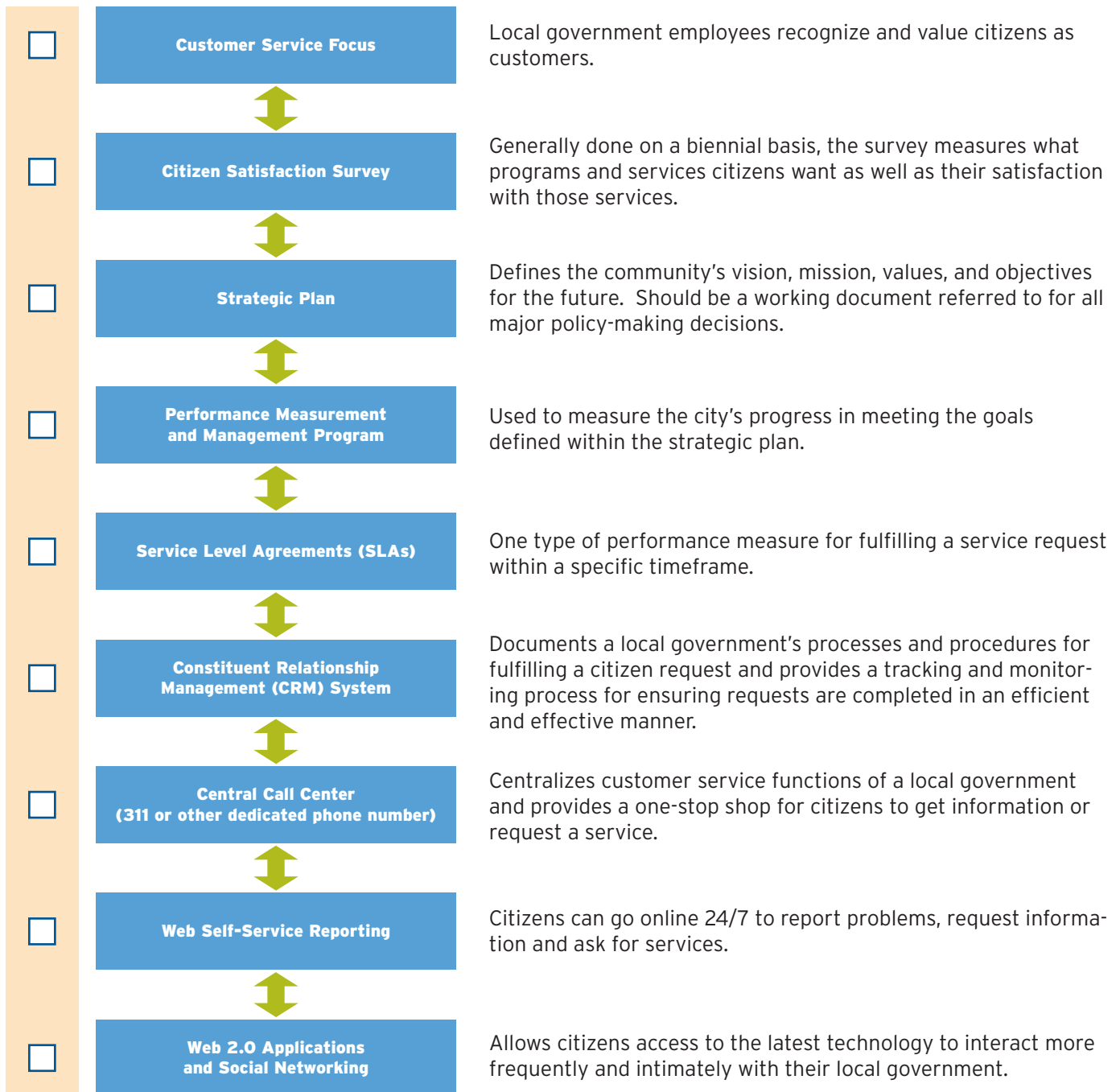


Elements of Community Readiness for a 311/CRM System

In Place



Leaders at the Core of Better Communities

