

Request for Quotation No. ICMAHO/Cloud based Firewall / Security – Questions and Responses

Can you share with us how many physical sites & data centers you have?
One Physical site, and all workloads / servers now on Azure

Are you a remote/hybrid/in-person organization?
Fully remote with limited presence on premise.

Is 100 users accurate?
Yes, however, please provide cost for additional users over 100.

Does “Cloud Firewall” need to include Secure Web Gateway (SWG) content filtering? **Yes, you could include that as optional component if not part of your standard subscription.**

When the Azure Servers, Printers, and or Wifi Access points access the internet do they need to go through the Cloud Firewall?
Open to other options. We would need the ability for staff going to our on-premise office to Print to Network printers located in our Office. Additionally, we have Wi-Fi Access points in our office through which staff will be accessing our Network.

Can you share any DLP use cases that need to be covered?
This is an optional component and does not need to be part of the pricing.

Is the prospect okay with provider of services having access to the traffic (through PCAPs only) from outside of the United States for trouble shooting & support?
ICMA’s preference is US based support, however we are open to other options and will depend on the location where support will be provided and will be assessed on a case-by-case basis.

Is the HQ (777 N. Capitol St.) the only physical location for the association?
Yes.

Are any of your users overseas, and if so, can you please provide a breakdown of where?
Yes, and location will vary. Use cases are still in early stages of evaluation. However, VPN access would be needed for some of the overseas users.

Is expectation that technical response is limited to 1 total page? Or is the 1-page limit just in reference to company overview?
The one-page limit is only applicable for Company profile.

Please note:

Deadline for all Q&A is 5pm EST Friday, March 24th 2023