer.com/	Sponsor of Hackstock for #LocalGov
Peak Democracy Open Town Hall	http://peakdemocracy.com/	ICMA Center for Management Strategies provider
UserVoice	https://www.uservoice.com	
Open Data Portal		
CKAN	http://ckan.org	
DKAN	http://nucivic.com/dkan	
Junar	www.junar.com	
OpenDataSoft	www.opendatasoft.com	
OpenGov	www.opengov.com	
Socrata	www.socrata.com	
GIS/Spatial Analysis		
Esri	http://www.esri.com	ICMA Strategic Partner
Neighborhood Networking		
NextDoor	https://nextdoor.com	
NeighborLand	https://neighborland.com	

* The ICMA provides these sample vendors as a service to governments to assist in their selection of citizen engagement services and software. The ICMA does not endorse these vendors. Also, it is possible that leading vendors may have been inadvertently been left off this list, and so governments should perform due diligence in their own surveying of these markets.