



RCI: Week # 1

**City Manager's Office**

April 13, 2006  
6:00 – 8:00 PM

**Location:** Reno City Hall, 1 East First Street, Caucus Room – 7<sup>th</sup> Floor

**Primary Instructors:** Charles McNeely, City Manager  
Steven Wright, Director of Community Relations  
Cadence Harkins, Special Events Program Manager  
Nick Anthony, Legislative Affairs Program Manager  
Chris Good, Senior Management Analyst  
Jaime Schroeder, Community Liaison

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**Welcome/Introductions** **6:00 – 6:30 PM**

~ **Charles McNeely**

- Overview of the program
- Introductions
- City's vision – Leader in the region, recognized nationally
- Overview of major accomplishments
- Overview of key issues facing the City of Reno

**Reno – Past & Present** **6:30 – 6:55 PM**

~ **Chris Good**

- Brief history

**BREAK** **6:55 – 7:10 PM**

**Overview of Reno's City Government** **7:10 – 7:30 PM**

~ **Steve Wright & Nick Anthony**

- Established by Charter
- Manager/Council form of government
- Elected officials
  - Mayor & City Council
  - City Attorney
  - Municipal Court Judges
- Managers reporting to City Council
- Operations Reporting to City Manager
- Legislative Affairs

**Community Relations**

7:30 – 7:50 PM

~ Steve Wright

- NABs
- SNCAT
- Media relations

**Special Events**

7:50 – 8:05 PM

~ Cadence Harkins

**Closing Remarks**

8:05 – 8:10 PM

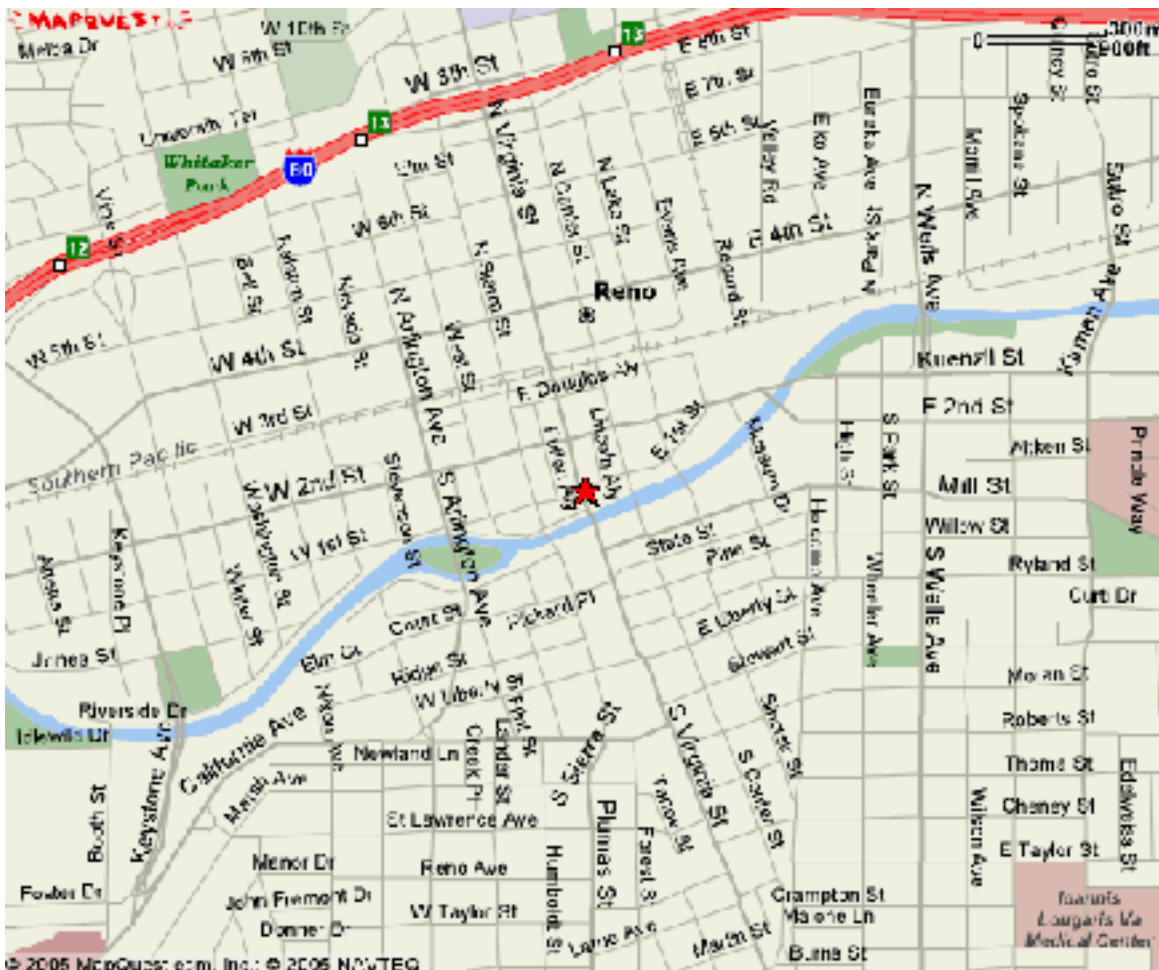
~ Jaime Schroeder

- Questions and comments

**Directions to: 1 East First Street**

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- I-80 to Downtown South Virginia Exit
- South on South Virginia Street
- Left on First Street
- Left on Center Street to enter the FREE Cal-Neva Parking Garage (turn left into the garage)
- Enter City Hall via the Virginia Street entrance





**RCI: Week # 2**

**Human Resources, Finance,  
and Communication & Technology**

**April 20, 2006  
6:00 – 8:30 PM**

**Location:** Reno City Hall, 1 East First Street, Council Chambers – 1<sup>st</sup> Floor

**Primary Instructors:** Donna Dreska, Director of Human Resources  
Andy Green, Director of Finance  
Jill Olsen, Assistant Finance Director  
Richard Chess, Accounting Manager  
Laurel Pedrick, Purchasing Program Manager  
Richard Vandenburg, Director of Communication & Technology

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**Welcome/Introductions** 6:00 – 6:05 PM

**Human Resources** 6:05 – 6:45 PM

~ Donna Dreska

- Civil Service and Human Resources
- Role of Labor Relations
- Nevada NRS 288
- Bargaining units
- Pay for Performance
- Employee benefits

**BREAK** 6:45 – 7:00 PM

**Budgeting** 7:00 – 7:15 PM

~ Andy Green/Jill Olsen

- Staffing & responsibilities
- Program Budget
- State Budget
  - Numbers only
- Budget-in-Brief
  - Highlights: Where your property tax dollar goes

**Revenue Division & Accounting**

7:15 – 7:30 PM

~ Jill Olsen

- Staffing & responsibilities
- Business licensing
- Sewer billing
- Cash/investments

**Purchasing & Mail Processing**

7:30 – 7:40 PM

~ Laurel Pedrick

**Payroll/Disbursements Division**

7:40 – 7:55 PM

~ Richard Chess

- Staffing & responsibilities
- Comprehensive Annual Financial Report
  - City of Reno
  - Redevelopment Agency

**Communication & Technology Department**

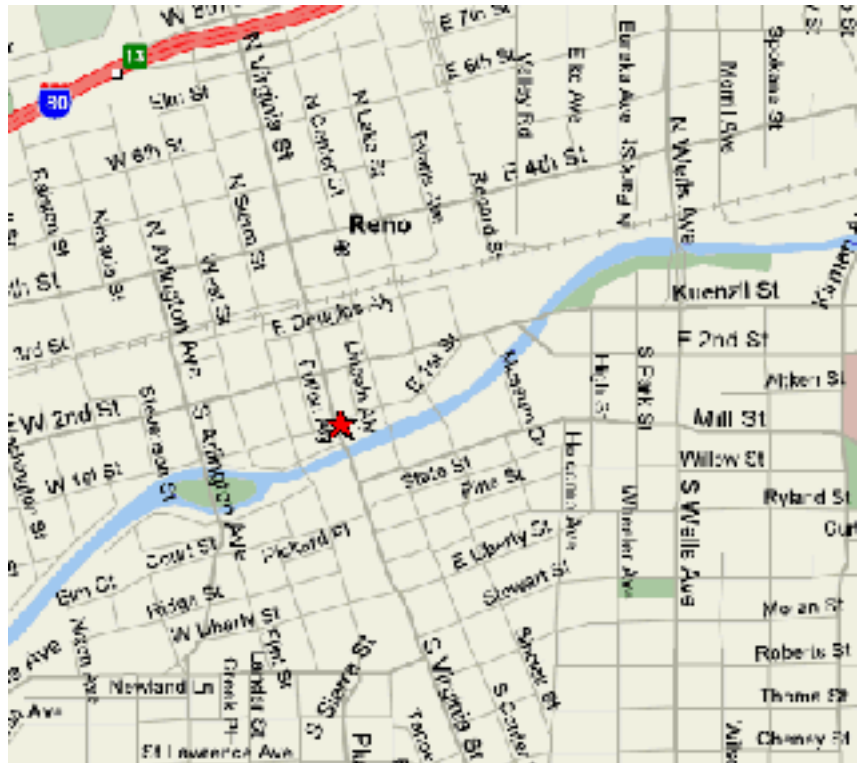
7:55 – 8:30 PM

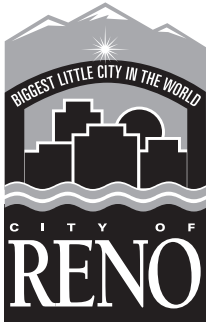
~ Richard Vandenburg

- Information Technology
- Dispatch

**Directions to: 1 East First Street**

- I-80 to Downtown South Virginia Exit
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RCI: Week # 3

**Public Works**

April 27, 2006  
6:00 – 9:00 PM

**Location:** Corporation Yard, 1640 East Commercial Row, Learning Center  
*\* Wear comfortable walking shoes and dress appropriately for weather.*

**Primary Instructors:** Steve Varela, Director/City Engineer  
John Flansberg, Deputy Director  
Steve Bunnell, Associate Civil Engineer  
Charla Honey, Engineering Manager  
Darrel Ellis, Maintenance Manager  
Greg Dennis, Sanitary Engineer  
Bruce Mullin, Fleet Manager  
Erich Strunge, Maintenance Manager  
Scott Jones, Facility Maintenance Manager

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**Department Overview** **6:00 – 6:30 PM**

~ Steve Varela

- Organization & Program Services
- Staffing & Budget
- Key Issues & Priority Goals
- Infrastructure

**Sanitary Engineering and Environmental Control** **6:30 – 6:50 PM**

~ Greg Dennis

- Wastewater Plant Facilities and Water Reclamation
- Collection System and Sewer Rehabilitation
- Sewer Rates and Fees
- Environmental Compliance

**Capital Projects** **6:50 – 7:10 PM**

~ Charla Honey

- Pavement Management
- Street Program
- How Far We've Come
- Capital Improvement Program
- Encroachment/Excavation Permit Program

**Traffic Engineering** 7:10 – 7:35 PM  
 ~ Steve Bunnell

**Maintenance and Operations** 7:30 – 7:35 PM  
 ~ John Flansberg

**Overview/Tour of Fleet Management** 7:35 – 8:00 PM  
 ~ Bruce Mullin

**Streets Maintenance** 8:00 – 8:15 PM  
 ~ Darrel Ellis

- Street Markings & Signs
- Pavement Maintenance
- Street Sweeping
- Right-of-Way Maintenance
- Emergency Support
- Parking meters
- Traffic Signal Operations

**Sewer & Storm System Maintenance** 8:15 – 8:30 PM  
 ~ Erich Strunge

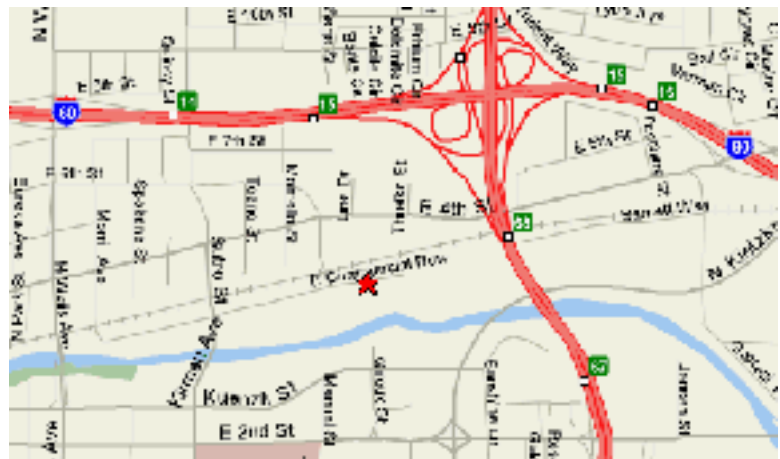
- Sewer Maintenance
- Storm Water Maintenance
- Lift Station Maintenance
- CCTV

**Facilities Maintenance** 8:30 – 8:50 PM  
 ~ Scott Jones

- Work Performed by Facilities Maintenance
- Energy Conservation Project
- Downtown Maintenance

**Directions to: 1640 E Commercial Row**

- I-80 to Wells Avenue Exit
- South on Wells Avenue
- Left on E 6<sup>th</sup> Street
- E 6<sup>th</sup> Street becomes Sage Street
- Left on Commercial Row
- Enter the Corporation Yard through the gate on your right





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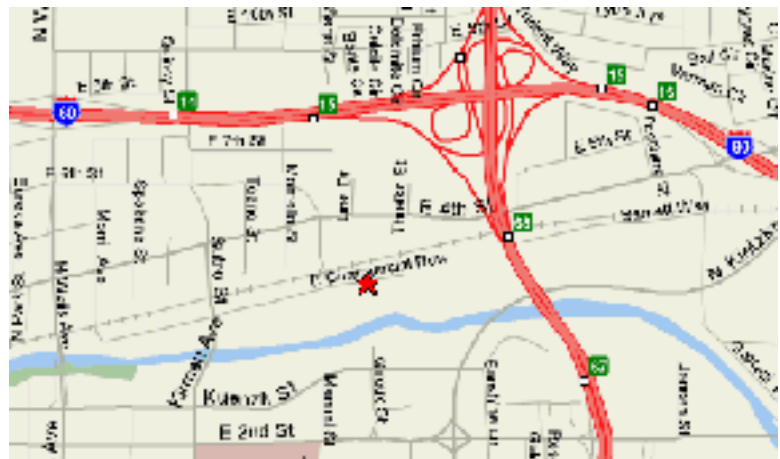
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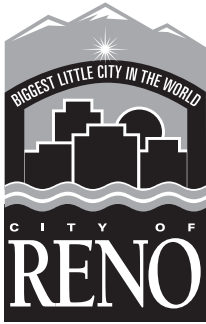
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**Directions to: 1640 E Commercial Row**

- I-80 to Wells Avenue Exit
- South on Wells Avenue
- Left on E 6<sup>th</sup> Street
- E 6<sup>th</sup> Street becomes Sage Street
- Left on Commercial Row
- Enter the Corporation Yard through the gate on your right







**RCI: Week # 4**  
**Community Development**  
May 4, 2006  
6:00 – 8:00 PM

**Location:** Reno City Hall, 1 East First Street, Council Chambers – 1<sup>st</sup> Floor

**Primary Instructors:** John Hester, Director of Community Development  
Terri Hendry, Public Information Program Manager

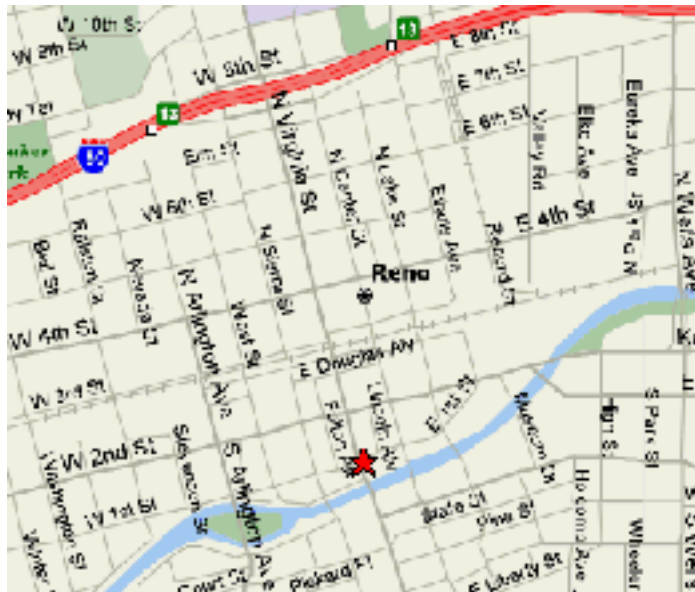
**Department Overview** **6:00 – 7:20 PM**  
~ John Hester

- Planning
- Engineering
- Building
- Code Enforcement

**Public Outreach** **7:30 – 8:00 PM**  
~ Terri Hendry

**Directions to: 1 East First Street**

- I-80 to Downtown South Virginia Exit
- South on South Virginia Street
- Left on First Street
- Left on Center Street to enter the FREE Cal-Neva Parking Garage (turn left into the garage)
- Enter City Hall via the Virginia Street entrance





RCI: Week # 5

# Redevelopment Agency

May 11, 2006  
6:00 – 8:00 PM

**Location:** Reno City Hall, 1 East First Street, Caucus Room – 7<sup>th</sup> Floor

**Primary Instructors:** Kristin Rossiter, Economic Development Manager  
Boris Sztorch, Economic Development Manager  
Jodi Royal-Goodman, Community Resources Program Manager

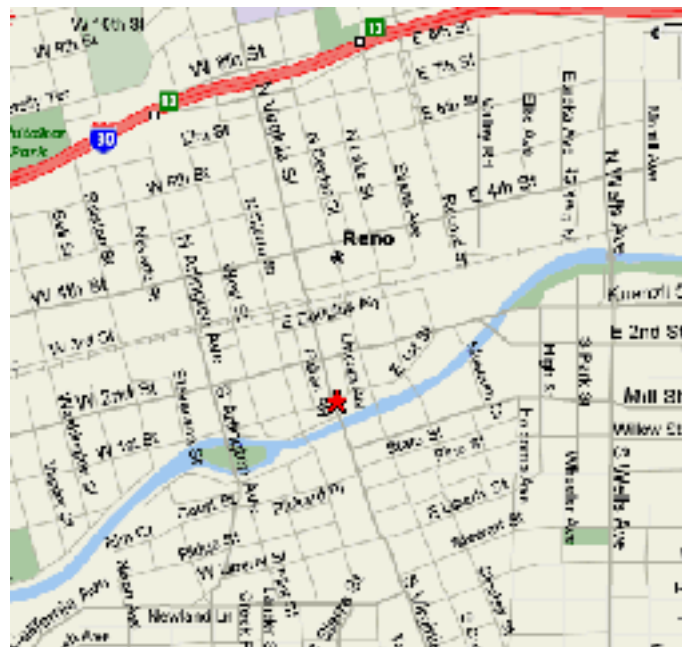
## Welcome and Overview

6:00 PM

- Major Accomplishments
- Redevelopment Agencies and Tax Increment Financing
- Economic Development: Goals, Strategies, Objectives and Implementation
- Economic Development Finance Systems
- Development Trends
- Implementation Strategies

## Directions to: 1 East First Street

- I-80 to Downtown South Virginia Exit
- South on South Virginia Street
- Left on First Street
- Left on Center Street to enter the FREE Cal-Neva Parking Garage (turn left into the garage)
- Enter City Hall via the Virginia Street entrance





RCI: Week # 6

**Truckee Meadows Water Authority  
(TMWA)**

**May 18, 2006  
6:00 – 9:00 PM**

**Location:** TMWA, Chalk Bluff Treatment Plant, 9605 S McCarran Blvd  
*\* Wear comfortable walking shoes and dress appropriately for weather.*

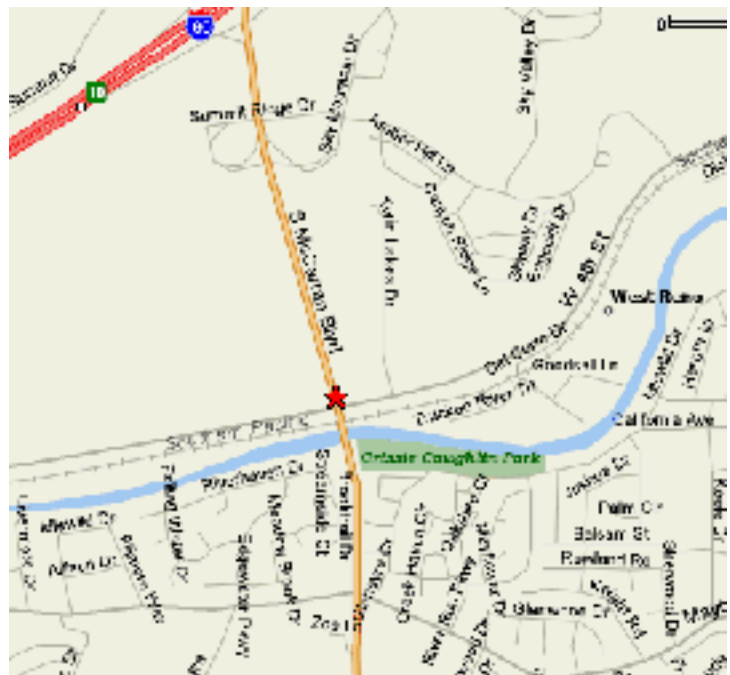
**Primary Instructors:** Lori Williams, General Manager  
Debra Kaye, Manager, Water Treatment

**TMWA Overview** **6:00 PM**  
~ Lori Williams

**TMWA Treatment Plant Overview & Tour** **7:00 PM**  
~ Debra Kaye

**Directions to: Chalk Bluff ~ 9605 S McCarran Blvd**

- I-80 to S McCarran Exit
- South on South McCarran
- Right into the Chalk Bluff driveway
- You will need to buzz the security box and let the guard know you are arriving for RCI.





**RCI: Week # 7**

**Parks, Recreation & Community Services**

**May 25, 2006**  
**6:00 – 9:00 PM**

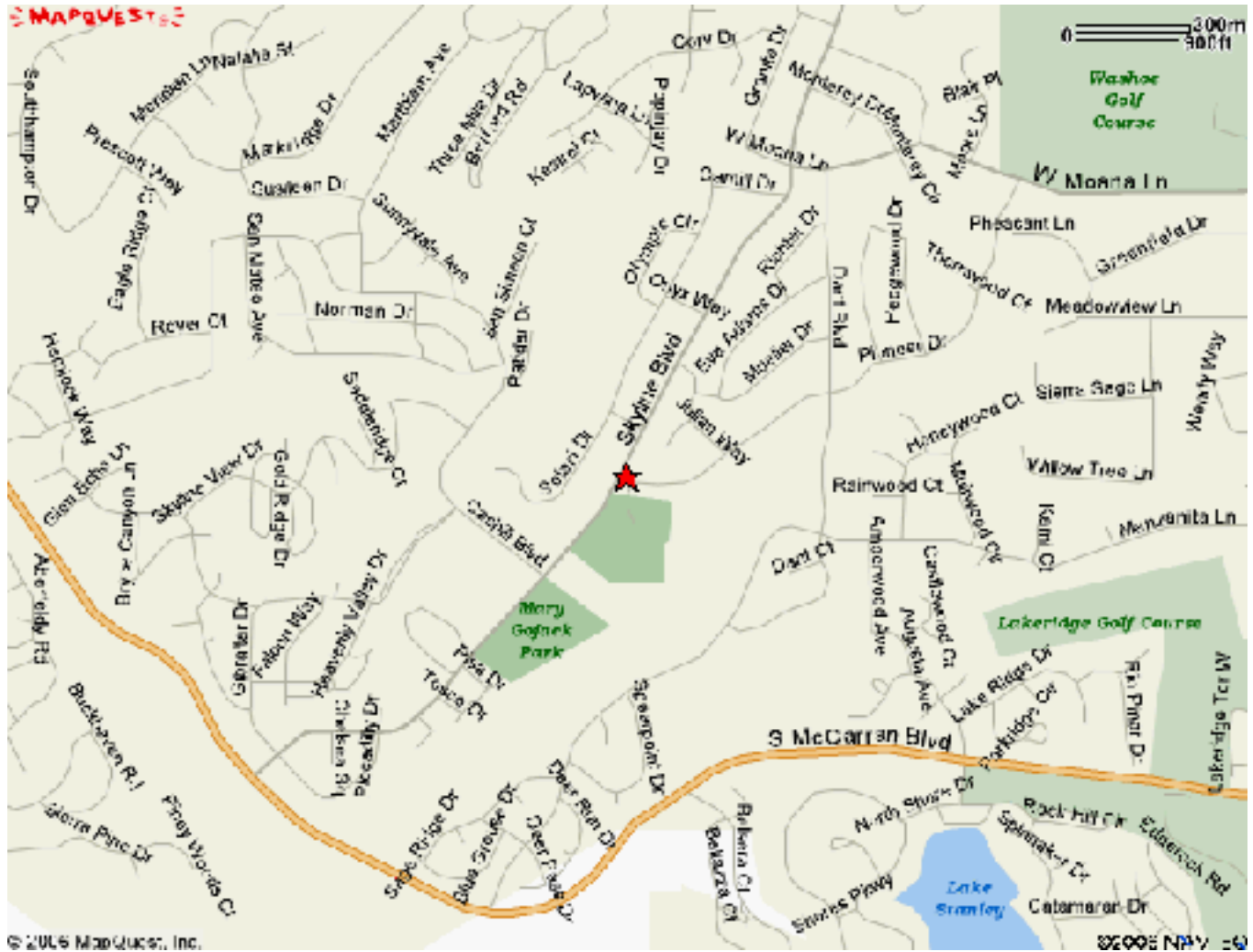
**Location:** Horseman’s Park, 2800 Pioneer Drive  
*\* Wear comfortable walking shoes and dress appropriately for weather.*

**Primary Instructors:** Nanette Smejkal, Director  
 Stacey Spain, Public Art Specialist  
 Al Rogers, Business Resources & Strategies Division Manager  
 Terry Magstadt, Park Maintenance Supervisor  
 Heather Ramsey, Interim Recreation Division Manager  
 Darryl Feemster, Youth & Seniors Division Manager

<p><b>Department Welcome &amp; Program Overview</b>                  ~ Nanette Smejkal</p>	<p><b>6:00 – 6:05 PM</b></p>
<p><b>Park Tour &amp; Assessment</b>                  ~ Terry Magstadt</p>	<p><b>6:05 – 6:30 PM</b></p>
<p><b>Department Presentation</b>                  ~ Nanette Smejkal, Director                  ~ Stacey Spain, Public Art Specialist                  ~ Al Rogers, Business Resources &amp; Strategies Division                  ~ Terry Magstadt, Parks Division                  ~ Heather Ramsey, Recreation Division                  ~ Darryl Feemster, Youth &amp; Seniors Division</p>	<p><b>6:30 – 7:20 PM</b></p>
<p><b>Questions/Answers</b></p>	<p><b>7:20 – 7:30 PM</b></p>
<p><b>BREAK</b></p>	<p><b>7:30 – 7:40 PM</b></p>
<p><b>Park Planning Activity</b>                  ~ Al Rogers</p>	<p><b>7:40 – 8:10 PM</b></p>
<p><b>Wrap-up</b></p>	<p><b>8:10 – 8:15 PM</b></p>

## Directions to: 2800 Pioneer Drive

- I-80 to S McCarran Blvd Exit (Exit 10)
- South on McCarran Blvd
- Left on Skyline Blvd
- Right on Pioneer Drive





RCI: Week # 8

## Reno Fire Department

June 1, 2006  
6:00 – 9:00 PM

**Location:** Reno Fire Station # 1, 200 Evans Avenue  
*\* Wear comfortable walking shoes and dress appropriately for weather.*

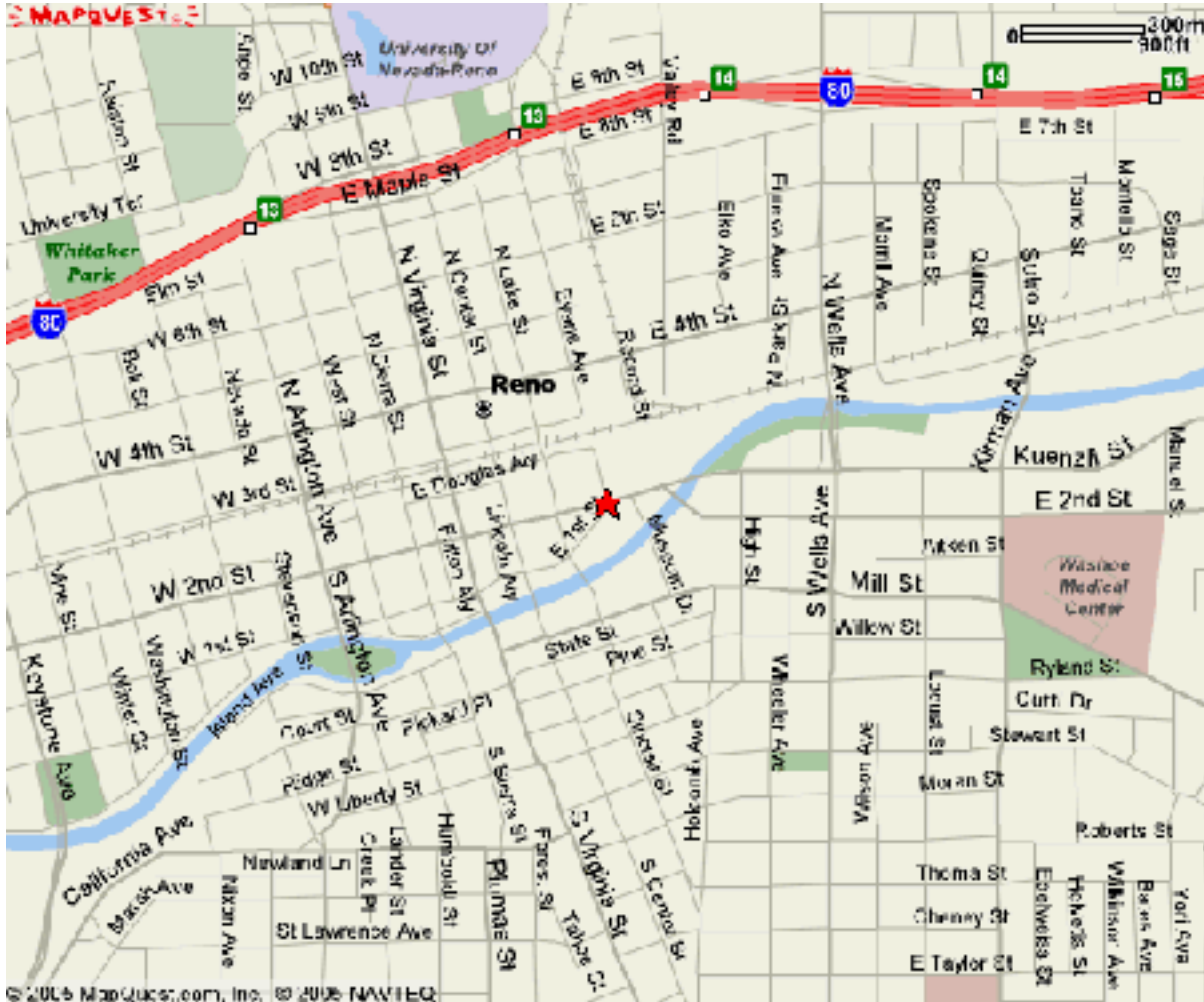
**Primary Instructors:** Gary Neilson, Division Chief  
Curtis Johnson, Fire Battalion Chief  
Bonny Terry, Captain  
Station 1 Crew

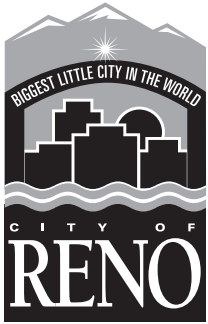
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<b>Welcome/Introductions</b> ~ Chief Neilson & Chief Johnson	<b>6:00 – 6:45 PM</b>
• Current issues and Fire Service overview	
<b>Golden Hotel and the Reno Fire Department Video</b>	<b>6:45 – 7:00 PM</b>
<b>Department Overview</b> ~ Chief Neilson	<b>7:00 – 7:30 PM</b>
<b>BREAK</b>	<b>7:30 – 7:40 PM</b>
<b>Fire Prevention Division</b> ~ Captain Terry	<b>7:40 – 8:00 PM</b>
<b>Divide into Groups 1 &amp; 2</b>	
<b>Group 1 to Apparatus/Equipment Demo</b> <b>Group 2 to Museum Tour</b>	<b>8:00 – 8:30 PM</b>
<b>Group 1 to Museum Tour</b> <b>Group 2 to Apparatus/Equipment Demo</b>	<b>8:30 – 9:00 PM</b>
<b>Final Questions</b>	<b>9:00 – 9:10 PM</b>

## Directions to: 200 Evans Avenue

- I-80 to Wells Avenue Exit
- South on Wells Avenue
- Right on Kuenzli Street
- Kuenzli Street becomes East Second Street
- Right on Evans Avenue





RCI: Week # 9

## Reno Police Department & City Attorney's Office

June 8, 2006  
6:00 – 9:00 PM

**Location:** Regional Law Enforcement Training Center, 5190 Spectrum Boulevard  
*\* Wear comfortable walking shoes and dress appropriately for weather.*

**Primary Instructors:** Patricia Lynch, City Attorney  
 Karen Fraley, Deputy City Attorney  
 Michael Poehlman, Chief of Police  
 Officer Fred Riglesberger, Training Division & Community Services

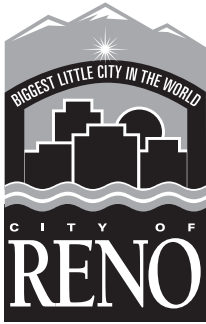
Welcome/Overview ~ Chief Poehlman	6:00 – 6:30 PM
City Attorney's Office Overview ~ Patricia Lynch	6:30-7:00 PM
<b>BREAK</b>	
K9 Presentation & Demonstration	7:05 – 7:50 PM
Taser Presentation & Demonstration	7:50 – 8:35 PM
Facility Tour	8:35 – 9:00 PM

**Directions to: 5190 Spectrum Blvd**

- I-80 to 395 North
- Take the Parr Blvd/Dandini Blvd Exit
- Right on Dandini Blvd
- Enter roundabout and take the 2<sup>nd</sup> exit onto Spectrum Blvd







RCI: Week # 10

## City Attorney's Office & Municipal Court

June 15, 2006  
6:00 – 9:00 PM

- Location:** Mills Lane Justice Center, One South Sierra Street – Courtroom A
- Primary Instructors:** Patricia Lynch, City Attorney  
Judge Jay Dilworth, Reno Municipal Court Judge  
Kathe Berning, Chief Deputy City Attorney – Criminal Division
- Secondary Instructors:** Suzanne Ramos, Victim Advocate  
Legal Defender and Court Personnel

- 
- |   |                       |
|---|-----------------------|
| <b>City Attorney's Office</b><br>~ Patricia Lynch & Kathe Berning   | <b>6:00 – 6:40 PM</b> |
| <ul style="list-style-type: none"><li>• Misdemeanor criminal justice system</li><li>• Domestic violence<ul style="list-style-type: none"><li>○ Victim Advocate presentation on Domestic Violence Dynamics</li></ul></li></ul> |                       |
| <b>Reno Municipal Court</b><br>~ Judge Jay Dilworth   | <b>6:40 – 7:20 PM</b> |
| <ul style="list-style-type: none"><li>• Types of cases Reno Municipal Court presides over</li></ul>   |                       |
| <b>BREAK</b>  | <b>7:20 – 7:30 PM</b> |
| <b>Tour of Municipal Court House</b><br>~ Judge Jay Dilworth  | <b>7:30 – 8:30 PM</b> |

## Parking for Mills Lane Justice Center

- Parking Galleria (corner of First & Sierra Streets)
  - I-80 to Downtown/S Virginia St Exit
  - Go past S Virginia St, turning left on Sierra Street
  - Turn right on First Street and enter the Parking Galleria on your right
  - ***You will have to pay to park your vehicle in the Parking Galleria***
  - To get to the Justice Center, walk south on Sierra Street for approximately 2 blocks (you'll cross the Truckee River)
  
- Cal-Neva Parking Garage (next to City Hall)
  - I-80 to Downtown South Virginia Exit
  - South on South Virginia Street
  - Left on First Street
  - Left on Center Street to enter the FREE Cal-Neva Parking Garage (turn left into the garage)
  - To get to the Justice Center,
    - walk out of the parking garage to First Street
    - go west on First Street to Sierra Street (1 block)
    - go south on Sierra Street for approximately 2 blocks (you'll cross the Truckee River)

