



# City of Cartersville

P.O. Box 1390, Cartersville, GA 30120

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# City of Cartersville

## 2009 Annual Report 2010 Calendar

“Providing dependable service,  
while preserving an  
exceptional quality of life.”



# City Government

The City of Cartersville has approximately 20,000 residents at this time. Although growth continues as the metro Atlanta area expands north, growth has slowed down due to the current economy. Fewer homes are being built and less people are moving. However, the need for government changes and expansion has not changed. Decisions of the City Council are vital. The Mayor and six Council Members make up the City Council; all of which have a passion for the city of Cartersville. These individuals work together and strive to make the best decisions for the residents and businesses in the city, from policies and procedures to zonings and annexations. Their goal is to make the most responsible use of your tax dollars.

In 2009, the Citizen Survey was conducted in an effort to learn what the City Government is doing right and what areas need improvement. Services were evaluated, such as utilities, parks and recreation, emergency services and customer service. Of the 1,200 surveys mailed, 339 were returned, providing a 31% response rate, which is within the normal response rate range. Of those 339 respondents, 78% believed the services provided by the City of Cartersville were of “good” or “excellent” quality, and 80% felt the same about the quality of life. The complete survey results can be found on the City website at [www.cityofcartersville.org](http://www.cityofcartersville.org).

The Mayor and City Council Members proudly support the people of Cartersville and are always seeking public feedback and involvement. City Council meetings are held the first and third Thursday of each month at 7:00 P.M. in the Council Chamber, which is located on the third floor of City Hall.



**Mayor and City Council**  
Louis Tonsmeire, Sr. (Ward 3); Lori Pruitt (Ward 6);  
Jayce Stepp (Ward 2); Mayor Matt Santini; Kari Hodge (Ward 1);  
Lindsey McDaniel (Ward 4); Dianne Tate (Mayor Pro Tem/Ward 5)



# General Information

CITY OF CARTERSVILLE  
1 North Erwin Street  
PO Box 1390  
Cartersville, Georgia 30120  
[www.cityofcartersville.org](http://www.cityofcartersville.org)

CITY CLERK’S OFFICE  
AT CITY HALL  
(770)387-5606

- City Council Minutes
- Elections
- Ordinance Information
- Sr. Citizen School Tax Exemptions

CITY MANAGER  
(770)387-5686

CUSTOMER SERVICE  
AT CITY HALL  
(770)387-5607

- Utility Billing Questions
- Electric, Gas, Water:
  - New Service
  - Discontinue Service

ELECTRIC DEPARTMENT \*

(770)387-5631

- Downed Power Lines
- Power Outages
- Security Lights
- Street Lights
- Surge Protection

FIBERCOM \*

(770)607-6380

FINANCE DEPARTMENT  
(770)387-5615

FIRE DEPARTMENT  
(770)387-5635  
TO REPORT A FIRE DIAL 911

GAS DEPARTMENT \*

(770)387-5642

- Gas Leaks

HUMAN RESOURCES  
(770)387-5685

MAYOR  
(770)387-5617

OAK HILL CEMETERY  
(770)387-5604

PARKS & RECREATION

- Civic Center...(770)387-5625
- Dellinger Park...(770)387-5626
- Gymnastics...(770)387-5629
- Tennis Center...(770)387-5628

PLANNING & DEVELOPMENT  
(770)387-5600

- Alcohol Licenses
- Building Inspections
- Business Licenses
- Code Enforcement
- Historic Preservation
- Zoning

POLICE DEPARTMENT

- Non Emergency  
(770)382-2526

TO REPORT AN EMERGENCY  
DIAL 911

PUBLIC WORKS/SANITATION/  
SOLID WASTE  
(770)387-5602

- Dead Animal Pick Up
- Garbage/Yard Waste
- Mosquito Control
- Storm Drains
- Street Maintenance

VEHICLE MAINTENANCE  
(770)387-5640

WATER ADMINISTRATION \*

(770)387-5653

- Discolored Water
- Water Leaks
- Water Outage

**\* Call Before  
You Dig  
(800)282-7411**

BARTOW COUNTY  
LIBRARY SYSTEMS  
(770)382-4203  
[www.bartowlibraryonline.org](http://www.bartowlibraryonline.org)

CARTERSVILLE-BARTOW  
CONVENTION & VISITORS  
BUREAU  
(770)387-1357  
[www.notatlanta.org](http://www.notatlanta.org)

CARTERSVILLE-BARTOW  
COUNTY  
Chamber of Commerce, Inc.  
(770)382-1466  
[www.cartersvillechamber.com](http://www.cartersvillechamber.com)

CARTERSVILLE BOARD OF  
EDUCATION  
(770)382-5880  
[www.cartersville.k12.ga.us](http://www.cartersville.k12.ga.us)  
Cartersville City Schools

- Primary School (grades PreK-2)  
(770)382-1733
- Elementary School (grades 3-5)  
(770)382-0983
- Middle School (grades 6-8)  
(770)382-3666
- High School (grades 9-12)  
(770)382-3200

CARTERSVILLE MEDICAL CENTER  
(770)382-1530  
[www.cartersvillemedical.com](http://www.cartersvillemedical.com)

DOWNTOWN DEVELOPMENT  
AUTHORITY  
(770)607-3480  
[www.cvillmainst.com](http://www.cvillmainst.com)

KEEP BARTOW BEAUTIFUL  
(770)387-5167  
[www.bartowga.org/kbb](http://www.bartowga.org/kbb)

CARTERSVILLE-BARTOW COUNTY  
ECONOMIC DEVELOPMENT  
(770)382-1466  
[www.locationbartow.com](http://www.locationbartow.com)



# January & February 2011

January						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

February						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

# January 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 NEW YEAR'S DAY City Offices Closed No Garbage Pick-up	2
3	4 Airport Authority 4:00 PM  New Year's Holiday Garbage Pick Up	5	6	7  City Council Meeting 7:00 PM	8	9 Gymnastics Tumbling Clinic  "Bring One for the Chipper"
10	11 Board of Zoning Appeals 4:30 PM Recreation Advisory Board 7:00 PM	12  Planning Commission 6:00 PM	13  Alcohol Control Board 10:00 AM	14	15	16
17	18 MARTIN LUTHER KING, JR. DAY City Offices Closed No Garbage Pick-up	19 MLK Jr Holiday Garbage Pick UP Historic Preservation Commission 5:30 PM	20	21  City Council Meeting 7:00 PM	22 Gymnastics Parents Night Out	23 Soccer Spring Registration Ends
24	25	26	27	28	29	30 Moonlight Hike
31						

# City Manager's Office

The current economic situation has made life challenging for everyone. This challenge applies to your City government as well. Always financially conservative, the City has cut its overall budget by 16% in 2010 and has reduced staffing levels to 5% below last year's levels. The City has been forced to trim operating costs, cut a number of capital projects and put other projects on hold indefinitely. At the same time, the City is working aggressively to secure grant funds from the state and federal governments, receiving over \$1.86M in 2009. These funds are being used to bolster public safety, assist homeowners, and improve aging infrastructure while injecting money into the local economy. The City is actively pursuing additional funds for purposes such as energy efficiency, public safety and economic development. Where possible, the City is committed to using local businesses to help build and maintain the limited number of projects that will be underway in 2010.

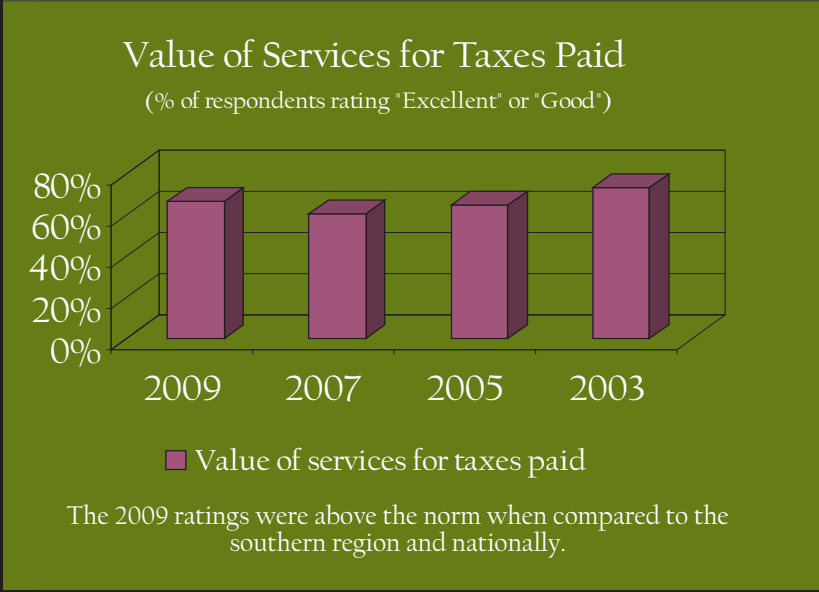
The City continues to promote transparency and openness. It again sought feedback from the public in the spring of 2009 when it completed its fourth biannual survey of public opinion since 2003. The feedback from this survey serves as the basis for key policy decisions made by the City Council. This is truly "grass roots" governing as it allows Council to base important decisions on resident opinions. Another means by which the City is promoting transparency in government and communicating the value of services furnished by the City to its residents is through the City's performance measurement program. This program enables the City to measure key components of service delivery and to provide that information to its residents through a series of reports and public presentations. This information is also used to show Cartersville residents how their services compare to other communities in metropolitan Atlanta and the nation. In the near future, this information will be integrated into the budgeting process and will be part of the important information considered by the City's management team and key decision makers when setting the annual budget and managing it throughout the year.

The City of Cartersville's citizen survey work and the use of the performance measurement system make Cartersville unique among cities in Northwest Georgia. It is one of a handful of cities that maintain and use these two programs in the state. For its efforts in performance measurement the City of Cartersville was recognized by the International City/County Management Association through receipt of the ICMA Certificate of Distinction for Excellence in Performance Measurement.

As we move into 2010, Cartersville stands ready to meet the current and future challenges regardless of the economic outlook. We continue to use this time of change to re-examine our priorities and to find new, less expensive ways of supplying service to our community, without sacrificing quality of the service delivered. The Mayor, City Council and department heads will continue to strive for excellence, and we ask for your feedback, involvement and guidance along the way.



**City Department Heads**  
Bottom row (left to right): Thomas Culpepper, Greg Anderson, David Myers, Scott Carter, Melinda Lemmon; Second row (left to right): Connie Keeling, Tom Quist, Randy Mannino, Dan Porta; Top row (left to right): Jim Stafford, Sam Grove, Tom Rhinehart; Gary Riggs and Bobby Elliott.



# December 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2 HANUKKAH BEGINS  Christmas Parade  City Council Meeting 9:00 AM	3	4  Winter Carnival Downtown Christmas Tree Lighting  Youth Basketball Begins
5  Winter Carnival	6	7  Planning Commission 6:00 PM	8  Alcohol Control Board 10:00 AM	9	10  Downtown Candlelight Shopping	11
12	13  Board of Zoning Appeals 4:30 PM	14	15	16  City Council Meeting 7:00 PM	17	18
19	20	21  Winter Begins Moonlight Hike  Historic Preservation Commission 5:30 PM	22	23  CHRISTMAS HOLIDAY City Offices Closed Trash Pick Up As Normally Scheduled	24  CHRISTMAS EVE City Offices Closed No Garbage Pick Up	25  CHRISTMAS DAY
26	27  Christmas Holiday Garbage Pick Up for Christmas Eve and Scheduled Monday Pick-up	28	29	30	31  NEW YEAR'S DAY OBSERVED No Garbage Pick Up	

# Water Department

*Meeting the challenges of today’s economic adversities and adapting green technologies.*

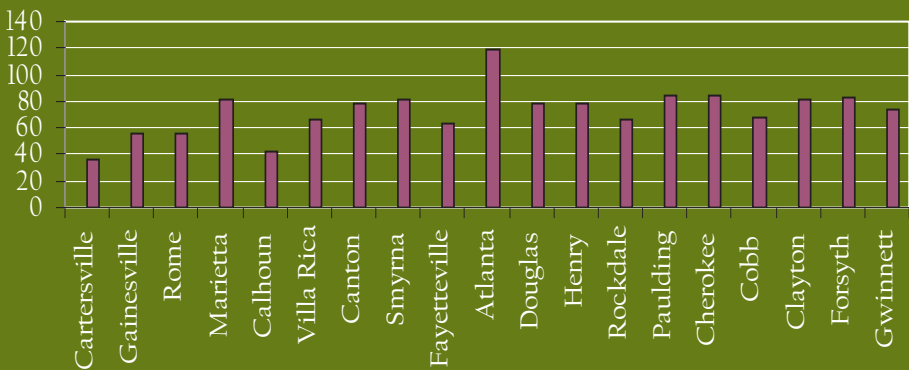
Over the past year the City of Cartersville Water Department has initiated a number of projects and adopted various operating strategies to meet the challenges of the current economy. These programs have allowed us to reduce operating costs and have helped to comply with “Green” initiatives benefiting the environment. Projects and improvements include:

- Most notable of these projects has been Water Pollution Control Plants implementation of the “CATABOL” Process. Currently the only treatment plant in the country using this patented technology, which has greatly reduced operating costs. Under the new treatment system electrical consumption has been reduced by 52% resulting in annual power cost savings of \$350,000. This process also reduces solids production by 70% which equates to operation cost savings of \$250,000 per year and a reduction in the number of operation personnel.
- Changing operating strategies to reduce peak demands are expected to cut another \$100,000 in annual electrical costs at the Water Pollution Control Plant.
- Fine tuning of chemical feed systems by optimizing chlorine and bisulfite residuals is expected to produce annual savings of \$15,000.
- Shaving of electrical peak demands at the Water Treatment Plant is expected to yield annual savings of \$65,000.
- Process optimizations at the Water Treatment Plant have achieved longer filter runs between backwashing, resulting in an annual savings of \$8,000 and the conservation of thousands of gallons of finished water.
- The Water Treatment Plant switched from liquid to dry Fluoride resulting in \$20,000 annual savings in chemical costs.
- Outdoor lighting fixtures at the Water Treatment Plant have been updated with light sensitive auto cells to conserve electrical power.
- Programmable thermostats were installed at the Administration Office and the Distribution and Collection building to lower heating and air conditioning costs.



City of Cartersville Water Department continues to offer the lowest water and sewer rates around, despite the slight increase earlier this year.

## Water/Sewer Rate Comparison Cost per 7500 Gallons/Month



# February 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2 Parent Orientation Class 10:00 AM & 6:30 PM	3	4  City Council Meeting 7:00 PM	5	6
7	8 Youth Softball Registration Begins	9  Planning Commission 6:00 PM	10  Alcohol Control Board 10:00 AM	11	12 Gymnastics Parent's Night Out	13 Gymnastics Tumbling Clinic
14 VALENTINE'S DAY	15 PRESIDENT'S DAY  Board of Zoning Appeals 4:30 PM	16  Historic Preservation Commission 5:30 PM	17 ASH WEDNESDAY	18  City Council Meeting 7:00 PM	19 Georgia's Arbor Day Celebration  Youth Softball Registration Ends	20 Daddy-Daughter Dance  Gymnastics Tumbling Invitational
21	22 Youth Softball Late Registration	23 Parent Orientation Class 10:00 AM & 6:30 PM	24	25	26	27
28 Moonlight Hike						

# Customer Service Office

The Customer Service Office for the City of Cartersville, which can be found on the first floor of City Hall, is responsible for billing and payment collections for the electric, gas, water, refuse, fiber services and stormwater utilities. This also involves the collection for delinquent accounts and non-sufficient checks. Advancements have been made to the payment process recently, including installation of a check scan system that helps streamline work, online payments, and direct payments from the bank.

In the past year the department has enhanced the security in the customer service lobby area by installing bullet resistant panels, cameras and updating the secure night deposit box. Also, additional security procedures have been implemented to protect utility customer information against identity theft.

With the recent retirement of three employees, the department has been restructured to better serve the citizens of Cartersville. Goals for 2010 include cross-training employees so that everyone can work any position in the department, and reduce wait time for utility customers by giving customer service staff the ability to accept credit card payments.

The Customer Service Office is continually striving to discover new ways to make the utility billing process more efficient and convenient for the customers. Customer Service Survey cards are always available for the public's opinion.



2009 Citizen Survey - City Employee Ratings  
Percent Rated "Excellent" or "Good"



All ratings were similar to the norm when compared to the southern region and nationally.

# November 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Bulk Leaf Pick-up Begins	2 Election Day	3	4  City Council Meeting 7:00 PM	5 Youth Basketball Registration Begins	6 Gymnastics Nifty November
7 Gymnastics Nifty November  Daylight Savings Time Ends	8 Youth Basketball Late Registration  Recreation Advisory Board 7:00 PM	9  Planning Commission 6:00 PM	10  Alcohol Control Board 10:00 AM	11 VETERAN'S DAY City Offices Closed No Garbage Pick-up	12 Veteran's Day Garbage Pick-up	13 Soccer Turkey Town
14 Soccer Turkey Town	15 Basketball Draft: 6/8U & 10U Boys/Girls  Board of Zoning Appeals 4:30 PM	16 Basketball Clinic & Draft: 12/14/17 U Historic Preservation Commission 5:30 PM	17 Coaches Clinic 6:00 PM	18  City Council Meeting 7:00PM	19	20
21 Moonlight Hike	22	23	24	25 THANKSGIVING DAY City Offices Closed No Garbage Pick Up	26 THANKSGIVING HOLIDAY City Offices Closed Garbage Pick Up for Thanksgiving Day and Normal Friday Pick Up	27
28	29	30				

# Electric System

The City of Cartersville Electric System has been providing power to residents and businesses since 1904. As a member of MEAG (Municipal Electric Authority of Georgia) and SEPA (SouthEastern Power Administration), the City owns generation capacity from five power plants. The Electric System continually offers their customers some of the lowest electrical rates in the state of Georgia.

However, Cartersville Electric System does far more than just light homes and businesses in Cartersville and Bartow County. For example, they have recently partnered with the Georgia Department of Transportation to upgrade traffic signal equipment in the city that was several generations old, making it more efficient. Cartersville Electric System was also a key element in the downtown Cartersville streetscape project that included the installation of new lamp posts with irrigation lines for the hanging plants.

Energy efficiency has become a very popular topic, as more people in our community are looking for ways to save money and to better become environmentally friendly. To meet that need, Cartersville Electric System has directed a great deal of focus to this area and has trained their employees to be energy auditors. Cartersville Electric Energy Auditors can provide valuable information concerning electricity usage and energy efficiency at a customer's home or business. Also for the energy conscious, "Time of Use" rates will be offered in the near future giving customers direct control over their energy charges based on when they actually use the energy.



Annual Electrical Peaks in Megawatts (MW)



# March 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Softball Clinic (all ages)  Tee/Minor League Baseball Registration Begins	2 Softball Draft (all ages)	3	4 Softball Practice Begins  City Council Meeting 7:00 PM	5	6 Gymnastics Spring Fling
7 Gymnastics Spring Fling	8  Recreation Advisory Board 7:00 PM	9  Planning Commission 6:00 PM	10 Softball Coaches Clinic  Alcohol Control Board 10:00 AM	11 SE Cowboy Symposium Booth Museum	12 SE Cowboy Symposium Booth Museum  Tee/Minor League Baseball Registrations Ends	13 SE Cowboy Symposium Booth Museum
14 SE Cowboy Symposium Booth Museum  Daylight Savings Time Begins	15 Tee/Minor League Baseball Late Registration  Board of Zoning Appeals 4:30 PM	16  Historic Preservation Commission 5:30 PM	17 ST PATRICK'S DAY	18  City Council Meeting 7:00 PM	19 Gymnastics Parent's Night Out	20 Spring Begins  Gymnastics Tumbling Clinic
21	22 Softball Games Begins  Minor League Baseball Draft	23 Tee League Baseball Draft	24 Baseball Coaches Clinic	25 Minor League Baseball Practice Begins	26	27
28 PALM SUNDAY	29 Moonlight Hike	30 JEWISH PASSOVER  Tee League Baseball Practice Begins	31 Bulk Leaf Pick-up Ends			

# Planning & Development Department

The Planning and Development Department works with residents and business owners to maintain neighborhood character, coordinate locations of businesses, homes, industries and roads, and preserve parks and open space. The department is located on the second floor of City Hall. Specific responsibilities include:

- Building Permits and Inspections
- Business and Alcohol Licensing
- Code Enforcement
- Development Coordination
- Historic Preservation
- Planning
- Revitalization Assistance
- Zoning and Annexation

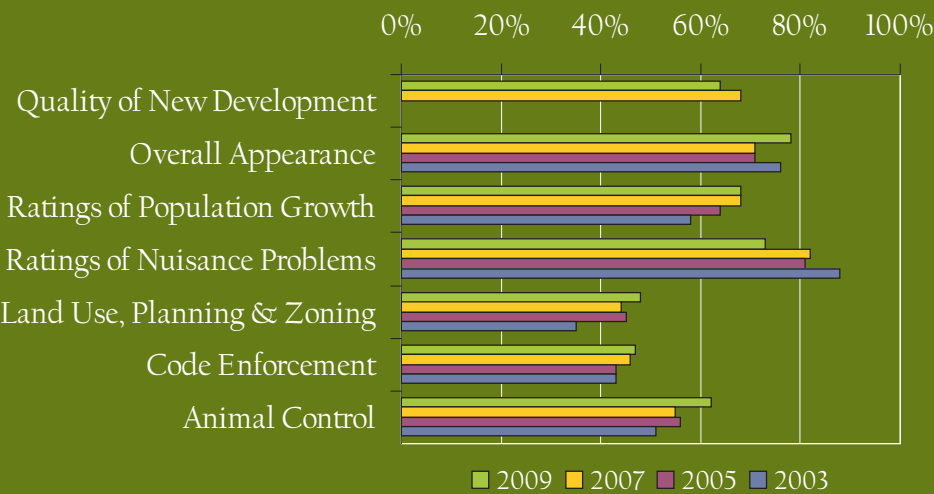
The Planning and Development Department was proud to receive a \$750,000 grant for housing and \$300,000 through the Community Housing Investment Program (CHIP) during the past year.

The City Clerk’s office is also located in the Planning and Development Department. Responsibilities of the City Clerk include:

- Certifies any/all documents, attach the corporate seal of the City
- Collection agent of all City funds
- Custodian of the City Seal
- Maintains all contracts and agreements
- Maintains all Ordinances and Resolutions issued by the Mayor and Council
- Prepares and processes correspondence and reports
- Serves as receiver and tax collector for the City and keeps correct digests of all returns and assessments
- Records cemetery deeds
- Records the official actions in minutes for all City boards including City Council, Alcohol Control Board, Board of Zoning Appeals and Planning Commission
- Responsible for conducting Municipal Elections



2009 Citizen Survey - Land Use and Zoning  
Percent Rated "Excellent" or "Good"



All ratings were above or similar to the norm, except nuisance problems, when compared to the southern region and nationally. Nuisance problems were below the norm both regionally and nationally.

# October 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 Airport Authority 4:00 PM	5	6	7	8	9 OctoberBest Grandparent/Child Fishing
10 OctoberBest	11 COLUMBUS DAY  Board of Zoning Appeals 4:30 PM	12  Planning Commission 6:00 PM	13  Alcohol Control Board 10:00 AM	14	15	16
17	18	19 Parent Orientaion Class 10:00 AM & 6:30 PM Historic Preservation Commission 5:30 PM	20	21  City Council Meeting 7:00 PM	22 Moonlight Hike	23 Halloween Carnival/ Movie at the Park
24	25 Youth Basketball Registration Begins	26	27	28	29	30
31 HALLOWEEN						

# Fire Department

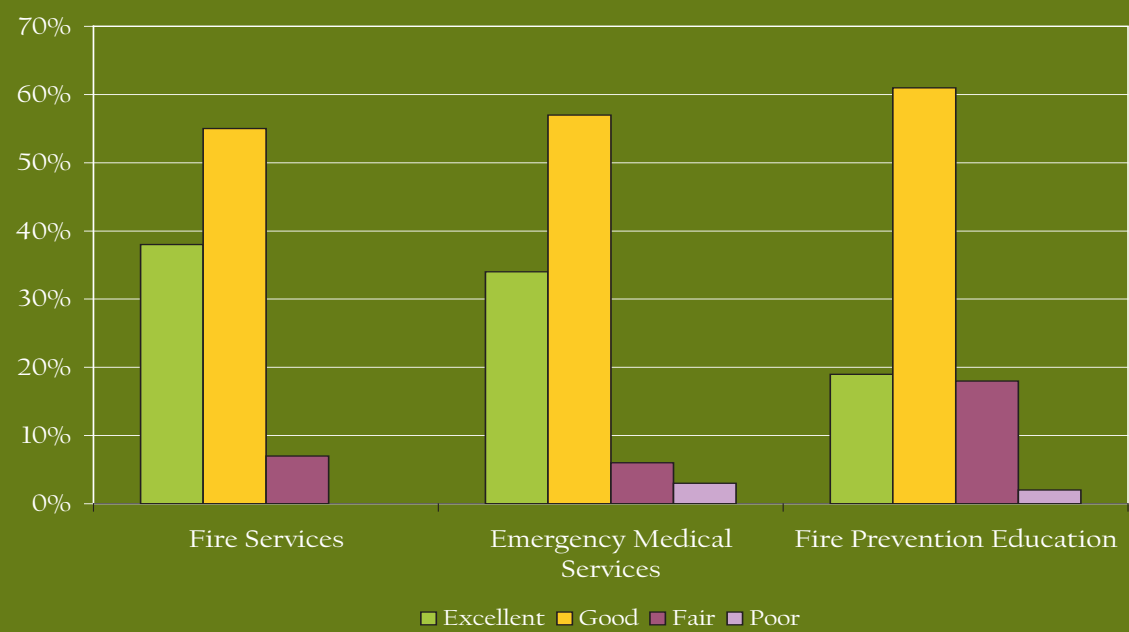
Cartersville Fire Department (CFD) has served this community for over a century offering emergency response, community outreach, and public protection. In 2009, the department completed technical training for the Georgia Search and Rescue (GSAR) program. Cartersville Fire is one of the charter members of the Northwest Georgia GSAR Task Force 6. They have maintained a proactive approach at increasing the professionalism of staff through a premier Fire Apparatus Operator Certification, as well as the national Fire Officer Curriculum.

Public Education has remained a cornerstone with Fire and Life Safety Education taught to all age groups from Pre-K through 12th grade. This has been done with various programs to include the portable fire safety house, station tours and alternative teaching methods, such as the Fire Service Clown Brigade. Over 3,000 children and adults received fire and life safety education from the fire department in 2009.

The year 2010 will include the opening of the Cartersville/Bartow Fire Joint Training facility. This \$1.5 million project was funded through the 2003 SPLOST and will enable local firefighters to reach higher education, training, professionalism and service. Our fire department is staffed with fire professionals where the main goal is to provide a safe community and enhance the quality of life for the citizens of Cartersville.



2009 Citizen Survey - Fire and Emergency Service Ratings



# April 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1  City Council Meeting 7:00 PM	2  GOOD FRIDAY City Offices Closed No Garbage Pick-up	3
4  EASTER	5  Gymnastics Spring Break Camp Begins Good Friday Holiday Garbage Pick-up Airport Authority 4:00 PM	6  Planning Commission 6:00 PM	7  Alcohol Control Board 10:00 AM	8	9  Taste of Cartersville Friendship Plaza  Gymnastics Spring Break Camp Ends	10
11	12	13  Parent Orientation Class 10:00 AM & 6:30 PM	14	15  City Council Meeting 7:00 PM	16  Gymnastic Parents' Night Out	17  Gymnastics Tumbling Clinic
18	19  Swim Team Registration Begins Baseball Season Begins Board of Zoning Appeals 4:30 PM	20  Historic Preservation Commission 5:30 PM	21	22	23	24
25	26	27	28  Moonlight Hike	29	30  Swim Team Registrations Ends  American Red Cross Lifeguard Class	

# Financial Services

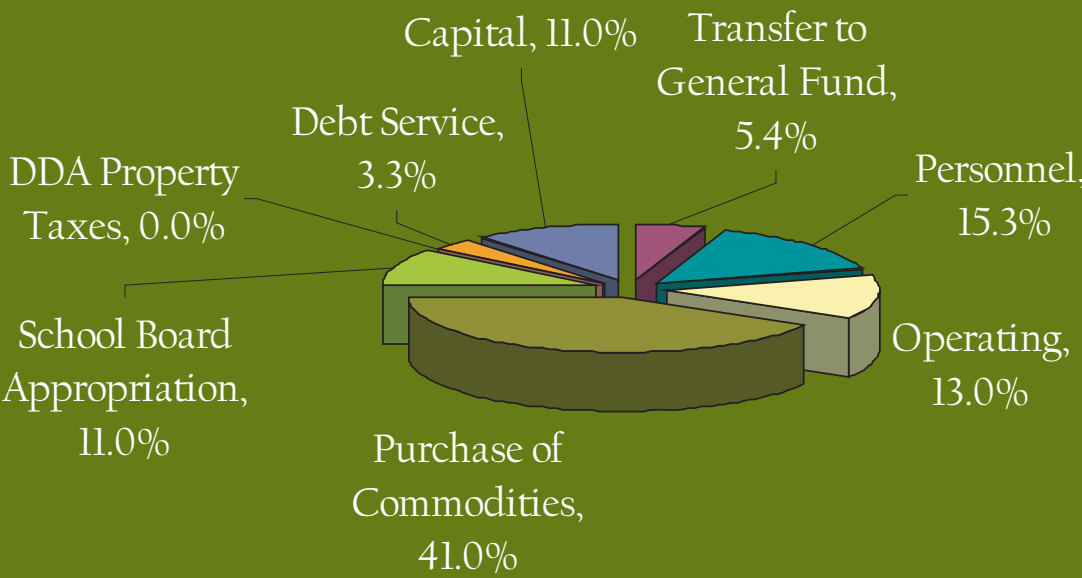
Financial Services’ role is to carefully account for the revenue and expenses of public funds, and handle the planning and managing of all of the City’s financial functions efficiently and cost effectively. The department provides direct services to the public and internal support services to the City overall. Utility billing, utility connection and meter reading are the direct services provided to the public. The internal support functions include: accounts receivable, accounts payable, managing and investing public funds, debt administration, payroll, grants monitoring, budgeting and preparation of monthly and annual financial reports, as well as overseeing the City’s annual external audit.

The 2009-10 budget process was a bit more difficult than past years due to the continued down-turn in the economy. However, a balanced budget was passed with no city tax increase, no cuts in service or personnel, and no use of reserves. To help balance the Water and Sewer Fund and the Gas Fund, small increases were passed onto the water and sewer customers, as well as gas customers, but despite the slight increases, the City of Cartersville rates still remained some of the lowest when compared to other utility providers. These increases in services total 5.3% for residential water and sewer customers and less than 5% for residential gas customers. The Department Heads worked very hard to control expenses, without reducing the services to our citizens. After much hard work, the approved budget for fiscal year 2009-10 (FY 10) was \$142,266,325, a 16.06% decrease from the FY 09 budget. This \$27,222,795 decrease is the largest decrease in many years and is due mostly to the reduction in the cost of commodities that the City will pay. The remaining \$7.7 million reduction is offset by changes in personnel cost, operating cost, capital expense cost, and the Cartersville School System Appropriations.

In fiscal year 2009, there were several hotels and motels that were audited. As a result, a slight increase in the revenue generated from these hotels/motel audits was realized.



Budget Expense Comparison



# September 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3 Pioneer Days Sam Smith Park	4 Pioneer Days Sam Smith Park
				City Council Meeting 7:00 PM		
5 Pioneer Days & Fireworks Sam Smith Park	6 LABOR DAY City Offices Closed No Garbage Pick-up  Pioneer Days Sam Smith Park	7 Labor Day Holiday Garbage Pick-up Football/Cheerleading Season Begins Planning Commission 6:00 PM	8  Alcohol Control Board 10:00 AM	9	10	11
12	13 Board of Zoning Appeals 4:30 PM  Recreation Advisory Board 7:00 PM	14	15	16  City Council Meeting 7:00 PM	17	18 YOM KIPPUR  Kiddie Day Parade
19	20	21  Historic Preservation Commission 5:30 PM	22	23 Autumn Begins  Moonlight Hike	24	25
26	27	28	29	30		

# Police Department

The City of Cartersville Police Department is continually striving to protect the community, therefore, the department works hard to find new equipment and programs to make their services more efficient. In 2009, the Police Department applied and received several grants to make this possible. Two grants were funded through the American Recovery and Reinvestment Act (ARRA); one for equipment and the other pays a part of the cost for two School Resource Officers for a year. We also received a \$10,000 grant from the National Narcotic Diversion Investigators Association for equipment.

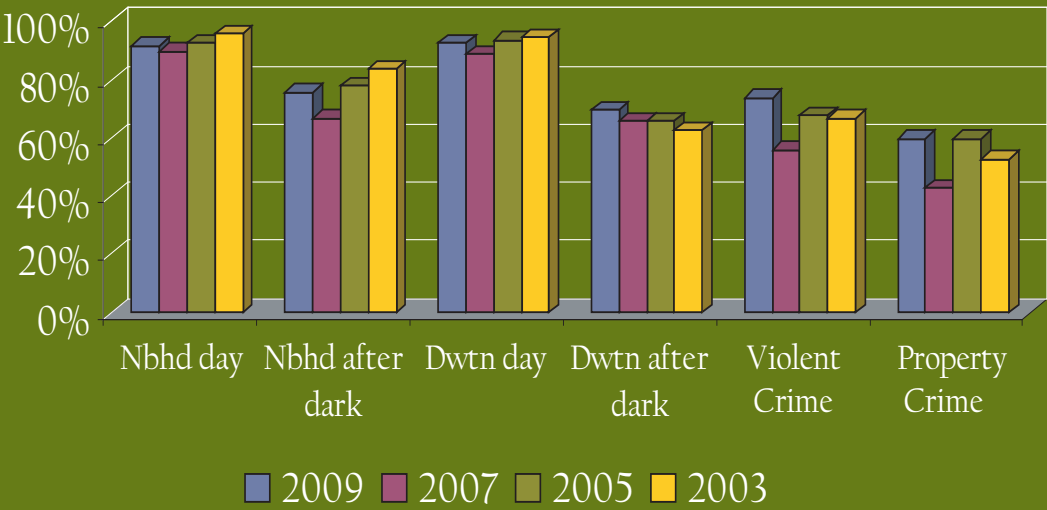
Currently, the Police Department has 65 employees on board. During 2009 they continued searching for quality employees and improved internal training procedures. Goals for 2010 include:

- Quality Staffing
- Continue Progressive Training
- Acquire GPS tracking for patrol vehicles

The Police Department will also begin conducting a Leadership Academy in 2010 to develop agency leaders for the future. This is part of the progressive training goal. The City of Cartersville Police Department wants the community to know that they are responsive to their needs and will work to resolve problems whenever possible.



## Safety in Cartersville



All ratings were above or similar to the norm when compared to the southern region and nationally.

# May 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 American Red Cross Lifeguard Class Begins
2	3 Swim Lessons Late Registrations Begins Gymnastic Summer Camp Tennis Camp	4	5 CINCO DE MAYO  American Red Cross Lifeguard Class Ends	6  City Council Meeting 7:00 PM	7 Water Safety Instructor Class Begins	8 Downtown Concert Friendship Plaza  Swim Team Tryouts Gymnastics Tumbling Clinic
9 MOTHER'S DAY	10 Swim Team Practice Begins  Recreation Advisory Board 7:00 PM	11  Planning Commission 6:00 PM	12 Water Safety Instructor Class Ends  Alcohol Control Board 10:00 AM	13	14 Gymnastics Parent's Night Out	15
16	17  Board of Zoning Appeals 4:30 PM	18  Historic Preservation Commission 5:30 PM	19	20  City Council Meeting 7:00 PM	21	22 Dellinger and Aubrey Street Pools Open
23	24 Session I (AM/PM) Swim Lessons Begin  Gymnastics Camp Begins	25	26	27 Session I (AM/PM) Swim Lessons End  Moonlight Hike	28 Gymnastics Camp Ends	29
30	31 MEMORIAL DAY City Offices Closed No Garbage Pick-up					

# Public Works Department

The Public Works Department works every day to provide an environmentally sound, visually attractive, and safe place to live, work and enjoy life. Maintenance of roads, sidewalks, signage and drainage, mowing of right-of-ways, residential and commercial garbage service, stormwater management and the upkeep of the Oak Hill Cemetery are just some of their responsibilities.

Beginning in August of 2007, many day-to-day work tasks were tracked by the Department throughout the year. For 2009 here is a list of the larger items accomplished:

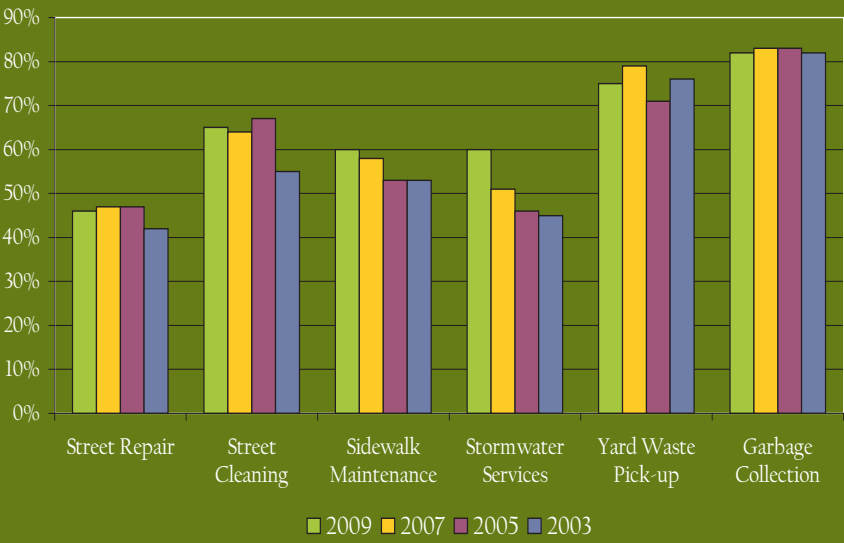
Number of pot holes repaired	92
Tons of asphalt spread	340
Square feet of sidewalk repaired	8,103
Linear feet of roadway striping placed	167,888
Number of catch basins cleaned	2,698
Linear feet of ditches cleaned	5,091
Lane miles of street sweeping	11,435
Miles of mosquito spraying	876
Shoulder miles of roadside mowing	590
Tons of residential solid waste collected	5,507
Tons of commercial solid waste collected	6,504
Number of roadway signs serviced	237
Number of roadway signs installed new	542

In 2009, several projects funded by SPLOST were started and/or completed:  
Cass White Roadway re-alignment (Joint project with Bartow County)  
Zion Road Widening (Joint project with Bartow County)  
Main Street Gateway Project  
Old Mill Road Extension to West Ave (Public/Private partnership)  
Douthit Ferry Road Project (Engineering)

Stormwater continues to be an area of focus. Projects for 2009 that are at or nearing completion include the Truck Wash Facility and the Lee Street Culvert Project; some engineering for improvements in the Granger Drive, Terrell Drive, Wansley Drive and Green Ives Lane areas will also be completed by year's end, to be constructed in 2010. The City has just received a \$500,000 grant from Community Development Block Grant to improve the drainage in and along the Wells Street Area. Construction should begin Spring 2010.



2009 Citizen Survey - Public Work Services  
Percent Rated "Excellent" or "Good"



# August 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 Aubrey Street Pool Closes	2 Football/Cheerleading Late Registration	3	4 Dellinger Pool - Last weekday opened	5  City Council Meeting 7:00 PM	6	7
8	9 Gymnastic Classes Begin 6U Football Draft 8U Football Clinic/ Draft	10 10U/12U Football Clinic/Draft  Planning Commission 6:00 PM	11 Cheerleading Draft  Alcohol Control Board 10:00 AM	12 Cheerleading Clinic	13	14 Downtown Concert Friendship Plaza
15	16  Board of Zoning Appeals 4:30 PM	17  Historic Preservation Commission 5:30 PM	18 Football Coaches Clinic	19  City Council Meeting 7:00 PM	20	21
22	23	24  Moonlight Hike	25	26	27	28
29	30	31 Parent Orientation Class 10:00 AM & 6:30 PM				

# Gas Department

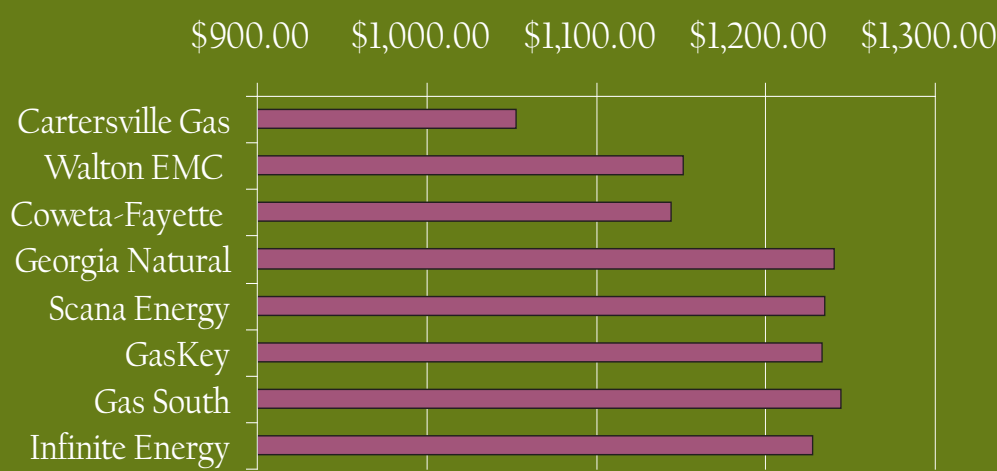
The Gas System, operating with 24 employees, provides gas service to customers in the cities of Cartersville, Kingston, and White in Bartow County, along with a portion of Floyd County. The system maintains over 347 miles of natural gas distribution piping within the service area. During the past fiscal year, more than three billion cubic feet of efficient natural gas was safely delivered to our customers.

With economic conditions improving, the Gas System intends to lay a gas main extension along Busch Boulevard to Cass-White Road/ Zion Road. The Gas System is also looking forward to providing the necessary natural gas for the Highland 75 Corporate Park and expanding from the Main Street Shopping Center eastward to Canyon Parkway.

To the right is Cartersville’s gas rates compared with the surrounding area marketers. The City’s Gas System rates are consistently lower priced. The rate comparisons are for the past fiscal year from July 2008 thru June 2009. Marketer pricing is published each month on the Georgia PSC website.



Average Household Natural Gas Cost  
July 08-June 09



# June 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Memorial Day Garbage Pick-up Session I Swim Lessons, Gymnastics Classes and Fall Soccer Registration Begins	2	3  <b>City Council Meeting</b> 7:00 PM	4 Session I Swim Lessons Ends	5
6	7 Youth Fishing Day Session II Swim Lessons, Gymnastics Camp, and Pee Wee Tennis Camp Begins	8 Jr. Lifeguard Camp Begins  <b>Planning Commission</b> 6:00 PM	9  <b>Alcohol Control Board</b> 10:00 AM	10 Pee Wee Tennis Camp Ends	11 Senior Fishing Day  Jr. Lifeguard Camp Ends Gymnastic Camp Ends	12 Downtown Concert Friendship Plaza
13	14 Beginner/Intermediate Tennis Camp Begins  <b>Board of Zoning Appeals</b> 4:30 PM	15 Jr. Lifeguard Camp Begins  <b>Historic Preservation Commission</b> 5:30 PM	16	17 Session II (AM) Swim Lessons End  <b>City Council Meeting</b> 7:00 PM	18 Jr. Lifeguard Camp Ends	19
20 <b>FATHER’S DAY</b>	21 Summer Begins  Session III (PM) Swim Lessons Begin  Gymnastics Camp Begins	22	23	24 Beginner/Intermediate Tennis Camp Ends	25 Gymnastic Camp Ends	26 Century Bike Ride Dellinger Park  Moonlight Hike
27	28	29	30			

# Parks & Recreation Department

## 2009 Accomplishments/Events

- Pine Mountain – Cooper’s Furnace Trail Connector is completed and will be opened by the end of 2009, adding 0.7 miles of trail
- New tennis court and shelter were completed at Dellinger Park, along with new court fencing for all courts
- Installed shade structures (2) at Dellinger Park pool
- Renovations completed at Cartersville Baseball Complex concession
- Hosted Pioneer Days and Georgia BBQ Classic at Sam Smith Park
- Hosted Junior Little League Southeast Regional and State 10 and Under Little League Baseball Tournaments
- Hosted Regional High School Tennis and Softball Tournaments, and State Baseball Championship with Cartersville High School
- Started QuickStart Tennis program and Junior ALTA
- Started monthly “Moonlight Hikes” at Pine Mountain
- Started Youth Flag Football (Ages: 5-6)
- 16 tumblers and gymnasts qualified for Nationals
- Aubrey Gym Fire - repairs funded by insurance
- Cartersville Parks and Recreation Department won “Agency of the Year” and Becky Pruitt was awarded “Programmer of the Year” in GRPA 5th District
- Grants awarded for Leake Mounds Trail and Pettit Creek Trail (Leake Mounds \$750K; \$100K for Pettit Creek)

## 2010 Goals

- Complete renovation/fire restoration of Aubrey Street Recreation Gym
- Continue renovation of Dellinger Park
- Begin construction of Leake Mounds Trail and Pettit Creek Trail Phase II



2009 Citizen Survey - Parks & Recreation Services  
Percent Rated "Excellent" or Good"



All ratings were above the norm when compared to the southern region and nationally.

# July 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 Session III (PM) Swim Lessons End  City Council Meeting 7:00 PM	2	3 Stars & Stripes Dellinger Park
4 INDEPENDENCE DAY	5 INDEPENDENCE DAY OBSERVED  City Offices Closed No Garbage Pick-up Pee Wee Tennis Camp Begins	6 Independence Day Holiday Garbage Pick-up  Airport Authority 4:00 PM Planning Commission 6:00 PM	7  Alcohol Control Board 10:00 AM	8  Pee Wee Tennis Camp Ends	9	10 Downtown Concert Friendship Plaza
11 Beginning Tomorrow : Session IV (AM) Swim Lessons Gymnastic Camp Beginner/Intermediate Tennis Camp	12 Board of Zoning Appeals 4:30 PM  Recreation Advisory Board 7:00 PM	13 Jr. Lifeguard Camp Begins  Parent Orientation Class 10:00 AM & 6:30 PM	14	15 Beginner/Intermediate Tennis Camp Ends  City Council Meeting 7:00 PM	16 Jr. Lifeguard Camp Ends  Gymnastics Camp Ends	17 Downtown Beach Party
18	19 Football/Cheerleading Registration Begins	20  Historic Preservation Commission 5:30 PM	21	22 Session IV (AM) Swim Lessons Ends	23 Jr. Lifeguard Camp Ends	24
25 Fall Soccer Registration Ends  Moonlight Hike	26 Gymnastics Camp Begins Soccer Camp Begins Beginner/Intermediate Tennis Camp Begins	27	28	29 Beginner/Intermediate Tennis Camp Ends	30 Gymnastic Camp Ends Soccer Camp Ends Football/Cheerleading Registration Ends	31