

Report ID: D8CRR004

CCD Cases Totals By Agency

Reporting Period: 02/01/2010 - 02/28/2010
 Opened By: 311 Call Center
 Agency: All
 Division: All

Run Time: 8:03:44 AM
 Run Date: 03/01/2010

This report provides information on the total number of cases opened for each agency for the specified time period.

<u>Case Type</u>	<u>SubType</u>	<u>Category</u>	<u>Specialty Type</u>	<u>Detail</u>	Totals	
Auditor	Administration	Administration	Information	Office Info	4	
				Total	4	
		Total				4
		Total				4
	Internal Audit	Internal Audit	Information	Final Payout	1	
				Total	1	
		Total				1
	Total				1	
	Prevailing Wage	Prevailing Wage	CORA	Cert Payroll	1	
				Total	1	
				Total		
		Total				1
	Total					6
Aviation - DIA	PR & Marketing	Call Center			6	
			Total			6
		Information	DIA - SWAT	2		
			Total	2		
		Total			8	
		Total			8	

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Aviation - DIA	Total				8	
Board of Adjustment	Board of Adjust	Board of Adjust	Information	General Info	2	
				Total	2	
		Total				2
	Total				2	
Board of Ethics	Board of Ethics	Board Ethics Admin	Information	Board Ethics Adm	1	
				Total	1	
		Total				1
	Total				1	
Career Service Autho	Administration	Contracts	Information		1	
				Total	1	
			Total			
		CSA Board Liaision	Information		11	
				Total	11	
		Total				11
Department Location	Information		2			
		Total	2			

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Career Service Autho	Administration	Department	Total		2
			Media/ PR	Information	
		Total		1	
		Total		1	
		Open Records	Information		3
			Total		3
			Total		3
		Total		18	
		Benefits	Benefits	Information	
	Total			4	
	Total			4	
	Other Gov		Information		7
			Total		7
			Total		7
	Unemployment		Information		34
			Total		34
			Total		34
	Vendors	Information		3	
Total		3			

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Career Service Autho	Benefits	Vendors	Total		3
		Total			48
	Empl Relations	CSA Rules	Information		8
			Total		8
		Total			8
		Total			8
	Hearings Office	Hearing Process	Information		1
			Total		1
			Total		
		Mediation	Service	Mediation	4
			Total		4
			Total		
	Total			5	
	Recruitment	Apply Jobs	Information		20
			Total		20
			Total		
Open Jobs		Information		27	
		Total		27	
Total			27		

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Career Service Autho	Recruitment	Other			8	
			Total		8	
		Total				8
		Recruiter	Information		5	
				Total	5	
			Total			5
	Total			60		
	Wellness Progrm	Wellness Center	Service		1	
				Total	1	
			Total			1
Total			1			
Total					140	
City Council	Administration	Cable Franchise	Information	City Council	18	
				Comcast	1	
				Utilities	7	
				Utilities Locate	9	
				Total	35	
		Total			35	
	General	Information	Council Office	3		

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City Council	Administration	General	Information	Total	3
			Total		3
		Total			
	District 1	District 1	Information	General Info	5
				Total	5
			Total		5
		Total			
	District 10	District 10	Information	General Info	4
				Total	4
			Total		4
		Total			
	District 11	District 11	Information	General Info	9
				Total	9
			Total		9
		Total			
	District 2	District 2	Information	General Info	4
				Total	4
			Total		4
		Total			

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City Council	District 3	District 3	Information	General Info	6	
				Total	6	
		Total				6
		Total				6
	District 4	District 4	Information	General Info	1	
				Total	1	
		Total				1
		Total				1
	District 5	District 5	Information	General Info	2	
				Total	2	
		Total				2
		Total				2
	District 6	District 6	Information	General Info	7	
				Total	7	
		Total				7
		Total				7
District 7	District 7	Information	General Info	5		
			Total	5		
	Total				5	

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City Council	District 7	Total			5	
	District 8	District 8	Information	General Info	11	
				Total	11	
		Total			11	
	District 9	District 9	Information	General Info	2	
				Total	2	
				Total		
		Total			2	
	Telecom	Telecom	Information	General Info	3	
				Total	3	
				Total		
		Total			3	
	Total					97
	Civil Svc Comm	Administration	All Police	Information	Police	1
					Total	1
Total				1		
Firefighter		Information	Fire	3		
			Total	3		

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Civil Srvc Comm	Administration	Firefighter	Total		3
		Total			4
	Total				4
Clerk & Recorder	City Clerk	City Clerk	Information		22
			Total		22
		Total			22
	Marriage Inquiries	Information		504	
			Total		504
		Total			504
	Total				526
	County Recorder	Other		382	
			Total		382
		Total			382
Total				382	
Elections Division			5		
		Total		5	
		Total			5
	Customer Service		210		
Total		210			

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Clerk & Recorder	Elections Division	Customer	Total		210	
		Election Judges			2	
				Total	2	
			Total		2	
		GIS			5	
				Total	5	
			Total		5	
		HR/Finance			1	
				Total	1	
			Total		1	
		Mail-In Ballots			5	
				Total	5	
			Information	Completing Ballo	1	
				Total	1	
			Total		6	
		Outreach			2	
				Total	2	
			Total		2	
		Total		Total		231

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Clerk & Recorder	Public Trustee	Deed Releases	Information	Case Information	8	
				Deed Release Pr	10	
				Fees/Form of Payr	4	
				Total	22	
		Total				22
		Foreclosures	Information	Auctions	208	
				Case Information	164	
				Contact Info	10	
				Cures	13	
				Forms	2	
	Getting Help			12		
	Photocopies			2		
	Property Informa			175		
	Redemptions			13		
	Total				599	
Total				621		
Records Mgmt	Other				640	
		Total				640

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Clerk & Recorder	Records Mgmt	Other	Total		640
		Total			640
	Total				2,400
Comm Plan & Dev	Dev/Planning	Landmark	Information	Historic Designat	14
			Total		14
			Total		
		Neighborhood Inspect	Information	Zoning Violation	9
			Total		9
			Total		
	Plan Review	Information		1	
		Total		1	
		Total			1
	Planning Services	Information	Planning	80	
		Total		80	
		Total			80
Total				104	
Office Mgr	Cashier	Information	PHONE PAYMEN	6	
		Total		6	
		Total			6

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Comm Plan & Dev	Office Mgr	Contractor Licensing	Information	Contractor Licens	124
				Total	124
			Total	124	
		Records	Information	Permits	101
				Total	101
			Total	101	
		Revenue Accounting	Information	APPEALS	13
				BILLINGS	25
				Total	38
	Total		38		
	Total	269			
	Permit&Inspect				265
				Total	265
			Total	265	
		Neighborhood Inspect	Complaint	# of Animals	18
# Units/2nd Kitcher				1	
# Unrelated Peop				8	
Accessory Struct				3	
Auto Repair				3	

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Comm Plan & Dev	Permit&Inspect	Neighborhood Inspect	Complaint	Bulk Plane	10
				City View	1
				Commercial Vehi	23
				Construction	43
				Encumbrance on	28
				Fence - Dilapidate	2
				Fence - Over Heigl	2
				Garage Sale	2
				Graffiti Inspection	511
				Home Occupatio	15
				Inoperable Vehic	20
				Mobile Food Ven	3
				Nbrhd Lights	2
				Outdoor Storage	47
				Overflow Dumpst	13
Proactive Inspect	12				
Setback Violation	4				
Signs - Illegal	35				
Snow/Ice on Sidew	474				

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Comm Plan & Dev	Permit&Inspect	Neighborhood Inspect	Complaint	Too Many Vehicle	22	
				Trash	143	
				Unsurfaced Park	33	
				V&D Building	12	
				Total	1,490	
			Information	Fees	14	
				Graffiti Auth Req	38	
				Total	52	
			Request	Cert of Occupanc	68	
				Landscape Inspe	2	
		Total		70		
		Total				1,612
		Permit & Inspection	Information	Codes	20	
				New Code	25	
Permits	251					
Total	296					
Total				296		
Total				2,173		
Total				2,546		

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County Court	Administration				149	
				Total	149	
			Total			149
		County Court	Complaint		Online Pymt Prob	2
					Total	2
			Information			84
				Case Records	721	
		Total			805	
		Total			807	
		Total			956	
	Civil Division					43
					Total	43
			Total			43
		Civil Division	Information		Civil Division	181
					Total	181
		Total			181	
	Total			224		
Warrants					15	
				Total	15	

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County Court	Warrants	Total			15
		Bonding	Information	Bonds	102
				Total	102
		Total			102
	Total			117	
Total				1,297	
Cultural Affairs	Administration	City Free Concerts	Information	Free Concerts	1
				Total	1
			Total		
		Economic Development	Information		2
				Total	2
			Total		
		Film Permits	Information	Film Permits	3
				Total	3
			Total		
	One Book One Denver	Information	One Book One D	1	
Total			1		
Total			1		
Public Art	Information	Public Art Guide	2		

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Cultural Affairs	Administration	Public Art	Information	Total	2	
			Total			2
		Public Relations	Information		3	
			Total		3	
			Total			3
		Total				12
Total					12	
Denver Art Museum	Den Art Museum	Den Art Museum	Information	General Info	8	
			Total		8	
			Total			8
		Total				8
		Total				
Denver Health	Denver Health	Denver Health	Information	Birth/Death Crt	97	
				General Info	108	
				Total		205
			Total			205
		Total				205
		Total				
Denver Public Librar	Library Svcs	Library Services	Information	General Info	92	

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Denver Public Librar	Library Svcs	Library Services	Information	Total	92
			Total		92
		Total			92
	Total				92
Denver Water	Denver Water	Denver Water	Information	General Info	89
			Total		89
		Total			89
	Total				89
District Attorney	Administration	Administrative	Information	Divorce	178
				Fraud	12
				General Info	23
			Total		213
		Total			213
	Total				213
DPS	Denv Pub School	Denv Pub School	Information	General Info	60
			Total		60
		Total			60

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DPS	Denv Pub School	Total			60
	Total				60
Economic Dev	Administration	Greenprint Dnvr	Information	B-Cylce	1
				Total	1
		Total			1
		Total			
	Business Dev	Business Assistance	Information	Business Assista	26
				Total	26
		Total			26
		Total			
	Housing Dev	Small Business Loans	Information	Available Financi	1
				Available Loan Ty	2
				Total	3
		Total			3
Total				3	
Workforce Dev	Workforce Dev.	Information	Employment	33	
			Job Search	1	
			Total	34	
	Total			34	

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Economic Dev	Workforce Dev	Total			34
	Total				64
Educ & Children	Child Care	Child Care	Information	Providers	5
				Referrals	1
				Total	6
		Total			6
	Total				6
	Educ&Child Adm	After School Program	Information	Education	1
				Total	1
			Total		
		Head Start	Information	Safety	2
				Total	2
		Total			2
		Preschool	Information		1
				Total	1
Total			1		
Total				4	
Total				10	
Emergency Mgt	Emergency Mgt	Shelters	Information		2

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Emergency Mgt	Emergency Mgt	Shelters	Information	Total	2	
			Total			2
		Sirens	Information		2	
			Total		2	
			Total			2
		Total				4
Total					4	
Env Health	Admin&Dec Supp	Dept Management	Information	DEH functions	3	
				DEH Location	3	
				DEH managemen	1	
				Total		7
			Total			7
	Animl Care&Cntl					2
					Total	
				Total		
		Animal Control	Complaint	Abandonment	16	
				Animal Bites	47	
Assist-City Agency	7					

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Env Health	Animl Care&Cntl	Animal Control	Complaint	Barking Dog	220
				Birds	4
				Cruelty	141
				Excrement-Accum	28
				Injured Animal	116
				Loose Dog	16
				Loose in Park	4
				Loose No Owner	356
				Loose With Ownr	14
				Pit Bulls	81
				Stray	107
				Trapping	2
				Vicious Animal	82
				Wildlife-Dangerous	60
			Total	1,301	
Equipment				Trap Rental-Dome	5
				Trap Rental-Wild	5
				Total	10
Information				Court	50

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Env Health	Animl Care&Cntl	Animal Control	Information	Micro Chipping	12
				Total	62
			Service	Inspect-Adeq Encl	2
				Inspect-Intact Pern	9
				Inspect-Livestock	9
				Loose Cat	37
		Total		57	
		Total	1,430		
		Animal Shelter	Complaint	Relinquish/Surrenc	49
				Total	49
			Information	Adoption	263
				Comm Srvc	5
				Fees	25
				Hours/Location	347
				Lost & Found	339
Pet License	297				
Spay & Neuter	54				
Vaccinations	228				
Total	1,558				

Report ID: D8CRR004

CCD Cases Totals By Agency

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Run Time: 8:03:44 AM

Opened By: 311 Call Center

Run Date: 03/01/2010

Agency: All

Division: All

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Env Health	Animl Care&Cntl	Animal Shelter	Total		1,607
		Vector Services	Information	Inspect-Kennel Co	1
				Inspect-Pet Shops	2
			Total		3
		Total		3	
		Volunteer Program	Information	Volunteer Pgms	17
				Total	17
	Total		17		
	Total		3,059		
	Env Quality Div				3
			Total		3
			Total		3
		Air Quality	Information	Air	5
				Asbestos	3
				Idling Vehicle	3
Smoking Vehicle				2	
Wood burning	9				
Total		22			
Total		22			

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CCD Cases Totals By Agency

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Env Health	Env Quality Div	Env Bus Asst	Information	DP2P	4
				Total	4
			Total	4	
		Environmental Audits	Information	Environmental Au	3
				Total	3
			Total	3	
		Hazardous Waste	Information	Spills	4
				Total	4
			Total	4	
		Meth Lab	Information	Meth Lab	5
				Total	5
			Total	5	
		Noise	Information	Noise	29
				Total	29
			Total	29	
		Solid Waste	Complaint		4
				Impr store/hand	3
				Total	7
Total	7				

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Env Health	Env Quality Div	Total			77
	HP2010	Health	Information	Bike Depot	1
				Total	1
				Total	1
	Total				1
	Medicl Examiner	Death Investigation	Information	Death Certificate	5
				LOCATION	1
				Missing Relative	1
				Remains Disposi	1
				Reported deaths	1
				Total	9
	Total				9
	Pub Health Insp				2
				Total	2
				Total	2
		Boarding Home	Information		1
Total	1				
Total				1	

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Env Health	Pub Health Insp	Body Art	Information		1
				Total	1
			Total	1	
		Child Care	Complaint		4
				Total	4
			Information	Abuse	1
				Forms	8
				General Informat	6
				Training	3
				Total	18
		Total	22		
		Food Safety	Complaint	food poisoning	6
				illegal food sales	1
				restaurant regs v	1
				restuarant compl	28
				Total	36
			Information	comm. food regs	5
				comm. food serv	96
				commissary kitch	6

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Env Health	Pub Health Insp	Food Safety	Information	farmers markets	1	
				food handlers	4	
				food safety trainin	6	
				food security	1	
				penalty payments	1	
				rest. Insp. result	15	
				restaurant regs v	4	
				smoking restrictio	1	
				temp. menu review	24	
				Total	164	
		Total				200
		Gr Home for Disabled		Information		1
					Total	1
					Total	
		Residential Health		Complaint		84
complaint/complim	1					
misc phi complain	16					
Total	101					
Information	no heat power wa			18		

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Env Health	Pub Health Insp	Residential Health	Information	recording violatio	1	
				sewer backup	2	
				Total	21	
		Total				122
		Swimming Pools	Complaint	pool complaints	2	
				Total	2	
			Information	pool education	1	
				pool licenses	1	
				pool regs	5	
				Total	7	
		Total				9
Total				358		
Total				3,511		
Excise&License	Excise&Licenses				358	
				Total	358	
				Total		
		Alarms Division	Information		148	
				Total	148	
Total				148		

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Excise&License	Excise&Licenses	Business Licenses	Information		1,096
				Total	1,096
			Total	1,096	
		Liquor Licenses	Complaint		2
				Total	2
			Information		127
				Total	127
			Request		14
		Total	14		
		Total	143		
Total	1,745				
Finance	Budget & Mgt	Budget & Management	Information	Budget Books	1
				Total	1
			Total	1	
	Total	1			
	Controller				6
				Total	6
			Total	6	

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Finance	Controller	Financial Rcds	CORA	Vendor Check Co	56
				Total	56
			Information	Agency AP Conta	3
				Cancel Reissue C	1
		Total	4		
		Total	60		
		HR and Payroll	Information		53
				Total	53
			Service	Employment Veri	46
				Total	46
	Total	99			
	Total	165			
	Real Estate	Real Estate	Information		3
				CCD Agency Spa	1
				CCD Real Estate	3
Total				7	
Total		7			
Total	7				
Risk Mgt	Insurance	Information	Damage	2	

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Finance	Risk Mgt	Insurance	Information	Total	2	
			Total		2	
		Total		2		
	Worker's Comp	Claims	Information	I have an injury.	7	
				Total		7
			Total		7	
		Total		7		
	Total					182
	General Srvices	Facilities Mgmt	Project Mgmt	Information	City Buildings	3
					Total	
Total				3		
Total			3			
Purchasing		Administration	Information	Director	16	
				Total		16
				Total		16
			Surplus	Information		1
		ACV/Surplus Aucti			12	
		Contracts		1		
	Goods and Servi	2				

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General Srvices	Purchasing	Surplus	Information	Total	16
			Total		16
		Total			32
	Theatres&Arenas	Guest Services	Information	Book a Venue	1
				General Question	1
				Maps	2
				Website	1
			Total	5	
	Total			5	
	Total			40	
	Human Rights	Disabilities	Accessible Housing	Information	Accessible Housi
Total				73	
Total			73		
Accessible Parking		Information	Accessible Parkin	22	
			Total	22	
Total			22		
ADA Compliance		Information	ADA Curb Cut Ra	1	
	Total		1		

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Human Rights	Disabilities	ADA	Total		1
		Commission	Information	Commission	1
				Total	1
		Total			1
	Total				97
Total					97
Human Services	Child Support	Child Support	Information	Hours	19
				Total	19
		Total			19
	Total				19
	Fam & Adult Svc	Customer Service	Information	Application	11
				Cards	2
				General	3
				Hours	154
				Internet	2
				Location	4
Total			176		
Total				176	
Homeles Svcs	Information	Bed Availability	5		

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Human Services	Fam & Adult Svc	Homeles Svcs	Information	General	16	
				Total	21	
		Total				21
		Other				23
					Total	23
		Total				23
	Veteran Svcs	Information		Veteran Benefit	2	
				Total	2	
			Total			
	Total				222	
Total					241	
Indep Monitor	Administration	Oversight Function	Information	Complaint proces	5	
				Total	5	
			Total			
	Total				5	
Total					5	
Law	City Attorney	Administration	Information	attorney referral	16	
				City Attorney	26	
				Criminal Records	3	

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Law	City Attorney	Administration	Information	legal assistance	12
				Total	57
			Total	57	
		Domestic Violence	Information	court date	20
				restitution	2
				restraining order	28
			Total	50	
		Total	50		
		Litigation Division	Information		25
				Service	1
			Total	26	
		Total	26		
		Prosecution	Information	warrants	1
				Total	1
Total	1				
Total	134				
Total	134				
Mayor's Office	Brds&Commission		3		
		Total	3		

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Mayor's Office	Brds&Commission	Total			3
		General Information	Information	disabilites	2
				Total	2
		Total			2
	Total			5	
	Mayor's Office	Agency	Complaint	Mayors Staff	224
				Total	224
			Information	Mayors Staff	1
				Total	1
		Total			225
		Correspondence	Information	Econ Stimulus	1
				Greenprint	25
				Total	26
			Request	Other	1
				Total	1
Total			27		
Non-City Agency	Complaint	Dwntwn Partners	4		
		RTD	11		
		Total	15		

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Mayor's Office	Mayor's Office	Non-City	Total		15
		Total			267
	Total				272
Mus of Nat & Sci	Mus Nat&Science	Mus Nat&Science	Information	General Info	6
			Total		6
		Total			6
	Total				6
Parks and Rec	Admin Div				3
		Total			3
		Total			3
		Other			10
			Total		10
		Total			10
	Planning	Information	Memorial Bench	1	
			Total		1
		Total			1
Total				14	
	Aquatics	General Info	Information		6

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Parks and Rec	Aquatics	General Info	Information	Total	6
			Total		
		Pools	Information		3
				Total	3
			Total		
		Total			
	Bot Gardens	BOTANIC GARDENS	Information	General Info	3
				Total	3
			Total		
		Total			
	Community Rec	City Wide Sports	Information	Adult Softball	2
				Adult Sports Gen	1
				Citywide Sports	2
				Golf	5
				Youth Leagues	1
Total				11	
Total				11	
General Info		Information		1	
	Total		1		

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Parks and Rec	Community Rec	General Info	Total		1	
		Outdoor Recreation	Information		1	
			Total		1	
		Total				1
	Total				13	
	General Parks	Forestry	Information	Forestry Division		42
				Mulch		1
				Payments/License		1
				Tree Branches		2
				Tree Comp/Cont		5
				Tree Inspectors		4
				Tree Obstruction		2
				Tree Permitting		2
				Tree Pruning/Rem		6
Tree Recommen					2	
Tree Responsibil		4				
Total				71		
Total				71		
Parks	Complaint	General Complai		5		

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Parks and Rec	General Parks	Parks	Complaint	Park Graffiti	14	
				Park Trash	1	
				Total	20	
		Information	Bees/ Insects	1		
			Bike/Boat Rental	1		
			Dog Off-Leash Par	5		
			Geese in Park	1		
			General Info	33		
			Park Maintenanc	25		
			Park Trails	1		
	Parks Operations		30			
	Total		97			
	Total	117				
	Outdoor Educatn					17
					Total	17
Total					17	
Total		17				
Rec-Permitting	Rentals	Information	Festivals		2	

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Parks and Rec	Rec-Permitting	Rentals	Information	Pavillion Rental	35
				Public assembleie	1
				Special Occation	13
				Tennis Court Per	1
				Total	52
		Total	52		
		Rules	Information	Alcohol in Parks	2
	Total			2	
	Total	2			
	Total	54			
	Recreation Ctrs	General Info	Information	Hours/Location	135
				Total	135
				Total	135
		Memberships	Information		5
Total				5	
Total				5	
Other				4	
			Total	4	
	Total		4		

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Parks and Rec	Recreation Ctrs	Recreation Classes	Information		6	
				Total	6	
		Total				6
		Total				150
	Recreatn Admin					2
					Total	2
		Total				2
		Total				2
	Zoo Gardens	Denver Zoo	Information	General Info		14
					Total	14
		Total				14
		Total				14
	Total					464
	Public Works	Cap Proj Mgmt	Bicycle	Information	Bicycle	5
					Total	5
Total				5		
Transportation		Information	Strategic Plan		2	
				Total	2	
		Total				2

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Public Works	Cap Proj Mgmt	Total			7	
	Dev Eng Services	City Surveyor	Information	Property Survey	4	
				Total	4	
			Total			4
		Construction	Complaint	Graffiti - RTD		2
				RTD Bus Stop		2
				Total		4
			Information	Residential Plowi		5
				Right-of-way/Stree		27
				Total		32
		Total			36	
		Engineering	Information	Development Da		29
				Property Line		6
				Right-of-way		11
				Total		46
Total			46			
Plan Review Services	Information	Right-of-way/Stree		3		
		Total		3		
Total			3			

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Public Works	Dev Eng Services	Right of Way	Information	Smart Mtr Survy	3	
				Total	3	
		Total				3
		Total				92
	Finance & Admin	Accounting	Information	Invoice Payment	2	
				Total	2	
			Total			2
		Contract Admin	Information	Construction	2	
				Total	2	
		Total			2	
		Other			5	
			Total		5	
	Total			5		
	Total				9	
	Fleet Maint	Other		8		
			Total	8		
		Total			8	
Total				8		
Parking Mgmt				3		

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Public Works	Parking Mgmt			Total	3
				Total	3
		Other			4
				Total	4
				Total	4
		Parking Ticket	Information	Boot Removal	3
				Booted Vehicle	1
				Meter Enforceme	112
				Parking Permits	76
				Parking Ticket	18
				Ticket History	43
				Ticket Payment	148
				Total	401
				Total	401
		Residential Parking	Information	Permit Renewal	2
		Total	2		
		Total	2		
		Total	410		
Solid Waste	Graffiti	Complaint	Graffiti Private	1,042	

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Public Works	Solid Waste	Graffiti	Complaint	Graffiti Public	387	
				Profanity/Hate	6	
				Total	1,435	
			Information	Graffiti Genrl Info	17	
				Graffiti Paint Pgm	22	
				Graffiti Vehicle	3	
				Graffiti Volunteer	3	
				Total	45	
			Total			
		Keep Denvr Beautiful	Information	Illegal Dumping	181	
				Total	181	
			Total			
		Other			2	
				Total	2	
			Total			
Recycle-Collecti on	Complaint		280			
		Total	280			
	Information		776			
		HHW	61			

Report ID: D8CRR004

CCD Cases Totals By Agency

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Agency: All

Division: All

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Public Works	Solid Waste	Recycle-Collection	Information	Schedule	507
				Total	1,344
			Total	1,624	
		Recycle-Event/Program	Information	Composting Prog	25
				Elect Recycling	17
				Xmas Tree Recy	18
			Total	60	
		Total	60		
		Trash Collection	Complaint		9
				Auto Barrel Svc	76
				Total	85
			Information		1,108
				Auto Dumpster S	5
				Branches	2
Dumpster Mainte	62				
Landfill/ Dump Site	26				
Large Item Picku	477				
Manual Collection	14				
Tree Stump	1				

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CCD Cases Totals By Agency

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Public Works	Solid Waste	Trash Collection	Information	Total	1,695
			Service	Appliance Collect	54
				Auto Dumpster S	1
				Dead Animal	179
				Total	235
				Total	2,015
		Total	5,362		
	Street Maint				1
				Total	1
			Total	1	
		Curb & Gutter	Service	Repair	15
				Total	15
			Total	15	
		General	Information		52
				Total	52
			Total	52	
		Sidewalk	Service	Snow Control	3
Total	3				

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Public Works	Street Maint	Sidewalk	Total		3	
			Street/Alley	Complaint		3
		Snow Control			68	
		Total		71		
		Service		Pothole	214	
				Repair/Resurf	48	
				Snow Control	196	
				Sweeping	24	
				Total		482
		Total				553
	Total				624	
	Traffic Engrng	Cameras	Information	Cameras	1	
				Total		1
			Total			
		General	Information	Contact Info	19	
Total				19		
Total				19		
Pavement marking		Information	crosswalk lines	3		
	Total		3			

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Public Works	Traffic Engrng	Pavement	Total		3
		School Zones	Information	School safety	3
				Total	3
			Total	3	
		Street lighting	Information	Street light	7
				Street light out	31
				Total	38
			Total	38	
		Traffic Signals	Information	Malfunction	105
				Traffic Signals	28
				Total	133
			Total	133	
		Traffic Signs	Information	Obstructed sign	2
				Sign purchase	1
				Stop sign reques	9
				traffic sign	86
				Total	98
			Total	98	
		Total	295		

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Public Works	Wastewater Mgmt	Administration	Information	Billing Types	7	
				Business Hours	5	
				Location/Address	3	
				Wastewater	4	
				Total	19	
		Total				19
		Billing	Information	Sanitary Sewer	14	
				Storm Draining	5	
				Total	19	
		Total				19
		Cashier	Information	Business Hours	1	
				Total	1	
		Total				1
		Customer Service	Information	Business Hours	1	
				Total	1	
		Total				1
		Emergency	Information		3	
				Back-up Emergenc	17	
				Broken Sewer Lin	34	

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Public Works	Wastewater Mgmt	Emergency	Information	Flooding Emerge	4	
				Missing Manhole	15	
				Total	73	
		Total				73
		Locate	Information	Permit	4	
				Total	4	
				Total		
		NPDES	Information	Water Quality	1	
				Total	1	
				Total		
		Permit	Information	Permit	29	
				Total	29	
				Total		
		Total				147
Total				6,954		
Revenue	Assessment	Adminstration	Information		261	
				Total	261	
				Total		
		Personal	Information		37	

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Revenue	Assessment	Personal Property	Information	Total	37
			Total		37
		Real Estate	Information		196
			Total		196
			Total		196
		Records	Information		1,871
			Total		1,871
			Request		114
			Total		114
		Total		1,985	
	Total				2,479
	Motor Vehicle	Customer Service	Information	DMV Office Info	125
				Drivers License/ID	155
				General Info	40
Handicap Placard				2	
License Plates				210	
Vehicle Emission				26	
Vehicle Fees & T				1	
Vehicle Purchase				6	

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Revenue	Motor Vehicle	Customer Service	Information	Vehicle Registrat	77
				Vehicle Titles	1
				Total	643
		Total	643		
	Treasury	Accounting	Information	Property Tax Pay	462
				Property Tax Ref	4
				Refunds sales &	2
				Revenue collectio	2
				Total	470
		Total	470		
		Lodgers Tax	Information	Rate	1
				Registration	1
				Total	2
		Total	2		
		Occupational Tax	Information	Business OPT	18
Total	18				
Total	18				
Operations	Information	Credit card paym	3		

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Revenue	Treasury	Operations	Information	Hours	12	
				Mailing address	1	
				Tax return	9	
				Total	25	
		Total				25
		Property Tax	Information	Due date	11	
				Mailing address	9	
				Other	99	
				Property tax appe	1	
				Rebate payment	29	
				State Deferral	2	
				Tax liens	14	
				Total	165	
		Total				165
		Sales Tax	Information	Define sales tax	221	
Registration	26					
Sales Tax Rate	9					
Total	256					
Total				256		

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Revenue	Treasury	Tax Compliance	Information	Delinquent tax	25
				Total	25
			Total	25	
		Use Tax	Information	Registration	1
				Use tax	8
				Total	9
			Total	9	
		Total	970		
		Total	4,092		
		Safety	Fire Department	Administration	Information
Total	13				
Total	13				
Operations	Information			Information	50
				Total	50
	Total			50	
Prevention	Information			Information	14
				Total	14
	Total			14	
Total	77				

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Safety	Managers Office	Manager of Safety	Information	General	119		
				Recruitment	10		
				SOPA	2		
				Total	131		
			Total	131			
	Police Dept					4	
					Total	4	
				Total	4		
		Administrative					878
						Total	878
					Information		64
						Finger Printing	53
						Total	117
		Total	995				
		Criminal			Service	Theft	10
Theft - Auto	3						
Vandalism	1						
Total	14						

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Safety	Police Dept	Criminal	Total		14
		Other			98
			Total		98
			Total		98
		Vehicle			8
			Total		8
	Service		Towed Vehicle	8	
	Total		8		
	Total		16		
	Total				1,127
	Sheriff Dept	Administrative	Information	Abandoned Vehic	114
				Locate Inmates	539
			Total		653
		Total		653	
		Other			54
			Total		54
	Total		54		
Total				707	
Total				2,042	

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Tech Services	311 Call Center	2010 Census	Information	Census	13
				Total	13
			Total	13	
		311 Feedback	Complaint	311 Complaint	7
				Total	7
			Compliment	311 Compliment	9
				Total	9
		Total	16		
		411 Information	Information		288
				Total	288
			Total	288	
		CCD Employee	Request		968
				Employee Inquiry	2
				Long Distance	15
				Total	985
			Total	985	
		General Inquiry	Information	411 Information	133
General Inquiry	2,537				
Out of Jurisdictio	519				

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Tech Services	311 Call Center	General Inquiry	Information	Total	3,189
			Request	Employee Transf	420
			Total		420
		Total		3,609	
		Out of Juris	Information		1,174
			Total		1,174
	Total		1,174		
	Total		6,085		
	CIO & Admin	Finance	Information		1
			Total		1
			Total		1
		General	Information		1
			Total		1
			Total		1
		Vendor	Request		8
Total			8		
Total			8		
Total		10			
EAS	Web Services	Complaint	Denvergov	13	

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Tech Services	EAS	Web Services	Complaint	Total	13
			Total		13
		Total			13
	GIS	Data Sales	Information		20
				Total	20
			Total		20
		General	Information		13
				Total	13
	Total			33	
	Total				6,141
Urban Renewal	Urban Renewal	Emergency Repair	Information	Program Info	2
				Total	2
		Total		2	
	Total			2	
Total				2	

Total Cases: 33,186