Knowledge Sharing Initiative

Civic and Community Engagement

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Jurisdiction: City of Elko New Market	City/County Manager: Thomas Terry
Address: 601 Main St	Phone: 952.461.2777
City, State, Zip : Elko New Market, MN, 55054	Email:
Project Leader(s): Mark Nagel (Ass	sistant City Administrator) and Sandra Green (City Clerk)

Phone:

Email: mnagel@ci.enm.mn.us

CASE STUDY TOPICS ADDRESSED

Select the relevant categories for this Case Study Career Resources \mathbf{X} Citizen, Council, and Media Relations Court and Legal Issues **Economic Development** Ethics Energy Finance and Budgeting X Governance Health, Human, and Community Services Housing and Community Development Human Resources International Development Leadership and Management X Leisure and Cultural Services Libraries Livable Communities Parks and Recreation Performance Measurement Planning and Zoning Public Safety Public Works and Utilities **Purchasing and Procurement** □ School/University Relations Service Delivery Sustainable Communities Technology

Transportation

The MCMA Knowledge Sharing Initiative is designed to share success stories by public sector managers. This information is being shared freely for the sole purpose of assisting other communities and managers with improving the delivery of public services. MCMA is facilitating this sharing activity and does not endorse or promote any specific idea, program, or project.

IDEA/PROGRAM/PROJECT DETAILS

Intent of the idea/program/project:

The establishment of a Community and Civic Events Committee (CCEC) was created with the purpose of advising the City Council "...on the development, promotion, expansion and maintenance of community and civic events" (Resolution Establishing a Community and Civic Events Committee, 2012).

Innovative Characteristics:

- Has brought together 13 community members. This includes a councilmember, the parks commissioner, and representatives from the Chamber of Commerce, American Legion, N.E.W. Lions, community education, Knights of Columbus, Boy Scouts, Fire Relief Association, church groups, and an animal rescue group. The Community and Civic Event Committee is seeking to gain more members as well.
- Successful collaboration between local non-profit organizations.
- Community member spending city funds.

Resources Committed, if any:

- Current Budget of \$6,000 annually provided by the city.
- Great deal of resources provided by the community as well.
- Ex. New Prague Community Education worked with a special needs home to assist with volunteer efforts.

Organizational Savings, if any:

- No longer duplicating efforts/events among various community members.
- Representatives from each major civic group allow for seamless knowledge transfer.

Anticipated Outcomes:

- Expansion of the number of community events throughout the year (Holiday event and a Health Fair).
- Self-sufficiency of the program and elimination of the current budget of \$6,000.

Actual Outcomes:

- Current remaining budget is \$3500 of \$6000.
- 2013: CCEC was \$4500 under budget.
- Successful creation of events including an Easter Egg Hunt, Halloween celebration and a Fire Rescue event.
- Most recent Easter Egg Hunt cost \$7.67 and increased from 85 participants the previous year to 146 participants.
- Most recent Halloween celebration made money and increased from 150 participants the previous year to 350 participants.

Obstacles Encountered:

- Previous obstacles and difficulties in getting various community members to work together initially prevented implementation.
- Confusion over logistics of the CCEC.

Lessons Learned:

- Strong need to create an environment where people want to work together.
- Learning the values of networking among community members.
- Value of leveraging current community resources.

Organizational Impacts/Improvements:

- Improved efficiency in creation, promotion and implementation of community events.
- Greater efficiency in expending city funds dedicated to community events.

Recommendations for Application in Other Communities:

- Seek out what resources are currently in place and build upon those.
- Focus on citizen engagement.

Was a Private Consultant Used?

• No.