



# NEWS

**ICMA—Promoting excellence in local government through professional management.**

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**Media Contacts:**

Michele Frisby, ICMA  
(202) 289-4262

Stephanie Lake, League of Minnesota Cities  
(651) 215-4031

Eric Johnson, Avenet  
(651) 290-2021

Keith Hodson, Microsoft  
(202) 274-1485

Kristin MacLeod-Grierson, GovPartner  
(888) 256-5777

## **GovPartner's RequestPartner™ service request system joins GovOffice Alliance**

**REQUESTPARTNER™ RECOMMENDED FOR ITS EASE-OF-USE,  
POWERFUL FUNCTIONALITY AND AFFORDABILITY**

WASHINGTON DC / MINNEAPOLIS / SAN DIEGO – GovPartner's RequestPartner™ service request system has been selected for use by local governments by the GovOffice Alliance – a partnership among the International City/County Management Association (ICMA), the League of Minnesota Cities (LMC), and Avenet L.L.C., in conjunction with Microsoft. As a result, the GovOffice Alliance will be promoting GovPartner's RequestPartner™ along with its GovOffice Content Management System™ – the nation's leading website development system for local governments.

GovPartner's RequestPartner™ allows residents to submit and track their local government service requests online, and municipalities to easily manage workflow and track trends related to service requests. RequestPartner™ also is offered at rates that are affordable for cities of various sizes and budgets.

“GovPartner's software, RequestPartner™, was created with input from cities and will be a valuable tool for improving communication between government and the public,” said Robert “Bob” O'Neill, Jr., ICMA Executive Director. “We look forward to working with GovPartner to expand citizens' online access to government.”

GovPartner was selected as a member of the GovOffice Alliance through a nationwide, competitive process by a panel of Alliance members and local government representatives. The group defined the requirements of an ideal system and released a request for proposal inviting companies to submit their systems for review.

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**GovPartner's RequestPartner™ service request system joins GovOffice Alliance, Cont.**

"RequestPartner™ had already become the most popular solution within our suite of e-Government systems," said Jon Rodriguez, President of GovPartner. "We are excited to offer the system in partnership with organizations that are leaders in effective technology solutions for government."

ICMA, LMC, Avenet and Microsoft worked jointly with cities across the nation to develop the GovOffice Content Management System™ (CMS) in 2001. Two years later, GovOffice CMS™ serves more than 400 communities in 40 states and two Canadian provinces.

Both GovOffice CMS™ and RequestPartner™ are offered as hosted ASP systems that can be implemented together or as independent solutions.

**About ICMA**

ICMA is the nation's leading professional organization for local government professionals. Based in Washington, DC, ICMA provides technical and management assistance, training, online services and publications to appointed local government managers and administrators in cities, counties and regional entities throughout the world. [www.icma.org](http://www.icma.org)

**About the League of Minnesota Cities**

The League of Minnesota Cities was created more than 90 years ago to serve municipalities, providing education, training, research, advocacy and insurance services to 819 cities across the state. [www.lmnc.org](http://www.lmnc.org)

**About Avenet LLC**

Avenet LLC is a St. Paul-based technology company specializing in technology solutions and website content management systems for targeted business markets. Avenet's business lines also include GovOffice™, Avenet E-Folio™, NonprofitOffice™, and CampaignOffice™. [www.avenet.net](http://www.avenet.net); [www.govoffice.com](http://www.govoffice.com)

**About Microsoft**

Microsoft Corporation is the worldwide leader in software, services and Internet technologies for personal, business and government computing. The company offers a wide range of products and services designed to empower people through great software – any time, any place and on any device. [www.microsoft.com](http://www.microsoft.com)

**About GovPartner**

GovPartner, a leading provider of e-Government software and services, works in partnership with the City of Sunnyvale, Berryman & Henigar, HRG Technology Group and the GovOffice Alliance (ICMA, League of Minnesota Cities, Avenet LLC and Microsoft). Its software solutions include: RequestPartner™, ReservePartner™, PermitPartner™ and CommunityDevelopmentPartner™. [www.govpartner.com](http://www.govpartner.com)