



# 2024 ANNUAL ICMA CONFERENCE

SEPTEMBER 21-25 | PITTSBURGH  
ALLEGHENY COUNTY, PENNSYLVANIA

## PRELIMINARY PROGRAM

Registration and Housing Open  
Wednesday, June 12 at 12pm EST  
[conference.icma.org](https://conference.icma.org)

Title Sponsor

**MissionSquare**  
RETIREMENT

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ICMA CODE OF ETHICS \* 100 YEARS \* ESTABLISHED 1924

Photo courtesy of Visit Pittsburgh

# 2024 ICMA ANNUAL CONFERENCE

The 2024 International City/County Management Association (ICMA) Annual Conference will be held at the David L. Lawrence Convention Center in Pittsburgh, Pennsylvania. Plan to join us in Pittsburgh and see the city's transformation into a leader in healthcare, education technology, and financial services. Experience firsthand a shining example of how to overcome challenges to create a vibrant, thriving, and equitable community.

Pittsburgh, affectionately known as the Burgh, is a city wrapped in three rivers: the Allegheny, the Monongahela, and the Ohio. Pittsburgh is a green and outdoor city with trails and parks intertwined throughout. No matter what your interests are, you're sure to find something to love in Pittsburgh. It's a city that has something to offer everyone.

Local government managers play a vital role in shaping the communities they serve by overseeing a wide range of services, from infrastructure to education to public safety, managing the budget and planning for the future. The 2024 ICMA Annual Conference is an opportunity for everyone in local government, anywhere in the world, to come together.

## Here's what you can expect in Pittsburgh



Professional development opportunities for every career stage.



Inspirational keynote speakers with diverse backgrounds and expertise who will inspire you and help you hit the reset button.



New tools and techniques presented by experts in the local government management profession.



Networking opportunities with local government professionals from around the world.



Products and services from solution providers in the Exhibit Hall.



A place where local government leaders and professionals from all backgrounds can stand together as a profession.



Selected sessions will be recorded and available for purchase after the conference.

# REGISTRATION INCLUDES

General Sessions, 150+ Education Sessions, Skill-Building Workshops, and Discussions

An Exhibit Hall featuring more than 150 companies showcasing the latest and greatest in local government innovations, attendee engagement opportunities, and much more!

Peer-to-Peer Networking

Exhibit Hall Grand Opening Reception

Attendee Lunches and Refreshment Breaks (Mon/Tue)

Team/Group Discounts of 15% for Two or More Attendees



Photo courtesy of Heinz History Center



# EDUCATION TRACKS

The 2024 ICMA Annual Conference education sessions are organized into tracks aligning with the 14 Practices for Effective Local Government Management and Leadership. Each practice is represented in at least one track.

## Tracks include:

### Digital Agility

An exploration of the latest digital technologies and data-driven decision-making.

Addresses Practice 11: Technological Literacy

### Leadership

Adapting leadership approaches to navigate change and uncertainty.

Addresses Practice 6: Strategic Leadership

### Livable Communities

Addressing “wicked problems” and building community resilience.

Addresses Practices: 2 Community Engagement, 7 Strategic Planning, 8 Policy Facilitation and Implementation, 9 Community and Resident Service, 10 Service Delivery, 14 Communication and Information Sharing

### Management

Future-proof processes, systems, and policies in local government.

Addresses Practices: 1 Personal and Professional Integrity, 3 Equity and Inclusion, 4 Staff Effectiveness, 6 Strategic Planning, 8 Policy Facilitation and Implementation, 12 Financial Management and Budgeting, 13 Human Resources Management and Workforce Engagement

### Self-Transformation

Unlocking your potential, enhancing well-being, and creating positive change.

Addresses Practice 5: Personal Resiliency and Development

### Service Delivery

Reimagining service delivery and public safety operations.

Addresses Practices: 9 Community and Resident Service and 10 Service Delivery

### Thriving Economies

Promoting economic mobility and inclusive, sustainable development.

Addresses Practices: 6 Strategic Leadership, 7 Strategic Planning, 12 Financial Management and Budgeting.

# ICMA ANNIVERSARIES



## Celebrating 100 Years of Ethical Leadership in Local Government

**A legacy guided by the ICMA Code of Ethics.**

Established in 1924 at the ICMA Annual Conference in Montreal, Canada, the ICMA Code of Ethics has been a guiding force for ethical leadership in local government for a century.

As part of this historic commemoration, ICMA is engaging in initiatives to highlight the significance of ethical governance and its impact on communities. The campaign and website “A Century Strong: Shaping Ethical Leaders, Transforming Communities,” ([icma.org/ethics100](https://icma.org/ethics100)) celebrates the legacy of ethical leadership and emphasizes the enduring principles ICMA members uphold in their personal and professional conduct.

Commemoration of the centennial launched in January 2024 and will feature a celebration at ICMA’s Annual Conference, September 21-25, 2024, in Pittsburgh/ Allegheny County, Pennsylvania, that will continue through December 2024.

### 2024 also commemorates these anniversaries:

100 years – “I” in International

50 years – ICMA Senior Advisors Program

20 years – ICMA Local Government Management Fellows Program



# SCHEDULE OF EVENTS

For schedule updates, please visit [conference.icma.org](https://conference.icma.org).

All times are listed in Eastern Standard Time and are subject to change.

## SATURDAY, SEPTEMBER 21

7:00 am - 5:00 pm	Registration Open
7:00 am - 5:00 pm	The Burgh Attendee Lounge Open
8:00 am - 5:00 pm	ICMA Micro-Certification Sessions*
8:00 am - 5:00 pm	Sporting Events*
9:00 am - 1:45 pm	Art of Assistant Leadership Sessions
10:15 am - 4:15 pm	Education Sessions and Discussions
12:30 pm - 5:00 pm	Mobile Workshops*
6:30 pm - 9:00 pm	Opening Party at PNC Park*
9:00 pm	Open for Exhibitor/Sponsor/Affiliate Events

## SUNDAY, SEPTEMBER 22

6:45 am - 5:00 pm	Registration Open
6:45 am - 5:00 pm	The Burgh Attendee Lounge Open
7:15 am - 1:00 pm	Sporting Events*
8:00 am - 12:00 pm	ICMA Micro-Certification Sessions*
8:00 am - 9:00 am	Regional Meetings
9:15 am - 12:45 pm	Education Sessions and Discussions
10:00 am - 12:30 pm	Mobile Workshops
11:45 am - 1:15 pm	Equity and Inclusion Leaders Luncheon*
1:30 pm - 3:30 pm	Opening General Session
3:30 pm - 6:30 pm	Exhibit Hall Grand Opening Reception
4:15 pm - 5:30 pm	Product Theaters
6:30 pm	Open for Exhibitor/Sponsor/Affiliate Events

## MONDAY, SEPTEMBER 23

7:00 am - 5:00 pm	Registration Open
7:00 am - 5:00 pm	The Burgh Attendee Lounge Open
7:45 am - 5:00 pm	Education Sessions, Discussions, Skill-Building Workshops and Product Theaters
10:00 am - 11:30 am	General Session
11:30 am - 1:30 pm	Exhibit Hall Lunch
11:30 am - 4:00 pm	Exhibit Hall Open
11:45 am - 1:15 pm	SheLeadsGov Luncheon*
11:45 am - 5:00 pm	Mobile Workshops*
5:00 pm	Open for State/Alumni Receptions/Exhibitor/Sponsor/Affiliate Events

\* Additional fee applies

# SCHEDULE OF EVENTS CONTINUED

## TUESDAY, SEPTEMBER 24

7:00 am - 5:00 pm	Registration Open
7:00 am - 5:00 pm	The Burgh Attendee Lounge Open
7:45 am - 4:30 pm	Education Sessions, Discussions, Skill-Building Workshops and Product Theaters
10:00 am - 11:30 am	General Session
11:30 am - 1:30 pm	Exhibit Hall Lunch
11:30 am - 3:00 pm	Exhibit Hall Open
11:45 am - 1:15 pm	Assistant Chief Administrative Officers (ACAO) Luncheon*
12:30 pm - 4:00 pm	Mobile Workshops*
6:30 pm - 8:30 pm	Tuesday Night Event at the Heinz History Center*
8:30 pm	Open for Exhibitor/Sponsor/Affiliate Events

## WEDNESDAY, SEPTEMBER 25

7:30 am - 9:00 am	Inspirational Breakfast*
7:30 am - 11:45 am	Registration Open
7:30 am - 11:45 am	The Burgh Attendee Lounge Open
7:30 am - 8:45 am	Grab and Go Breakfast
7:45 am - 9:45 am	Education Sessions, Discussions, Skill-Building Workshops
10:00 am - 11:30 am	Closing General Session
11:30 am	Open for Exhibitor/Sponsor/Affiliate Events

As of 5/15/2024

\* Additional fee applies

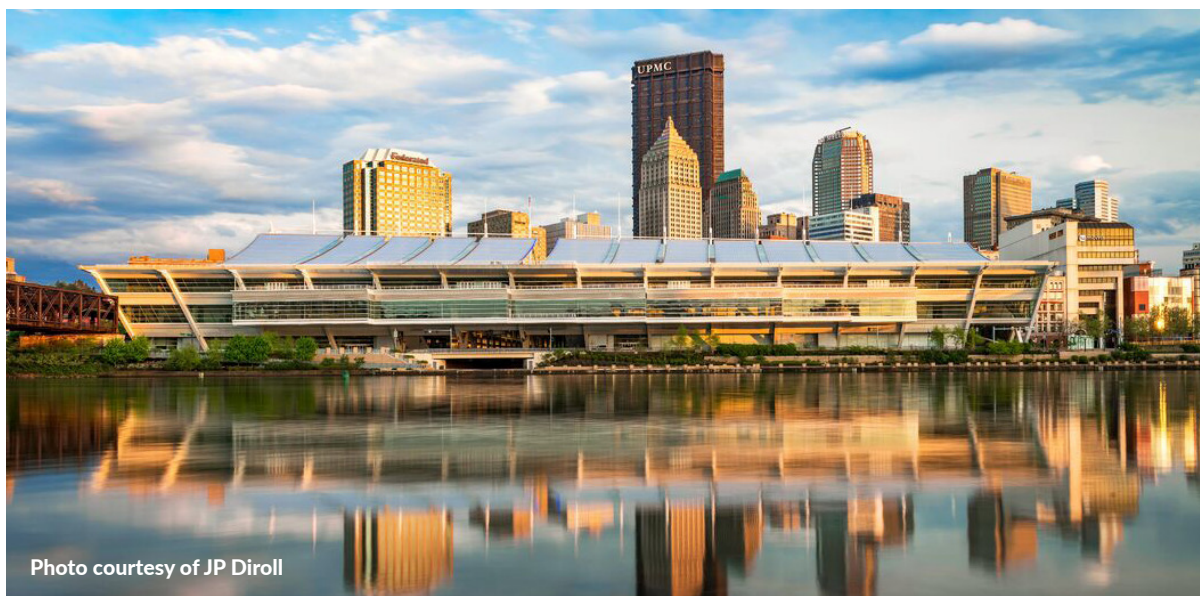


Photo courtesy of JP Diroll

# EXHIBIT HALL

ICMA exhibitors will be eagerly awaiting your arrival in Pittsburgh, ready to share the latest products and services that will help you solve organizational challenges, develop leadership skills, advance your career, and find inspiration to create a lasting impact in your community. When planning your schedule, be sure to allow for time in the Exhibit Hall to experience the following:

- Sunday Evening Exhibit Hall Grand Opening Reception (includes one drink ticket and hors d'oeuvres)
- Refreshment Breaks on Monday and Tuesday afternoon
- Lunch on Monday and Tuesday
- Product Theater Presentations
- Attendee Relaxation Lounge
- Headshot Lounge
- Puppy Park
- And More!

To view a current list of exhibitors, please visit [conference.icma.org](https://conference.icma.org).







# REGISTRATION

**PLEASE NOTE! All attendees must first register for the conference** before being able to book and reserve an ICMA Annual Conference hotel room. After registering, attendees will have access to securing a hotel room with discounted rates in the ICMA room block. Reservations are accepted on a first-come, first-served basis beginning when housing and registration open on Wednesday, June 12 at 12 noon EST. **Please do NOT contact the hotels directly.**

## Registration Rates: In-Person

	<b>Best Value Rate</b> (By August 14)	<b>Regular Rate</b> (Beginning August 15)
Member	\$810	\$890
Non-Member	\$1,625	\$1,790

## Group Registration

Team registrations are available for groups of two or more attendees. Each participant will receive 15% off their applicable registration rate. For more information, please visit [conference.icma.org/registration](https://conference.icma.org/registration).



# CONFERENCE HOTELS

You must first register for the 2024 ICMA Annual Conference before you secure a hotel reservation.

Reservations are accepted on a first-come, first-served basis beginning Wednesday, June 12 at 12:00 PM, when housing and registration open. ICMA will send further information as the date approaches. Please do NOT contact the hotels directly. For a detailed listing and descriptions of all ICMA conference hotels and a map of the hotels, please visit [conference.icma.org/hotel-and-travel](https://conference.icma.org/hotel-and-travel).

Hotel	Room Rate	Distance from DLCC**
AC Hotel	\$195	2 blocks
Courtyard by Marriott	\$229	1 block
*DoubleTree by Hilton Hotel and Suites	\$194	4 blocks
Drury Plaza Hotel	\$189	1 block
Embassy Suites by Hilton	\$215	4 blocks
*EVEN Hotel	\$189	6 blocks
*Fairmont	\$309	5 blocks
Kimpton Hotel Monaco	\$209	3 blocks
Omni William Penn Hotel	\$229	4 blocks
*Pittsburgh Marriott City Center	\$195	6 blocks
*Renaissance Pittsburgh Hotel	\$215	4 blocks
Westin Convention Center	\$235	Connected
*Wyndham Grand	\$199	7 blocks

\*ICMA will provide complimentary shuttle service between these hotels and the David L. Lawrence Convention Center (DLCC).

## See yinz in the Burgh!

### Partner with ICMA

Megan Sherman  
Senior Manager Conferences and Sponsorships  
[sponsorshipteam@icma.org](mailto:sponsorshipteam@icma.org)

### Exhibit at ICMA

Contact:  
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312-265-9648