

City and County of San Francisco
 Controller's Office
 Government Barometer (April 2010)



Activity or Performance Measure	Apr-2009	Feb-2010	Apr-2010	Period-to-Period		Year-to-Year	
				% Change	Trend	% Change	Trend
Public Safety							
Total number of serious violent crimes reported (homicide, forcible rape, robbery and aggravated assault, per 100,000 population)	57.6	56.5	52.0	-8.0%	Positive	-9.7%	Positive
Total number of serious property crimes reported (burglary, larceny-theft, motor vehicle theft, and arson, per 100,000 population)	339.1	292.3	317.9	8.8%	Negative	-6.3%	Positive
Percentage of fire/medical emergency calls responded to within 5 minutes	91.4%	88.1%	88.5%	0.5%	Neutral	-3.2%	Negative
Average daily county jail population	1,957	2,002	1,680	-16.1%	Positive	-14.2%	Positive
Percentage of 9-1-1 calls answered within 10 seconds	91%	92%	91%	-1.1%	Negative	0.0%	Neutral
Average 9-1-1 daily call volume	1,247	1,399	1,413	1.0%	Neutral	13.3%	Negative
Health, Human Services, and Employment							
Average daily population of San Francisco General Hospital	405	415	420	1.2%	Negative	3.7%	Negative
Average daily population of Laguna Honda Hospital	766	761	763	0.3%	Neutral	-0.4%	Neutral
Total number of Healthy San Francisco participants	39,761	50,768	52,477	3.4%	Positive	32.0%	Positive
New patient wait time in days for an appointment at a DPH primary care clinic	22	25	23	-8.0%	Positive	4.5%	Negative
Percentage of all available homeless shelter beds used	89.5%	89.0%	91.0%	2.2%	Positive	1.7%	Neutral
Average nightly homeless shelter bed use	1,050	1,091	1,085	-0.5%	Neutral	3.3%	Negative
Total number of children in foster care	1,486	1,363	1,401	2.8%	Negative	-5.7%	Positive
Streets and Public Works							
Average score of streets inspected using street maintenance litter standards (1 = acceptably clean to 3 = very dirty)	2.22	2.10	2.05	-2.4%	Positive	-7.7%	Positive
Percentage of street cleaning requests responded to within 48 hours	92.7%	92.0%	92.0%	0.0%	Neutral	-0.8%	Neutral
Percentage of graffiti requests on public property responded to within 48 hours	43.3%	13.0%	85.0%	553.8%	Positive	96.3%	Positive
Percentage of pothole requests repaired within 72 hours	69.7%	30.0%	35.0%	16.7%	Positive	-49.8%	Negative