

Casper, WY - Surveying

Yes. We conduct a Citizen Survey every two years. The report has been in use from the same firm since 2000. A copy of the 2008 report is attached as - DirectionFinder Citizen Survey Summary.doc This is one of the most visible performance report the City Council reviews every two years and has a significant impact on Council goal setting.

Internal employee surveys are conducted on specific issues, although there is not currently a formal City-wide employee survey on a range of issues. We are currently considering at adapting the City of Denver's for our own use (which we became aware of through the Colorado Consortium).