**Amendment #1**

**Request for Proposal: ICMAHO/LMS/2021**

**Date of Issuance: 06/25/2021**

The purpose of this modification is to provide response to questions submitted on or before June 21, 2021.

1. In the RFP it is mentioned that you have around 12,000 ICMA members, Should we consider 12,000 as user count for commercial pricing?

If possible, we would like to see different pricing models. While there are 12,000 members only a percentage of the community access our learning experiences. We would expect this to grow over time.

1. Can you please share information about the AMS which you are using?

NetFORUM

1. Does the current AMS support SAML for single-sign on and does it open other API for data synchronization?

NetFORUM uses SOAP. We are currently waiting on the makers to upgrade to SAML.

1. AMS integration scope is not mentioned in the RFP, is it only a single sign on?

We are expecting SSO and AMS integration as part of the implementation process. This will be important as it will allow us to differentiate member vs. non-member product pricing.

1. Are you using any shopping cart? Does your AMS support the shopping cart module?

The LMS must have a shopping cart feature. We have a payment processing system that could tie to the LMS, but we would like the transaction to happen in the LMS itself.

1. Are you looking for mobile apps or mobile optimized web LMS for live streaming?

Yes. This kind of functionality will be important for certain regions of our global audience.

1. Are you using any tool right now like zoom/GoToMeeting/team?.

For membership learning experiences we mostly use Zoom, though Webex and MS Teams is also available.

1. Do you want us to submit the proposal in a pre-defined format? Kindly share the template.

There is no template, but please be sure to explain how your produce best serves each of the requirements in the RFP.

1. Please share New vendor form as mentioned in RFP.

A link to the New Vendor application can be found on the ICMA RFP webpage.

No additional changes have been made.