



## ICMA's Center for Management Strategies Civic Engagement Recommended Resource List

---

### Organizations

[Center for Management Strategies at ICMA](#)  
[Davenport Institute for Public Engagement and Civic Leadership](#)  
[Deliberative Democracy Consortium](#)  
[Everyday Democracy](#)  
[Institute for Local Government](#)  
[International Association for Public Participation \(IAP2\)](#)  
[Kettering Foundation](#)  
[National Civic League](#)  
[National Coalition for Dialogue and Deliberation](#)  
[National League of Cities' Democratic Governance & Civic Engagement Page](#)  
[National Research Center](#)  
[Peak Democracy](#)  
[www.participedia.net](http://www.participedia.net)

### Key Resources & Tools

International Association of Public Participation (IAP2) [Spectrum of Public Participation](#)  
IAP2 [Core Values of Public Participation](#)  
IAP2 [Public Participation Toolbox](#)

### General Overviews & Guides

Fagatto, E. & Fung, A. (2009). [Sustaining Public Engagement](#). Everyday Democracy

Lukensmeyer, C.J. and Torres, L.H. (2006). [Public Deliberation: A manager's guide to civic engagement](#). IBM Center for the Business of Government

National Coalition for Dialogue and Deliberation. (2010). [Resource Guide on Public Engagement](#)

Rawlings, K. (Ed.) (2012). [100<sup>th</sup> Arizona Town Hall Report: Civic Engagement](#). Arizona Town Hall: Phoenix, AZ

Sokoloff, H. et al. (2012). [Building Common Ground \(Public Engagement\)](#). University of Pennsylvania's Fels Institute for Government

Svara, J. & Denhardt, J.V. (Eds.) (2010). [The Connected Community: Local governments as partners in citizen engagement and community building](#). Alliance for Innovation White Paper

### Planning and Evaluating

Institute for Local Government's [Assessing Public Engagement's Effectiveness: Rapid Review Worksheets](#)

Leighninger, M. and Mann, B. (2011). [Planning for Stronger Local Democracy](#). National League of Cities' Center for Research & Innovation

Luckensmeyer, C. et al (2011). [Assessing Public Participation in an Open Government Era: A review of federal agency plans](#). IBM Center for the Business of Government

Nabatchi, T. (2012). [A Manager's Guide to Evaluating Public Participation](#). IBM Center for the Business of Government

## Online Tools

Black, L.W. (2011). [The Promise and Problems of Online Deliberation](#). Kettering Foundation

Bryer, T.A. (2011). *The Costs of Democratization: Social media adaptation challenges within government agencies*. *Administrative Theory & Praxis* 33(3): 341-361

Leighninger, M. (2011). [Using Online Tools to Engage- and Be Engaged By- The Public](#). IBM Center for the Business of Government

Leighninger, M. (2011). *Citizenship and Governance in a Wild Wired World: How should citizens and public managers use online tools to improve democracy?* *National Civic Review* Summer 2011: 20-29

## Academic Articles

Bingham, L., Nabatchi, T. and O'Leary, R. (2005). *The New Governance: Practices and processes for stakeholder and citizen participation in the work of government*. *Public Administration Review* 65(5):547-558

Brodie et al. (2009). *Understanding Participation: A literature review*. Pathways through Participation

Bryson, J.M. et al. (2012). *Designing Public Participation Processes*. *Public Administration Review* 73(1): 23-34

Chisholm, R.F. and Vansina, L.S. (1993). *Varieties of Participation*. *Public Administration Quarterly* 17(3): 291-315

Cooper, T.L., Bryer, T.A., and Meek, J.W. (2006). *Citizen-Centered Collaborative Public Management*. *Public Administration Review* 66(s1):76-88

Fung, A. (2006). *Varieties of Participation in Complex Government*. *Public Administration Review* 66 (Dec.): 66-75

Mansbridge, J. (1999). *On the Idea that Participation Makes Better Citizens*. In [Citizen Competence and Democratic Institutions](#) (Elkin and Soltan, Eds.). University Park, PA: Pennsylvania State University

Nabatchi, T. (2012). *Putting the "Public" Back in Public Values Research: Designing participation to identify and respond to values*. *Public Administration Review* 72 (5): 699-708

Nalbandian, J. (2005). *Professionals and the Conflicting Forces of Administrative Modernization and Civic Engagement*. *The American Review of Public Administration* 35(4): 311-326

Roberts, N. (2004). *Public Deliberation in an Age of Direct Citizen Participation*. *The American Review of Public Administration* 34(4): 315-353

Saward, M. (2003). *Enacting Democracy*. *Political Studies* 51: 161-179