

Local Government's Commitment to Democracy Resource List

- ICMA Code of Ethics with Guidelines: <https://www.icma.org/page/icma-code-ethics>
- ICMA's Civility landing page: <https://www.icma.org/topics/civility>

Free, Recorded Webinars

- **Local Government's Commitment to Democracy** webinar for ICMA Members, June 13
- **Improving Trust and Transparency with Better Public Communications:**
https://shop.learninglab.icma.org/products/14869749-a?_pos=2&_sid=2d16755bf&_ss=r
- **EP43 From Discord to Accord: Unraveling Local Government Conflict with Mediation;** Voices in Local Government podcast on the benefits of mediation, including cost savings, improved community relationships, and the development of creative solutions; March 2024 | Podcast: <https://icma.org/podcast/2024/ep43-discord-accord-unraveling-local-government-conflict-mediation>
- **Ethics at the Helm: Staying the Course Despite Unethical Elected Officials**
https://shop.learninglab.icma.org/products/13183910-a?_pos=15&_sid=fb0e9f2cc&_ss=r
- **Fostering Civil Discourse** https://shop.learninglab.icma.org/products/10536265-a?_pos=5&_sid=fb0e9f2cc&_ss=r

Written Articles

- **Defending American Democracy at the Local Level;** We must all take action to preserve our democratic institutions, public processes, and the council-manager form of government by Dr. Frank Benest, ICMA-CM (Retired), Chantal Cotton Gaines, and Rod Gould, ICMA-CM | March 2024 | PM Magazine – Article: <https://icma.org/articles/pm-magazine/defending-american-democracy-local-level>
- **Local Government 2030: Reshaping How We Advance Democracy;** A delegation of 51 local government administrators all under the age of 40 have come together to take on the biggest challenges facing local government by Lauren Rose, Megan Caron, Lisa Henty, Craig Owens, David Swindell, Tanya Ange, and Julia Novak | June 2023 | PM Magazine – Article: <https://icma.org/articles/pm-magazine/local-government-2030-reshaping-how-we-advance-democracy>
- **The Arc of the Moral Universe Bends when Ethical Public Managers Act;** While current managers are not responsible for the past, they are accountable for the present and the future by Dr. Kurt Thurmaier | September 2021 | PM Magazine – Article: <https://icma.org/articles/pm-magazine/arc-moral-universe-bends-when-ethical-public-managers-act>

- **CANDOR: Consistency, Attitude, Nonpartisanship, Decisiveness, and Optimism = Renewal**; An approach for local government managers dealing with a crisis of epic proportions by Earl Mathers | September 2020 | PM Magazine – Article: <https://icma.org/articles/pm-magazine/candor-consistency-attitude-nonpartisanship-decisiveness-and-optimism-renewal>
- **The Courage of Our Convictions**, Taking a Principled Stand in Turbulent times | February 2017 | PM Magazine – Article: <https://icma.org/articles/pm-magazine/courage-our-convictions>
- **A Few Tips for Communicating Like the Leader You Are**; What you say and how you say it matters by Jan Perkins, ICMA-CM & Rod Gould, ICMA-CM | April 2024 | PM Magazine – Article: <https://www.icma.org/articles/pm-magazine/few-tips-communicating-leader-you-are>
- **ASSISTANTS AND DEPUTIES: Radical Listening in Leadership**; In local government, listening is an essential skill by Justine Jones | April 2023 | PM Magazine – Article: <https://www.icma.org/articles/pm-magazine/assistants-and-deputies-radical-listening-leadership>
- **Reclaiming Civility**: The Cornerstone of Trust and Leadership in Local Government; Why civility is crucial for governance and community leadership by Katryna Peart | May 2025 | https://icma.org/articles/article/reclaiming-civility-cornerstone-trust-and-leadership-local-government?utm_source=marketingcloud&utm_medium=email&&utm_content=20250510_NL_Weekly&utm_term=Reclaiming+Civility%3a+The+Cornerstone+of+Trust+and+Leadership+in+Local+Government&utm_campaign=newsletter
- **Dive Into Social Media**; Building trust, transparency, and community engagement through your social media strategy by Michael Paulhus | February 2025 | PM Magazine – Article: https://www.icma.org/articles/pm-magazine/dive-social-media?check_logged_in=1
- **Checklist for Fostering Good Governance** <https://icma.org/documents/checklist-fostering-good-governance>
- **Career Compass No. 94: Ten Principles for Leading in Turbulence** <https://icma.org/articles/article/career-compass-no-94-ten-principles-leading-turbulence>
- **On the Frontlines of Today's Cities**: Civil Discourse, Engagement and Trust Building <https://www.nlc.org/resource/on-the-frontlines-of-todays-cities-civil-discourse-engagement-and-trust-building/>