

# *Oikos University Shooting*

**Deanna J. Santana**

**City Administrator – Oakland, California**

**ICMA Conference Presenter**



# Summary of Incident

## CONTEXT

- High Crime Town
- Months of Various Protests
- Mid-Morning/Mid-Week (4-2-2012)

## INCIDENT

- Oikos University, a small Korean Christian College in an industrial part of town
- Ten (10) victims were shot
- Seven (7) Killed
- Multi-Agency Response required

## SUSPECT

- Oakland Resident—Recently Homeless
- Mentally Ill, 43 yrs. old
- Former student of Oikos University
- Intended target believed to be a School Administrator—Financial Burden
- Suspect deemed mentally incompetent to stand Trial







# Lessons Learned

## *MULTI AGENCY RESPONSE REQUIRED*

- **Get on ONE PAGE – Remain Organized**
- **8 Local, State and Federal agencies responded:**
  - Oakland Unified School District Officers
  - Oakland Housing Authority
  - California Highway Patrol
  - Oakland Housing Authority
  - Bay Area Rapid Transit Police (BART)
  - City of San Leandro PD
  - Alcohol, Tobacco, and Firearms (ATF)
  - FBI
- **Identify Incident Commander Early On**
- **Logistics, Coordination Key—Search for Suspect, Rescue Victims, Recover Bodies**



# Lessons Learned

## ***CITY RESPONSE***

- Police and Fire Communication
  - Liaison
  - Directives
  - Who is in charge?
- Lack of Joint Command Center (OFD/OPD)
- Command Mobilization
- Language Accessibility
- Controlling/Sealing the Scene
- Supplies/Equipment
- Training
- Notifying Families



## ***OPD Sergeant on the scene took control, providing direction to responding units***

- The amount and location of possible shooters were unconfirmed
- People and Bystanders in the area, exiting buildings and parking lots
- Command post
- EMS transported injured to local hospital
- Supported non-injured victims (~ 25-30) by providing food and water
- Assisted in securing OPD staff translators for victims and interviewing witnesses

# Successes & Recommendations

- Staff showed great flexibility
- Rapid Coordination with multiple agencies
- Strong community support and resources
- Quickly identified language capabilities
- In the midst of tremendous confusion, supervisors and commanders remained calm and continually reassessed
- Timely/accurate information to the public
- Be prepared to change pace depending on situation
- Supply blankets for victims, have available at all times
- Provide security for medical station
- Ensure sufficient supplies on hand/in vehicles
- Practice multiagency dynamic response



**ICMA**  
99<sup>TH</sup> ANNUAL CONFERENCE  
**BOSTON**  
**NEW ENGLAND**   
September 22-25, 2013